



Iowa HHS Operational Plan July 1, 2026 – June 30, 2027

July 2026

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Overview

The following documents encompass the operational plan for the Iowa Department of Health and Human Services for the state fiscal year July 1, 2026 – June 30, 2027.

Iowa HHS Strategic Plan in Action

The Plan in Action outlines the pathways for how Iowa HHS intends to achieve its strategic priorities and how progress will be measured along the way. The Plan in Action includes strategies, tactics, milestones with target dates and measures of success.

Iowa HHS Strategic Plan Connections

The enterprise priority supported by Iowa HHS and Key Performance Indicators.

Iowa HHS Strategic Planning Framework

This document illustrates the framework Iowa HHS uses for strategic development and deployment.

Iowa HHS Strategic Planning Timeline

This document outlines timeline for the three-year Iowa HHS Strategic Plan for the period January 2024 – June 2027. Iowa HHS has extended its Strategic Plan by six months to align with the Department of Management reporting timelines. The timeline shows the intersecting layers of the Strategic Plan in Action with the Division Operational Plans and use of performance measures.

Iowa HHS Organizational Structure

The Iowa HHS organizational chart as of June 2026.

Iowa HHS List of Agency Programs

A spreadsheet of the list of agency programs for each of the nine divisions of Iowa HHS is included. For each division, operational goals are identified along with performance measures, action items and targets that are used to monitor operations for each program.



Updated June 2026

Strategic Plan in Action

2nd Edition, July 2025 - June 2027

The Strategic Plan in Action serves as a vital companion to our overarching Strategic Plan. The Plan for Action outlines the pathways for how we intend to achieve our strategic priorities and how we will measure progress along the way.

The strategies will be led and supported by Iowa HHS leadership, and the tactics will require input, coordination and effort across #TeamHHS to accomplish.

We have established measures of success in the form of metrics and milestones to accompany each strategy. These measures will provide ways for us to leverage performance improvement to assess progress.

Iowa HHS will establish a process to identify and implement strategies and tactics that will continue the work of the Strategic Plan in future years.

[Visit our website](#) to view our public facing dashboards to highlight how we're monitoring outcomes for the lowans we serve.

<https://hhs.iowa.gov/about/performance-and-reports>

Elevate Organizational Health

Strategy: Focus efforts to elevate employee experience.

Tactics



Leverage the employee engagement survey to assess areas of improvement.
Responsible: #TeamHHS



~~Release the new employee orientation framework~~

October 2025



Highlight Iowa HHS divisions and programs for information sharing and broader #TeamHHS staff learning.
Responsible: #TeamHHS



~~Conduct the HHS employee engagement survey~~

March 2026



Implement enhancements to the onboarding and #TeamHHS experience.
Responsible: Human Resources

Establish Agency-wide Workforce Report Card

April 2026



Develop a consistent employee orientation framework for all new employees.
Responsible: Human Resources

Divisions complete action plans from their employee engagement survey results

May 2026

Establish in-person onboarding for all new employees on day one

November 2026

Create division templates for consistent onboarding

November 2026

Conduct HHS Employee Engagement Survey

March 2027

Measures of Success

Increase in the percent of staff responding favorably to these prompts in the annual employee engagement survey:

63% "I was given an opportunity to discuss the results from last year's survey."

56% "Iowa HHS values my contribution."

64% "Overall, I am extremely satisfied with Iowa HHS as a place to work."

81% "I feel that I am part of a team."

63% "I feel supported in my efforts to adapt to organizational changes."

Source: 2026 HHS employee engagement survey

Elevate Organizational Health

Strategy: Create a Hope centered organization.

Hope is the belief the future will be better than today, and you play a role in making that future possible. Hope is not a wish. Hope allows us to identify valued goals, set the pathways to achieve these goals, and exert the willpower to make these goals possible.

You cannot give what you do not have!
Ensuring Hope among the workforce is

important to organizational well-being. Research demonstrates that Hope can mitigate the negative effects of burnout and secondary traumatic stress. These findings show that leaders incorporating Hope centered activities can reduce turnover, increase job satisfaction, and employee well-being.



Develop toolkit using real-world examples from HHS teams to deploy Hope-inspired language and actions into our work, communications and engagements.

Responsible: Transformation and Business Systems Strategy



Introduce the Iowa Hope framework to each Iowa HHS division with focused meetings.

Responsible: Transformation and Business Systems Strategy



Train Hope Navigators within Iowa HHS (internal champions).

Responsible: Transformation and Business Systems Strategy



Measure the benefit of Hope among HHS staff and weave its value into our workplace culture.

Responsible: Transformation and Business Systems Strategy

Measures of Success

Increase the number of #TeamHHS trained as Hope navigators.

Baseline: 69

Increase percent of Hope Champions responding with increased knowledge on the science of Hope.

Baseline: 92.3%

Increase the percent of Hope Champions responding they developed new skill to use Hope in their work.

Baseline: 79.3%

Sustain the percent of Hope Champions responding they were able to share the science of Hope with clients and colleagues.

Baseline: 100%

Source: 2024 Iowa HHS Hope Champion Report

Elevate Organizational Health

Strategy: Create a culture of support and accountability while highlighting the awesomeness of our team.

Tactics



Invest in professional development to support skill development.

Responsible: #TeamHHS



Develop and implement performance evaluation standards.

Responsible: Human Resources



Expand supervisory standards and tools to support consistent leadership and management approaches.

Responsible: Human Resources



Establish supervisor support networks and resources.

Responsible: Human Resources

Milestones

Target



~~Release a mentorship program for all supervisors~~

December 2025



~~Establish HR training plans~~

December 2025

Release instructions for managing performance evaluations in Workday

August 2026

Gather feedback on HR office hours, structure and content

January 2027

Develop HHS-specific trainings that complement DAS PDS supervisor course

January 2027

Measures of Success

52

(2024)

49

(2025)

Increase in number of in-house professional development opportunities provided.

2967

(2024)

2871

(2025)

Increase in number of staff with completed performance evaluations.

418

(2024)

362

(2025)

Increase in number of staff who participated in at least one optional, in-house professional development opportunity.

Increase in percentage of staff responding favorably to

70%

"Iowa HHS provides me with the opportunity for learning and development."

60%

"I regularly receive appropriate recognition when I do a good job."

83%

"My immediate supervisor or manager provides me with timely and helpful feedback."

Source: 2024, 2025 Human Resources data

Source: 2026 HHS employee engagement survey

Advance Operational Excellence

Strategy: Leverage #TeamHHS expertise and performance measure data to improve how we work.

Tactics



Engage #TeamHHS in decision-making conversations and problem-solving discussions.

Responsible: #TeamHHS



Deploy intentional use of the Plan-Do-Check-Act (PDCA) method to improve policies and processes.

Responsible: Performance and Operations



Implement the Results Based Accountability™ framework to equip and empower staff to use data and communication tools for decision making.

Responsible: Performance and Operations

Measures of Success

354 Increase in number of staff participating in performance improvement activities.

72 Increase in number of teams participating in performance management system.

Increase in percentage of staff responding favorably to these prompts in the annual employee engagement survey:

57% "I am appropriately involved in decisions that affect my work."

65% "I am encouraged to develop new and better ways of serving customers."

49% "We regularly use customer feedback to improve our processes."

72% "Where I work, we set clear performance standards for product or service quality."

Source: 2025 Performance Improvement data

Source: 2026 HHS employee engagement survey

Advance Operational Excellence

Strategy: Establish clear and easy to understand business practices.

Tactics



Streamline Iowa HHS contracting and policies.
Responsible: Contracts and Performance and Operations.



Improve internal and external financial reporting.
Responsible: Finance



Embed risk management controls in project planning across Iowa HHS teams.
Responsible: Internal Controls

Measures of Success

X *

Number of contracts executed on time.

86.5%

Percent of claims paid within 30 days.

**(year 2 establish a procedure for tracking this data)*

Milestones

Target

Launch Workiva policy management

July 2026

Release HHS-aligned contracting and procurement templates

July 2026

Create standardized budget reports for all divisions

September 2026

Complete the Federal Grant Management Framework Project

November 2026

Design division-specific financial reports

December 2026

Release HHS-aligned procurement and contract training

February 2027

Utilize one Contract Lifecycle Management system

June 2027

Automate financial reporting processes

June 2027

Source: 2025 state fiscal year Finance data

Advance Operational Excellence

Strategy: Innovate the way we do the work.

Tactics



Establish an economic mobility framework and scorecard for Iowans.

Responsible: Community Access and Eligibility Operations Deputy



Implement a modernized data lake structure to effectively and efficiently use data.

Responsible: Data Privacy and Strategy



Operationalize an approach to Integrated Health and Human Services delivery.

Responsible: Performance and Operations

Measures of Success

11

Number of datasets uploaded into the data lake environment for analysis.
Target: 15 by June 2027.

Milestones

Target



Publish the economic mobility scorecard

December 2025



Establish a baseline HHS data inventory, which includes identified data sets, data owners, current use, legal parameters for use and sharing

December 2025



Provide information to all HHS leadership on the approach to Integrated Health and Human Services delivery

May 2026

Create an economic mobility calculator for individuals to use

June 2026

Execute a statement of work to build out a new data lake with integration layer

December 2026

Pilot Integrated HHS delivery focusing on impacting outcomes for children

April 2027

Publish and share success stories about Integrated HHS activities

June 2027

Enter production for new data lake and integration layer

June 2027

Source: Bureau of Data Privacy & Strategy, December 2025

Help Iowa Thrive

Strategy: Leverage system assessment initiatives to drive Iowa HHS system change.

► [System Alignment Assessment](#)

► [Child Protective Services Assessment](#)

► [Community-Based Services Evaluation](#)

► Home-Based services assessment

To learn more about the assessments, visit hhs.iowa.gov.

Tactics



Work collaboratively across Divisions, analyze recommendations and propose improvements.

Responsible: #TeamHHS



Coordinate a communications plan to ensure the recommendations are applied consistently across Iowa HHS.

Responsible: External Relations and Performance and Operations



Capture ongoing feedback to assess if system improvements have been effective.

Responsible: External Relations and Performance and Operations

Measures of Success

Increase in percent of staff responding favorably to this prompt in the annual employee engagement survey:

49% "There is good teamwork and cooperation between division at Iowa HHS."

Source: 2026 HHS employee engagement survey

Milestones

Target



~~Establish a consistent process for system development work~~

September-2025

Issue an RFP to public health lead entities using the HHS district map

August 2026

Submit a report on the fiscal impact of AAA redesignation to the Legislature

December 2026

Publish an Early Childhood and Family Systems State Plan

April 2027

Help Iowa Thrive

Strategy: Transform service delivery to ensure Iowans are better off when HHS is involved.

This strategy includes:

- ▶ Implement the Responsive and Excellent Care for Healthy Youth (REACH) Initiative
- ▶ Exercise disaster response through the HHS Incident Command Structure
- ▶ Fully implement Centers of Excellence at Woodward Resource Center
- ▶ Implement Aging and Disability Resource Centers
- ▶ Finalize planning for Medicaid waiver redesign
- ▶ Install the Behavioral Health System redesign
- ▶ Launch the SNAP Healthy Foods waiver
- ▶ Transform child welfare services in Iowa through implementation of central consult
- ▶ Implement Healthy Hometowns

Tactics



Research closed loop referral systems to identify effective solutions and proof of concepts in other states and jurisdictions.

Responsible: #TeamHHS



Leverage the State of Iowa Health Improvement Plan and State Health Assessment to drive decision making and planning.

Responsible: #TeamHHS

** The magnitude of this strategy is monumental and spans the system and agency. The list of special projects noted are reflective of a few key initiatives for illustrative purposes and is not intended to be comprehensive of all of the efforts underway.*

Measures of Success

59 Increase the number of teams engaged in performance management who have identified a "is anyone better off" measure.

Source: 2025 Performance Improvement Data

Milestones	Target
✓ Design In-Home and Community Based Supportive and Therapeutic Services	December 2025
Develop a Quality Improvement and Accountability plan for the Iowa REACH Initiative	July 2026
Issue two RFPs for Healthy Hometowns	October 2026
Identify pathways to develop a closed loop referral system	December 2026
Establish training for Intensive Care Coordination for REACH Target	April 2027
Implement the Quality Assurance Structure for REACH Target	June 2027

Help Iowa Thrive

Strategy: Improve Iowa HHS customer and client experience.

Tactics



Improve accessibility of forms and documents.

Responsible: Performance and Operations, Communications



Improve disability and language access of client communications.

Responsible: Performance and Operations, Communications

Measures of Success

Increase in percent of staff responding favorably to these prompts in the annual employee engagement survey:

65% "I am encouraged to develop new and better ways to serve customers."

72% "Iowa HHS is committed to employee safety."

Milestones

Target

Outline resources to access translation services

April 2026

Complete accessibility remediation of client eligibility communications and key HHS communications

August 2026

Complete QI Adventure to centralize language access requests

September 2026

Create training tools to support staff in using updated language access processes

September 2026

Establish resources for staff to support document accessibility remediation

October 2026

Source: 2026 HHS employee engagement survey

Iowa HHS Strategic Plan Connections

The following information completes the requirements for Iowa HHS's Strategic Plan for the state fiscal year July 1, 2026 – June 30, 2027.

Connections to the Governor's Priorities for 2027

Iowa HHS will support the enterprise priority of Transforming Health Care in Iowa.

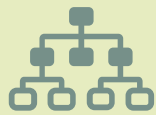
Key Performance Indicators (KPIs)

The operational plan for HHS contains operational goals for each of its nine divisions along with performance measures, action items and targets that are used to monitor operations. For the strategic plan, three KPIs are included for dashboard use which align with its three strategic priorities.

Program	Performance Measure	Target SFY27	Target SFY26	Actual SFY25	Actual SFY24
Human Resources	Average number of days to fill key vacancies in the divisions of Family Well-Being and Protection and State-Operated Specialty Care. - Income Maintenance Worker 2 - Licensed Practical Nurse (LPN) - Registered Nurse - Resident Treatment Technician - Resident Treatment Worker - Social Work Supervisor - Social Worker 2 - Social Worker 3 - Social Worker 4 - Youth Services Worker	45 days	50 days	63.7 days	72 days
Finance	Percent of claims paid within 30 days.	95%	95%	86.5%	93.12%
Medicaid Eligibility	Percent of medical assistance applications processed within 45 days.	95%	95%	89.9%	87%

STRATEGIC DEVELOPMENT AND DEPLOYMENT FRAMEWORK

Framework



HHS Strategic Plan



HHS Strategic Plan in Action

Strategies and Tactics



Division Operational Plans

Tactics to move the Strategic
Priorities forward



HHS Division

“Who We Are” + Values to
guide how we do the work



Performance Measures



Staff Performance Plans



Timeline

HHS Strategic Plan

January 2024 - June 2027

..... Performance measures show progress along the way

2024

Strategic Plan in Action Strategies and Tactics
January 2024 - June 2025



Division Operational Plans
July 2024 - June 2025



2025

Strategic Plan in Action Strategies and Tactics
July 2025 - June 2027



Division Operational Plans
July 2025 - June 2027

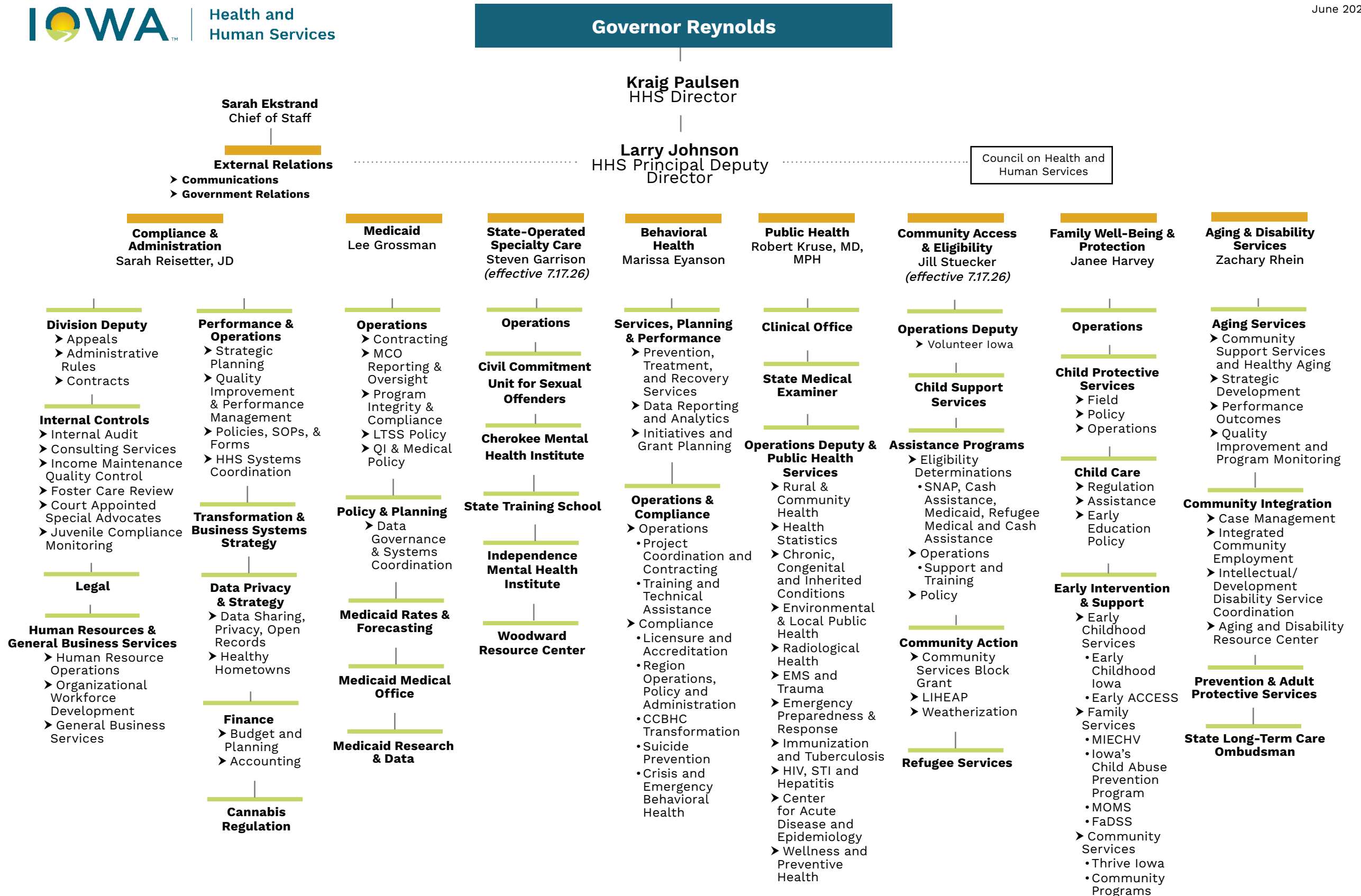


2026

HHS Strategic Plan Report
June 2027



2027



Division	Agency Administration
Program	
Description	Iowa HHS provides high-quality programs and services that protect and improve the health and resiliency of individuals, families and communities in Iowa.
Measure	Percent positive response to the survey prompt: In the last year, I have made changes in my work processes to improve outcomes for my customers.
FY2027 Target	79%
FY27 Action Plan	Staff will use performance management (PM) and Quality Improvement (QI) tools and processes to identify opportunities, and plan and implement changes to enhance processes and customer outcomes.

Division	External Relations
Program	Office of Youth and Family Engagement
Description	Coordinates and supports the integration of authentic youth and family engagement and lived experience into agency activities. This program includes: • Youth Shadow Week, an opportunity for youth involved in executive branch programming to shadow a government leader for a day. • Iowa Youth Congress, a House of Representatives for 100 high school youth to experience the government process. • Youth Advisory Council, a statewide advisory council of youth ages 14-20 tasked with educating the governor, general assembly and decision-makers on youth issues.
Measure	Number of youth and family members engaged
FY2027 Target	850
FY27 Action Plan	The Office of Youth and Family Engagement will expand opportunities for lived experience integration by increasing collaboration with community partners and supporting lived experience engagement in internal projects and initiatives.

Division	External Relations
Program	Juvenile Justice Authentic Engagement
Description	Memorandum of understanding (MOU) with the Iowa Judicial Branch to coordinate the integration of authentic engagement in the programs, policies and procedures of Juvenile Court Services.
Measure	Percent of youth who believe they have a say in their case
FY2027 Target	68%
FY27 Action Plan	The Office of Youth and Family Engagement will support Juvenile Court Services to implement a structured feedback loop with youth and families that will be reviewed with state and local leadership on a quarterly basis. Continued trainings will be offered to the field to ensure all staff have the skills and abilities to partner with youth and families on their caseloads.

Division	External Relations
Program	Jim Casey Site Lead
Description	Partnership with the community to pilot innovative solutions to improve the foster care system for older youth in Iowa.
Measure	Number of policy and practice improvements in service of older youth
FY2027 Target	8
FY27 Action Plan	The Office of Youth and Family Engagement will conduct reviews with frontline staff, agency leadership, community partners and individuals with lived experience to identify needed policy or practice updates.

Division	Division of External Relations
Program	
Description	Manages communications, legislative affairs, public engagement, media relations, and strategic outreach to ensure clear, consistent information across the state.
Measure	Percent positive response to the survey prompt: In the last year, I have made changes in my work processes to improve outcomes for my customers.
FY2027 Target	95%
FY27 Action Plan	Staff will use performance management (PM) and Quality Improvement (QI) tools and processes to identify opportunities, and plan and implement changes to enhance processes and customer outcomes.

Division	Compliance and Administration
Program	Human Resources
Description	Human Resources provides direct support for all HHS employee and employment support functions, including: • HHS Human Resources Associate Services • HHS Classification and Compensation Services • HHS Personnel Consultation • HHS HR Investigation Unit • HHS Background Check Unit
Measure	Average number of days to fill key vacancies
FY2027 Target	45
FY27 Action Plan	Implement the electronic vacant-to-hire intake process.

Division	Compliance and Administration
Program	Cannabis Regulation
Description	Medical Cannabis Program (Chapter 124E - Medical Cannabidiol Act) reviews patient applications for enrollment in the program and regulates licensed manufacturers and dispensaries, including product testing.
Measure	Percent of patient and caregiver applications reviewed and processed in less than two business days
FY2027 Target	99%
FY27 Action Plan	We met this number in FY26 by continuing to focus on digital and online app QI. Completed further enhancements in April 2026 to reduce pending applications and improve this number.

Division	Compliance and Administration
Program	Consumable Hemp
Description	The Consumable Hemp Program reviews applications for manufacturer and retail registrations and regulates the products for sale.
Measure	Number of retail and manufacturer inspections
FY2027 Target	100
FY27 Action Plan	We completed more than 150 inspections in FY26. We will continue to prioritize 1–3 triaged inspections per week, including after November 2026, when the new federal container THC requirements go into effect.

Division	Compliance and Administration
Program	Iowa's Citizen Foster Care Review Boards
Description	Iowa's Citizen Foster Care Review Boards (ICFCRB or FCRB) provide independent, third-party citizen review of cases in the foster care system. Although the Foster Care Review Board is a program of Iowa HHS, it is advised by the Iowa Child Advocacy Board.
Measure	Number of individual case reviews conducted.
FY2027 Target	96
FY27 Action Plan	HHS, under guidance from the Child Advocacy Board, will have FCRB team members complete child welfare case reviews in compliance with federal regulations. HHS will track case reviews assigned, completed and accepted by federal partners.

Division	Compliance and Administration
Program	Court Appointed Special Advocates
Description	Court Appointed Special Advocates (CASA) volunteer their time to support and advocate for children who currently have a case in the child welfare system. Volunteers perform their primary advocacy through authoring and presenting a report to the court. Although CASA is a program of Iowa HHS, it is advised by the Iowa Child Advocacy Board.
Measure	Percentage of assigned CASA volunteers who participate in a monthly one-on-one meeting with their local program coordinator.
FY2027 Target	75%
FY27 Action Plan	CASA of Iowa will track monthly the number of volunteers assigned to a case and compare against the number of volunteers anticipated to participate in a one-on-one. This monthly tracking is done during monthly meetings between each local program coordinator and the supervisor. This will help us meet our FY27 target by observing and defining patterns of non-participation and serve as a reminder for each coordinator to reach out to those who missed their scheduled meeting time.

Division	Compliance and Administration
Program	Juvenile Detention Center Licensure
Description	Oversight and licensure of juvenile detention centers designed to ensure the continued custody of the child at any point between the child's initial contact with the juvenile authorities and the final disposition of the child's case.
Measure	Number of juvenile detention centers licensed
FY2027 Target	9
FY27 Action Plan	Send application to each detention center prior to expiration of current license, and review Department of Inspections, Appeals, & Licensing (DIAL) inspection report to determine type of license that should be issued.

Division	Compliance and Administration
Program	Juvenile Compliance Monitoring
Description	Assist the state in monitoring and achieving compliance with the core requirements specified in the federal Juvenile Justice and Delinquency Prevention Act. Oversee and license juvenile detention centers designed to ensure the continued custody of the child at any point between the child's initial contact with the juvenile authorities and the final disposition of the child's case.
Measure	Number of licensed juvenile detention centers in good standing
FY2027 Target	9
FY27 Action Plan	Provide technical assistance and training to juvenile detention centers to help maintain good standing.

Division	Compliance and Administration
Program	Iowa Child Advocacy Board
Description	The Iowa Child Advocacy Board (ICAB) is an independent board established in Iowa Code Chapter 237 Division II to provide for citizen involvement in child welfare issues. It is composed of nine members appointed by the Governor of Iowa. ICAB establishes policies and procedures for two volunteer child advocacy programs: the Court Appointed Special Advocate (CASA) program and the Foster Care Review Boards (FCRB) program. ICAB is also required to report annually its findings on issues affecting the best interests of children and families in Iowa's child welfare system and to offer recommendations for improvements.
Measure	Percent of board recommendations supported by data metrics
FY2027 Target	75%
FY27 Action Plan	Update standardized data reporting measures, reporting templates, and reporting frequency expectations in collaboration with the state board.



Division	Compliance and Administration
Program	Finance
Description	Ensure our employees and vendors are paid in a timely manner and in accordance with Iowa Code 8A.514.
Measure	Percentage of claims paid within 30 days
FY2027 Target	95%
FY27 Action Plan	A monthly percentage and running average for the fiscal year is calculated to help monitor if targets are met.

Division	Compliance and Administration
Program	Public Health Infrastructure Grant
Description	CDC's Public Health Infrastructure Grant (PHIG) is a groundbreaking investment supporting critical public health infrastructure needs across the United States. One hundred and seven (107) health departments and three national public health partners received funding through this five-year grant (12/1/2022 to 11/30/2027). The purpose of PHIG is to create a stronger, more resilient public health system that is ready to face their communities' most pressing health needs and future health threats. The three functional pillars/strategies of this grant are Workforce, Foundational Capabilities, and Data Modernization: • Strategy 1 - Workforce: Reinforce and expand the public health workforce by hiring, retaining, supporting, and training the workforce and by strengthening relevant workforce planning, systems, processes and policies. • Strategy 2 - Foundational Capabilities: Strengthen recipients' overall systems, processes, and policies to ensure a strong core infrastructure that aligns with the Foundational Public Health Services (FPHS) framework of Foundational Capabilities (a minimum set of skills and services that must be available in every community). • Strategy 3 - Data Modernization: Supports upgrades to technology, training, and staffing for modernized disease detection, analysis, prevention, and response. Iowa HHS received \$36 million to strengthen our public health infrastructure over the course of the five-year project period. During the project, Iowa HHS will: assess the current system, strengthen HHS-wide capacity for enhanced data analysis and dissemination, increase system-wide support for local public health agencies and local contractors, invest in workforce development and training, and enhance existing efforts for data modernization. No less than 40% of the funding provided to state health department recipients for Strategy A1 Workforce should be invested for local health departments that have not received direct funding from this grant.
Measure	Percentage of funds spent on local public health budget
FY2027 Target	50%

FY27 Action Plan	To meet the FY27 performance measure, PHIG will maintain the 17 FTEs dedicated to local public health support in the program budget. The request for proposal for Public Health Lead Entities will be released in August/September 2026, with contracts beginning in January 2027. Costs associated with the first year of these lead entity contracts will also count toward the percentage of PHIG funds invested in local public health.
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Division	Compliance and Administration
Program	Juvenile Justice
Description	Oversight of the federal Juvenile Justice and Delinquency Prevention Act (JJDP) and the related Charles Grassley Juvenile Justice and Delinquency Prevention Program (JJDP). The JJDP aims to improve juvenile justice systems, and the JJDP program supports state and local delinquency prevention, intervention and improvement efforts. Implementation of federal juvenile justice discretionary funds — currently focused on re-entry from out-of-home placement and diversion from the juvenile justice system. The Justice Advisory Board has the following purposes: 1. Develop short-term and long-term goals to improve the criminal and juvenile justice systems. 2. Identify and analyze justice system issues. 3. Develop and assist others in implementing recommendations and plans for justice system improvement. 4. Provide for a clearinghouse of justice system information to coordinate with data resource agencies and assist others in the use of justice system data. Duties of the Board can be found in Iowa Code section 216A.133
Measure	Number of non-minority per minority youth receiving early diversion
FY2027 Target	1:1 ratio
FY27 Action Plan	Hold meetings in at least three target communities regarding the expansion of pre-charge diversion programs for youth taken into police custody.

Division	Compliance and Administration
Program	Behavioral Risk Factor Surveillance System
Description	The Behavioral Risk Factor Surveillance System (BRFSS) is an annual survey that measures health-related behavior changes in adults 18 and older. The survey is conducted under the direction of the Centers for Disease Control and Prevention (CDC). The Iowa BRFSS is an important tool for data-driven decision making to improve the health of all Iowans. Iowa BRFSS survey data are used to design, implement, and support public health activities with the goal of reducing chronic diseases and other leading causes of death for Iowans.
Measure	Number of BRFSS survey completes for cell phone and landline
FY2027 Target	10,000
FY27 Action Plan	We are increasing our sample size to increase the amount of calls our data collectors make, thus increasing the number of completed interviews.

Division	Division of Compliance and Administration
Program	
Description	Provides department-wide operational support, including finance, budgeting, contracting, human resources, IT, facilities, regulatory oversight and administrative compliance.
Measure	Percent positive response to the survey prompt: In the last year, I have made changes in my work processes to improve outcomes for my customers.
FY2027 Target	89%
FY27 Action Plan	Staff will use performance management (PM) and Quality Improvement (QI) tools and processes to identify opportunities, and plan and implement changes to enhance processes and customer outcomes.



Division	Medicaid
Program	Medicaid
Description	Iowa Medicaid provides health coverage to over 700,000 Iowans every year, including eligible low-income adults, children, pregnant women, older adults and people with disabilities.
Measure	Percentage of overturned administrative law judge appeals
FY2027 Target	5%
FY27 Action Plan	A work group was formed to address the overall appeals process.

Division	Medicaid
Program	Medicaid
Description	Iowa Medicaid provides health coverage to over 700,000 Iowans every year, including eligible low-income adults, children, pregnant women, older adults and people with disabilities.
Measure	Percentage of Emergency Department (ED) Visits for Mental Illness or Intentional Self-Harm with a Follow-Up Visit Within 30 Days of the ED Visit: Ages 18 to 64
FY2027 Target	50.7%
FY27 Action Plan	This measure is used with the Iowa Hospital Association (IHA) directed payment to improve this measure in the rural community. The goal is to meet or exceed the national average score. For 2024 Core Set of Adult Health Care Quality Measures for Medicaid, the national average is 50.7%.



Division	Medicaid
Program	Medicaid
Description	Iowa Medicaid provides health coverage to over 700,000 Iowans every year, including eligible low-income adults, children, pregnant women, older adults and people with disabilities.
Measure	Wellpoint Overall Rating - Patient Experience
FY2027 Target	4
FY27 Action Plan	Implemented a managed care plan pay for performance measure to improve this measure. A rating of 4 out of 5 stars is considered outstanding, while a 5 out of 5 star rating is very rare.



Division	Medicaid
Program	Medicaid
Description	Iowa Medicaid provides health coverage to over 700,000 Iowans every year, including eligible low-income adults, children, pregnant women, older adults and people with disabilities.
Measure	Iowa Total Care Overall Rating - Patient Experience
FY2027 Target	4
FY27 Action Plan	Implemented a managed care plan pay for performance measure to improve this measure. A rating of 4 out of 5 stars is considered outstanding, while a 5 out of 5 star rating is very rare.

Division	Medicaid
Program	Medicaid
Description	Iowa Medicaid provides health coverage to over 700,000 Iowans every year, including eligible low-income adults, children, pregnant women, older adults and people with disabilities.
Measure	Wellpoint Overall Rating - Prevention and Equity
FY2027 Target	4
FY27 Action Plan	Implemented a managed care plan pay for performance measure to improve this measure. A rating of 4 out of 5 stars is considered outstanding, while a 5 out of 5 star rating is very rare.



Division	Medicaid
Program	Medicaid
Description	Iowa Medicaid provides health coverage to over 700,000 Iowans every year, including eligible low-income adults, children, pregnant women, older adults and people with disabilities.
Measure	Iowa Total Care Overall Rating - Prevention and Equity
FY2027 Target	4
FY27 Action Plan	Implemented a managed care plan pay for performance measure to improve this measure. A rating of 4 out of 5 stars is considered outstanding, while a 5 out of 5 star rating is very rare.



Division	Medicaid
Program	Medicaid
Description	Iowa Medicaid provides health coverage to over 700,000 Iowans every year, including eligible low-income adults, children, pregnant women, older adults and people with disabilities.
Measure	Wellpoint Overall Rating - Treatment
FY2027 Target	4
FY27 Action Plan	Implemented a managed care plan pay for performance measure to improve this measure. A rating of 4 out of 5 stars is considered outstanding, while a 5 out of 5 star rating is very rare.



Division	Medicaid
Program	Medicaid
Description	Iowa Medicaid provides health coverage to over 700,000 Iowans every year, including eligible low-income adults, children, pregnant women, older adults and people with disabilities.
Measure	Iowa Total Care Overall Rating - Treatment
FY2027 Target	4
FY27 Action Plan	Implemented a managed care plan pay for performance measure to improve this measure. A rating of 4 out of 5 stars is considered outstanding, while a 5 out of 5 star rating is very rare.



Division	Medicaid
Program	Medicaid
Description	Iowa Medicaid provides health coverage to over 700,000 Iowans every year, including eligible low-income adults, children, pregnant women, older adults and people with disabilities.
Measure	Molina Overall Rating - Treatment
FY2027 Target	4
FY27 Action Plan	Implemented a managed care plan pay for performance measure to improve this measure. A rating of 4 out of 5 stars is considered outstanding, while a 5 out of 5 star rating is very rare.

Division	Medicaid
Program	Medicaid
Description	Iowa Medicaid provides health coverage to over 700,000 Iowans every year, including eligible low-income adults, children, pregnant women, older adults and people with disabilities.
Measure	Molina Overall Rating - Patient Experience
FY2027 Target	4
FY27 Action Plan	Implemented a managed care plan pay for performance measure to improve this measure. A rating of 4 out of 5 stars is considered outstanding, while a 5 out of 5 star rating is very rare.



Division	Medicaid
Program	Medicaid
Description	Iowa Medicaid provides health coverage to over 700,000 Iowans every year, including eligible low-income adults, children, pregnant women, older adults and people with disabilities.
Measure	Molina Overall Rating - Prevention and Equity
FY2027 Target	4
FY27 Action Plan	Implemented a managed care plan pay for performance measure to improve this measure. A rating of 4 out of 5 stars is considered outstanding, while a 5 out of 5 star rating is very rare.

Division	Medicaid
Program	Long-Term Services and Supports
Description	Long-Term Services and Supports (LTSS) are available for Medicaid members to help them maintain a good quality of life in their home or, if needed, a facility. Services are intended to help people reach the highest degree of independence possible.
Measure	Percent LTSS members receiving community based services
FY2027 Target	72%
FY27 Action Plan	Implemented a managed care plan (MCP) pay for performance project to have the MCP address and increase the number of members receiving community based services and increase the number of services the members are utilizing.



Division	Medicaid
Program	Long-Term Services and Supports
Description	Long Term Services and Supports (LTSS) are available for Medicaid members to help them maintain a good quality of life in their home or, if needed, a facility. Services are intended to help people reach the highest degree of independence possible.
Measure	Percentage of timely case manager contact
FY2027 Target	98%
FY27 Action Plan	Added to the managed care plan contract and implemented case management ratios to improve this measure.

Division	Medicaid
Program	Children's Health Insurance Program
Description	The Children's Health Insurance Program (CHIP) is offered through the Healthy and Well Kids in Iowa (Hawki) program. Iowa offers Hawki for uninsured children of working families.
Measure	Percent of children who received six or more well-child visits in first 15 months
FY2027 Target	59%
FY27 Action Plan	Increase the health status of children in Iowa. The goal is to meet or exceed the national average score. For the 2024 Core Set of Children's Health Care Quality Measures for Medicaid and CHIP, the national average is 59.0%.

Division	Medicaid
Program	Children's Health Insurance Program
Description	The Children's Health Insurance Program (CHIP) is offered through the Healthy and Well Kids in Iowa (Hawki) program. Iowa offers Hawki for uninsured children of working families.
Measure	Percent of children who receive two or more well-child visits in months 15-30
FY2027 Target	65.3%
FY27 Action Plan	Increase the health status of children in Iowa. The goal is to meet or exceed the national average score. For the 2024 Core Set of Children's Health Care Quality Measures for Medicaid and CHIP, the national average is 65.3%.

Division	Medicaid
Program	Dental Wellness Plan
Description	Dental Wellness Plan (DWP) benefits for most Iowa Medicaid members are provided through dental plans from Delta Dental and MCNA Dental. Adult Medicaid members aged 19 and older are enrolled in the Dental Wellness Plan. Kids, age 18 and under, are enrolled
Measure	Percentage of enrolled children and youth under age 21 who received a comprehensive or periodic oral evaluation
FY2027 Target	44.8%
FY27 Action Plan	Using managed care plan pay for performance to improve. The goal is to meet or exceed the national average score. For the 2024 Core Set of Children's Health Care Quality Measures for Medicaid and CHIP, the national average is, the national average is 44.8%.

Division	Medicaid
Program	Iowa Health and Wellness Plan
Description	The Iowa Health and Wellness Plan (IHAWP) provides comprehensive health coverage at low- or no-cost to Iowans between the ages of 19 and 64. Eligibility is based on household income.
Measure	Percent use of opioids at high dosage in persons without cancer
FY2027 Target	7%
FY27 Action Plan	This is a voluntary Centers for Medicare and Medicaid Services measure. We specifically track opioid use through initiation and engagement of treatment of substance use disorder. This measure is improved through the Certified Community Behavioral Health Clinic program.

Division	Medicaid
Program	Home and Community-Based Services
Description	Home and community-based services (HCBS) are medical, social and supportive services for Iowans with functional, cognitive and other physical or mental health needs. These services are meant to help people live and receive services in a home- and community-based setting instead of an institution.
Measure	Percent of initial needs based eligibility decisions that were accurately determined by applying the approved needs based eligibility criterion using standard operating procedures.
FY2027 Target	86%
FY27 Action Plan	We review this measure quarterly and address if it is less than 86%.

Division	Medicaid
Program	Home and Community-Based Services
Description	Home and community-based services (HCBS) are medical, social and supportive services for Iowans with functional, cognitive and other physical or mental health needs. These services are meant to help people live and receive services in a home- and community-based setting instead of an institution.
Measure	Percent of service plans that accurately address all the member's assessed needs, including at a minimum, health and safety risk factors, and personal goals
FY2027 Target	86%
FY27 Action Plan	We review this measure quarterly and address if it is less than 86%.

Division	Medicaid
Program	Home and Community-Based Services
Description	Home and community-based services (HCBS) are medical, social and supportive services for Iowans with functional, cognitive and other physical or mental health needs. These services are meant to help people live and receive services in a home- and community-based setting instead of an institution.
Measure	Percent of members with services delivered per the service plan
FY2027 Target	86%
FY27 Action Plan	We review this measure quarterly and address if it is less than 86%.

Division	Medicaid
Program	Home and Community-Based Services
Description	Home and community-based services (HCBS) are medical, social and supportive services for lowans with functional, cognitive and other physical or mental health needs. These services are meant to help people live and receive services in a home- and community-based setting instead of an institution.
Measure	Percent of members from the HCBS Consumer Assessment of Healthcare Providers and Systems survey that report having a choice of services
FY2027 Target	86%
FY27 Action Plan	We review this measure quarterly and address if it is less than 86%.

Division	Medicaid
Program	Home and Community-Based Services
Description	Home and community-based services (HCBS) are medical, social and supportive services for Iowans with functional, cognitive and other physical or mental health needs. These services are meant to help people live and receive services in a home- and community-based setting instead of an institution.
Measure	Percent of unresolved critical incidents that resulted in a targeted review that were appropriately resolved.
FY2027 Target	86%
FY27 Action Plan	We review this measure quarterly and address if it is less than 86%.

Division	Medicaid
Program	Habilitation
Description	Habilitation Services is a program to provide Home- and Community-Based Services (HCBS) for Iowans with the functional impairments typically associated with chronic mental illnesses. The federal Deficit Reduction Act of 2005 permitted states to offer HCBS.
Measure	Percent of members with services delivered per the service plan
FY2027 Target	86%
FY27 Action Plan	We review this measure quarterly and address if it is less than 86%.

Division	Medicaid
Program	Habilitation
Description	Habilitation Services is a program to provide Home- and Community-Based Services (HCBS) for Iowans with the functional impairments typically associated with chronic mental illnesses. The federal Deficit Reduction Act of 2005 permitted states to offer HCBS
Measure	Percent of members from the HCBS Consumer Assessment of Healthcare Providers and Systems survey that report having a choice of services
FY2027 Target	86%
FY27 Action Plan	We review this measure quarterly and address if it is less than 86%.

Division	Medicaid
Program	Habilitation
Description	Habilitation Services is a program to provide Home- and Community-Based Services (HCBS) for Iowans with the functional impairments typically associated with chronic mental illnesses. The federal Deficit Reduction Act of 2005 permitted states to offer HCBS
Measure	Percent of unresolved critical incidents that resulted in a targeted review that were appropriately resolved.
FY2027 Target	86%
FY27 Action Plan	We review this measure quarterly and address if it is less than 86%.

Division	Medicaid
Program	Habilitation
Description	Habilitation Services is a program to provide Home- and Community-Based Services (HCBS) for Iowans with the functional impairments typically associated with chronic mental illnesses. The federal Deficit Reduction Act of 2005 permitted states to offer HCBS
Measure	Percent of service plans that accurately address all the member's assessed needs, including at a minimum, health and safety risk factors, and personal goals
FY2027 Target	86%
FY27 Action Plan	We review this measure quarterly and address if it is less than 86%.



Division	Medicaid
Program	Program of All-inclusive Care for the Elderly
Description	The Program of All-inclusive Care for the Elderly (PACE) offers a benefit that combines medical care, long-term care and prescription drugs to help frail and disabled individuals age 55 and older live independently within the community.
Measure	Average enrollment across all PACE organizations
FY2027 Target	800
FY27 Action Plan	PACE staff will regularly review enrollment and adjust as needed.

Division	Medicaid
Program	Early Periodic Screening, Diagnosis and Treatment
Description	Early Periodic Screening, Diagnosis and Treatment (EPSDT) is a program for children to receive preventive health care services including oral health services. The program's purpose is to find and treat health problems before they become more serious.
Measure	Percent of children with developmental screening in first 3 years
FY2027 Target	37.4%
FY27 Action Plan	Presented an overview of EPSDT to the managed care plans to engage in ways to ensure use of this program. The goal is to meet or exceed the national average score. For the 2024 Core Set of Children's Health Care Quality Measures for Medicaid and CHIP, the national average is 37.4%.

Division	Division of Medicaid
Program	
Description	Oversees Iowa's Medicaid program, including policy, managed care contracts, provider oversight and ensuring access to health coverage for eligible Iowans.
Measure	Percent positive response to the survey prompt: In the last year, I have made changes in my work processes to improve outcomes for my customers.
FY2027 Target	86%
FY27 Action Plan	Staff will use performance management (PM) and Quality Improvement (QI) tools and processes to identify opportunities, and plan and implement changes to enhance processes and customer outcomes.

Division	State-Operated Specialty Care
Program	Cherokee Mental Health Institute
Description	The Cherokee Mental Health Institute (CMHI) provides active inpatient treatment to adults who are in need of acute psychiatric services, specialized treatment and security for adults ordered by the court into the custody of the state for the purposes of competency restoration, adults who have been acquitted of a crime by reason of insanity, and similarly situated adults.
Measure	Number of hours (per 1,000) spent in restraint/seclusion - age 18+
FY2027 Target	1.33
FY27 Action Plan	Cherokee MHI will continue to use deescalation techniques to minimize patient restraint/seclusion.

Division	State-Operated Specialty Care
Program	Cherokee Mental Health Institute
Description	The Cherokee Mental Health Institute (CMHI) provides active inpatient treatment to adults who are in need of acute psychiatric services, specialized treatment and security for adults ordered by the court into the custody of the state for the purposes of competency restoration, adults who have been acquitted of a crime by reason of insanity, and similarly situated adults.
Measure	Cherokee readmission rate (readmitted within 30 Days)
FY2027 Target	0
FY27 Action Plan	Cherokee MHI will continue to use best practice discharge planning to minimize readmissions.

Division	State-Operated Specialty Care
Program	Civil Commitment Unit for Sexual Offenders
Description	The Civil Commitment Unit for Sexual Offenders (CCUSO) program provides secure, inpatient treatment for sexual offenders who are believed to be a high risk for sexually re-offending. Inpatient treatment is indefinite, with the length of commitment dependent upon the time required for the individual to complete the criteria for advancement through five treatment phases.
Measure	Number of returns from transitional setting to secure setting
FY2027 Target	4
FY27 Action Plan	Staff will continue to monitor the number of individuals returning to the secure setting from the Transitional Release Program.

Division	State-Operated Specialty Care
Program	Civil Commitment Unit for Sexual Offenders
Description	The Civil Commitment Unit for Sexual Offenders (CCUSO) program provides secure, inpatient treatment for sexual offenders who are believed to be a high risk for sexually re-offending. Inpatient treatment is indefinite, with the length of commitment dependent upon the time required for the individual to complete the criteria for advancement through five treatment phases.
Measure	Number of program/civil commitment discharges (excluding deaths)
FY2027 Target	3
FY27 Action Plan	Continue provision of active treatment and documentation of efforts to ensure evaluators and courts have adequate information to make informed decisions on continued commitment and release or discharge.

Division	State-Operated Specialty Care
Program	Civil Commitment Unit for Sexual Offenders
Description	The Civil Commitment Unit for Sexual Offenders (CCUSO) program provides secure, inpatient treatment for sexual offenders who are believed to be a high risk for sexually re-offending. Inpatient treatment is indefinite, with the length of commitment dependent upon the time required for the individual to complete the criteria for advancement through five treatment phases.
Measure	Number of hours of training for clinical staff best practices
FY2027 Target	20
FY27 Action Plan	Staff will continue to complete annual trainings as well as regular sex offender treatment specific trainings during allotted break weeks.

Division	State-Operated Specialty Care
Program	Civil Commitment Unit for Sexual Offenders
Description	The Civil Commitment Unit for Sexual Offenders (CCUSO) program provides secure, inpatient treatment for sexual offenders who are believed to be a high risk for sexually re-offending. Inpatient treatment is indefinite, with the length of commitment dependent upon the time required for the individual to complete the criteria for advancement through five treatment phases.
Measure	Maintain employment rates for eligible Transitional Release Program (TRP) patients
FY2027 Target	85%
FY27 Action Plan	CCUSO will utilize Iowa Workforce Development, resume construction techniques, meetings with local employers to explain the program, skill building techniques with patients, work with patients to process work conflicts and identify appropriate problem solving, and work on skill building with professional boundaries.

Division	State-Operated Specialty Care
Program	Civil Commitment Unit for Sexual Offenders
Description	The Civil Commitment Unit for Sexual Offenders (CCUSO) program provides secure, inpatient treatment for sexual offenders who are believed to be a high risk for sexually re-offending. Inpatient treatment is indefinite, with the length of commitment dependent upon the time required for the individual to complete the criteria for advancement through five treatment phases.
Measure	Number of patients advancing in treatment phase
FY2027 Target	50
FY27 Action Plan	Continue best practices approach with sex offender treatment and supplemental psychoeducational programs. Program efficiencies will be tracked through an internal continuous quality improvement process.

Division	State-Operated Specialty Care
Program	Independence Mental Health Institute
Description	The Independence Mental Health Institute (IMHI) provides active inpatient psychiatric treatment for adults, adolescents, and children who are in need of acute psychiatric service. This includes specialized treatment of behaviorally complex youth.
Measure	Number of hours (per 1k) spent in restraint - under 18
FY2027 Target	1.8
FY27 Action Plan	Independence MHI will continue to use deescalation techniques to minimize patient restraint/seclusion.

Division	State-Operated Specialty Care
Program	Independence Mental Health Institute
Description	The Independence Mental Health Institute (IMHI) provides active inpatient psychiatric treatment for adults, adolescents, and children who are in need of acute psychiatric service. This includes specialized treatment of behaviorally complex youth.
Measure	Number of hours (per 1k) spent in seclusion - age under 18
FY2027 Target	0.75
FY27 Action Plan	Independence MHI will continue to use deescalation techniques to minimize patient restraint/seclusion.

Division	State-Operated Specialty Care
Program	Independence Mental Health Institute
Description	The Independence Mental Health Institute (IMHI) provides active inpatient psychiatric treatment for adults, adolescents, and children who are in need of acute psychiatric service. This includes specialized treatment of behaviorally complex youth.
Measure	Number of hours (per 1k) spent in restraint/seclusion - age 18+
FY2027 Target	1.10
FY27 Action Plan	Independence MHI will continue to use deescalation techniques to minimize patient restraint/seclusion.

Division	State-Operated Specialty Care
Program	Independence Mental Health Institute
Description	The Independence Mental Health Institute (IMHI) provides active inpatient psychiatric treatment for adults, adolescents, and children who are in need of acute psychiatric service. This includes specialized treatment of behaviorally complex youth.
Measure	Independence readmission rate (readmitted within 30 days)
FY2027 Target	2
FY27 Action Plan	Independence MHI will continue to use best practice discharge planning to minimize readmissions.

Division	State-Operated Specialty Care
Program	Woodward Resource Center
Description	Woodward Resource Center (WRC) is an intermediate care facility for individuals with intellectual disabilities. WRC is funded primarily by state general funds and federal Medicaid funds with additional funding from other sources. The state appropriation allows WRC to continue to serve individuals who are Medicaid-eligible by providing the non-federal share of the per diem.
Measure	Woodward readmission rate (readmitted within 180 days)
FY2027 Target	0
FY27 Action Plan	WRC will continue to review transition and post-move monitoring processes to ensure successful transitions and ensure that readmission to WRC does not occur. If readmission does occur, WRC will review each readmission on a case-by-case basis to ensure processes were followed and review why the transition failed to learn how to improve future transition processes.

Division	State-Operated Specialty Care
Program	Boys State Training School
Description	The primary purpose of the State Training School at Eldora is to provide a continuum of supervision and rehabilitation programs, which meet the needs of males adjudicated delinquent, in a manner consistent with public safety.
Measure	Number of hours (per 1k) spent in room confinement
FY2027 Target	1
FY27 Action Plan	New weekly review committee to ensure minimal use.

Division	State-Operated Specialty Care
Program	Boys State Training School
Description	The primary purpose of the State Training School at Eldora is to provide a continuum of supervision and rehabilitation programs, which meet the needs of males adjudicated delinquent, in a manner consistent with public safety.
Measure	Number of hours (per 1k) spent in restraint
FY2027 Target	0.0075
FY27 Action Plan	Creating a new "Role Models/Mentor" Program for students to promote pro-social behavior, reducing the need for restrictive measures including physical restraint.

Division	Division of State Operated Specialty Care
Program	
Description	Manages state-operated facilities and programs that provide specialized care, including resource centers, mental health institutes and intensive support services.
Measure	Percent positive response to the survey prompt: In the last year, I have made changes in my work processes to improve outcomes for my customers.
FY2027 Target	69%
FY27 Action Plan	Staff will use performance management (PM) and Quality Improvement (QI) tools and processes to identify opportunities, and plan and implement changes to enhance processes and customer outcomes.

Division	Behavioral Health
Program	988 and Suicide Prevention
Description	The national 988 Suicide & Crisis Lifeline is a network of local crisis centers that provide free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week in the US.
Measure	Number of 988 contacts
FY2027 Target	60,000
FY27 Action Plan	Increase awareness through media and other outreach events.

Division	Behavioral Health
Program	988 and Suicide Prevention
Description	The national 988 Suicide & Crisis Lifeline is a network of local crisis centers that provide free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week in the US.
Measure	Average answer rate for 988 calls
FY2027 Target	90%
FY27 Action Plan	Provide technical assistance to contracted providers to support workforce development.

Division	Behavioral Health
Program	Prevention
Description	Using a variety of evidence-based strategies across the lifespan, agencies collaborate at the community-level to reduce alcohol, tobacco and other drugs use, delay the early initiation of problem gambling and prevent suicides. Includes County Substance Abuse Program Grant, Improving Tomorrow: Prevention Focused Mentoring Grant and other state funding to support prevention services.
Measure	Number of mentoring matches
FY2027 Target	800
FY27 Action Plan	The project will transition to Iowa Iowa Primary Care Association when the grant ends June 30, 2026. The performance measure for prevention focused mentoring matches will be maintained.



Division	Behavioral Health
Program	SUD Licensure
Description	Iowa HHS oversees licensure and monitoring of approximately 100 substance use and problem gambling treatment programs.
Measure	Number of providers licensed for services
FY2027 Target	115
FY27 Action Plan	Assure 100% of active licenses are renewed prior to expiration.



Division	Behavioral Health
Program	Chapter 24 Accreditation
Description	Iowa HHS provides accreditation and addresses quality improvement for mental health and disability services programs under its Chapter 24 Provider Accreditation Program.
Measure	Number of providers accredited for services
FY2027 Target	185
FY27 Action Plan	Assure new applications are processed within 60 days.

Division	Behavioral Health
Program	Tobacco
Description	The Iowa Tobacco Use Prevention and Control program provides information and resources dedicated to reducing tobacco use and its impact on public health in Iowa. The program focuses on several key areas including efforts to prevent tobacco use (particularly among youth) through education, community programs, and public awareness campaigns. Examples include cessation support and programming through Quitline Iowa as well as enforcing the Smoke Free Air Act, thereby reducing non-smoker exposure to second- and third-hand smoke.
Measure	Percentage of adult Iowans who use tobacco
FY2027 Target	25%
FY27 Action Plan	The Tobacco Prevention and Control Program will implement strategies and activities to reduce the tobacco use rate among adults in Iowa.

Division	Behavioral Health
Program	Tobacco
Description	The Iowa Tobacco Use Prevention and Control program provides information and resources dedicated to reducing tobacco use and its impact on public health in Iowa. The program focuses on several key areas including efforts to prevent tobacco use (particularly among youth) through education, community programs, and public awareness campaigns. Examples include cessation support and programing through Quitline Iowa as well as enforcing the Smoke Free Air Act, thereby reducing non-smoker exposure to second- and third-hand smoke.
Measure	Number of enrollments in the Quitline Behavioral Health Program
FY2027 Target	1,200
FY27 Action Plan	The Tobacco Prevention and Control Program will deliver provider training to increase access to tobacco cessation programs for people living with behavioral health conditions.

Division	Behavioral Health
Program	Tobacco
Description	The Iowa Tobacco Use Prevention and Control program provides information and resources dedicated to reducing tobacco use and its impact on public health in Iowa. The program focuses on several key areas including efforts to prevent tobacco use (particularly among youth) through education, community programs, and public awareness campaigns. Examples include cessation support and programming through Quitline Iowa as well as enforcing the Smoke Free Air Act, thereby reducing non-smoker exposure to second- and third-hand smoke.
Measure	Number of rental units that are Smoke Free Homes
FY2027 Target	2,200
FY27 Action Plan	Smoke Free Homes will run media campaigns to bring awareness of the benefits of the program to renters and landlords to increase the number of rental units that have smoke-free policies.

Division	Behavioral Health
Program	Tobacco
Description	The Iowa Tobacco Use Prevention and Control program provides information and resources dedicated to reducing tobacco use and its impact on public health in Iowa. The program focuses on several key areas including efforts to prevent tobacco use (particularly among youth) through education, community programs, and public awareness campaigns. Examples include cessation support and programming through Quitline Iowa as well as enforcing the Smoke Free Air Act, thereby reducing non-smoker exposure to second- and third-hand smoke.
Measure	Number of comprehensive tobacco- and nicotine-free policies adopted
FY2027 Target	3,000
FY27 Action Plan	The Iowa Tobacco Use Prevention and Control Program will develop model policies to share with local providers to encourage businesses and schools to adopt comprehensive tobacco- and nicotine-free policies to reduce exposure to second- and third-hand smoke to non-users.

Division	Behavioral Health
Program	Tobacco
Description	The Iowa Tobacco Use Prevention and Control program provides information and resources dedicated to reducing tobacco use and its impact on public health in Iowa. The program focuses on several key areas including efforts to prevent tobacco use (particularly among youth) through education, community programs, and public awareness campaigns. Examples include cessation support and programming through Quitline Iowa as well as enforcing the Smoke Free Air Act, thereby reducing non-smoker exposure to second- and third-hand smoke.
Measure	Number of Iowa Students for Tobacco Education and Prevention Chapters
FY2027 Target	90
FY27 Action Plan	ISTEP will create awareness by providing opportunities for youth to participate in events to increase awareness of the harmful effects of tobacco and nicotine.

Division	Behavioral Health
Program	Integrated Provider Network Grant
Description	Substance Use Prevention, Treatment and Recovery Services (SUPTRS) Block Grant and state addictive disorders funds are braided to support access to a statewide network of substance use prevention, treatment and recovery services via Iowa's Integrated Provider Network (IPN). Iowa HHS also received an American Rescue Plan Act (ARPA) award which is intended to supplement existing Substance Use Block Grant (SUBG) activities. Prevention team supports and reports to the State Epidemiological Workgroup Prevention Partnerships Advisory Council (SEWPPAC).
Measure	Number of persons served for substance abuse disorder treatment
FY2027 Target	4,500
FY27 Action Plan	The aforementioned ARPA award has ended and is no longer available. The Integrated Provider Network grant has sunset and those funds have been blended into the Division of Behavioral Health's new Behavioral Health Safety-Net Service System. The priorities of the SUPTRS block grant remain the same. This performance metric will be maintained.

Division	Behavioral Health
Program	State Opioid Response Project
Description	State Opioid Response Project (SOR) works statewide providing a full continuum of prevention, treatment, recovery and risk reduction services focused on opioid and stimulant use. The goals are to expand access to care for those 16 and older, and reduce negative consequences of opioids and stimulants, particularly the prevention of overdose deaths.
Measure	Number of program admissions for opioid treatment and recovery
FY2027 Target	800
FY27 Action Plan	Continue to monitor contracts and provide technical assistance to contracted agency staff.



Division	Behavioral Health
Program	Community-Based Youth Suicide Prevention in Iowa
Description	The goal of the Garrett Lee Smith Grant is to reduce youth suicides in areas at higher risk and to develop lead entities who will provide suicide prevention activities in their service areas.
Measure	Number of individuals trained in suicide risk assessment
FY2027 Target	100
FY27 Action Plan	Contract with centers of excellence in behavioral health to provide online, accessible training.



Division	Behavioral Health
Program	Community-Based Youth Suicide Prevention in Iowa
Description	The goal of the Garrett Lee Smith Grant is to reduce youth suicides in areas at higher risk and to develop lead entities who will provide suicide prevention activities in their service areas.
Measure	Number of individuals screens for suicidal ideation
FY2027 Target	300
FY27 Action Plan	Provide technical assistance to contracted providers.



Division	Behavioral Health
Program	Community-Based Youth Suicide Prevention in Iowa
Description	The goal of the Garrett Lee Smith Grant is to reduce youth suicides in areas at higher risk and to develop lead entities who will provide suicide prevention activities in their service areas.
Measure	Number of Individuals Referred to Crisis/Other Mental Health Services
FY2027 Target	100
FY27 Action Plan	Provide technical assistance to contracted providers.



Division	Behavioral Health
Program	Community-Based Youth Suicide Prevention in Iowa
Description	The goal of the Garrett Lee Smith Grant is to reduce youth suicides in areas at higher risk and to develop lead entities who will provide suicide prevention activities in their service areas.
Measure	Percent of individuals receiving mental health or related services after referral
FY2027 Target	40%
FY27 Action Plan	Provide technical assistance to contracted providers.

Division	Behavioral Health
Program	Certified Community Behavioral Health Clinic
Description	Certified Community Behavioral Health Clinic (CCBHC) Medicaid Demonstration for implementation of the CCBHC behavioral health treatment model in Iowa. Ten clinics will be part of the demonstration effective 7/1/2025.
Measure	Percent of state-certified CCBHCs that meet the standard that 51% of Work/Advisory/Council Members are consumers/family members or provides evidence of meaningful participation in CCBHC governance.
FY2027 Target	100%
FY27 Action Plan	Provide technical assistance on engagement of consumer/family members to contracted providers.

Division	Behavioral Health
Program	Certified Community Behavioral Health Clinic
Description	Certified Community Behavioral Health Clinic (CCBHC) Medicaid Demonstration for implementation of the CCBHC behavioral health treatment model in Iowa. Ten clinics will be part of the demonstration effective 7/1/2025.
Measure	Percent of state-certified CCBHCs that meet the standard that individuals receive services within 10 business days.
FY2027 Target	100%
FY27 Action Plan	Provide technical assistance on data collection and CCBHC criteria.

Division	Behavioral Health
Program	Overdose Data to Action in States Grant
Description	Overdose Data to Action in States Grant focuses on expanding surveillance efforts to track fatal and nonfatal drug overdoses, associated risk factors and improving biosurveillance and data linkage. Also supports prevention strategies focused on closing gaps in access to care through preventing harm, linkage to care through peer navigators, public safety collaborations and community outreach. Supports and reports to the State Epidemiological Workgroup Prevention Partnerships Advisory Council (SEWPPAC).
Measure	Number of clinicians who received CDC training: Clinical Practice Guideline for Prescribing Opioids for Pain
FY2027 Target	53
FY27 Action Plan	The four contracted local public health agencies will conduct academic detailing sessions to controlled substance prescribers.

Division	Behavioral Health
Program	Overdose Data to Action in States Grant
Description	Overdose Data to Action in States Grant focuses on expanding surveillance efforts to track fatal and nonfatal drug overdoses, associated risk factors and improving biosurveillance and data linkage. Also supports prevention strategies focused on closing gaps in access to care through preventing harm, linkage to care through peer navigators, public safety collaborations and community outreach. Supports and reports to the State Epidemiological Workgroup Prevention Partnerships Advisory Council (SEWPPAC).
Measure	Number of in-state and out-of-state prescription monitoring system integrations
FY2027 Target	624
FY27 Action Plan	The prescription monitoring program vendor will send out promotional emails to providers.

Division	Behavioral Health
Program	Overdose Data to Action in States Grant
Description	Overdose Data to Action in States Grant focuses on expanding surveillance efforts to track fatal and nonfatal drug overdoses, associated risk factors and improving biosurveillance and data linkage. Also supports prevention strategies focused on closing gaps in access to care through preventing harm, linkage to care through peer navigators, public safety collaborations and community outreach. Supports and reports to the State Epidemiological Workgroup Prevention Partnerships Advisory Council (SEWPPAC).
Measure	Number of Public Safety & Public Health Departments supporting Public Health and Safety Team (PHAST)
FY2027 Target	8
FY27 Action Plan	PHAST champions will continue to guide the work of the PHAST Teams

Division	Behavioral Health
Program	Overdose Data to Action in States Grant
Description	Overdose Data to Action in States Grant focuses on expanding surveillance efforts to track fatal and nonfatal drug overdoses, associated risk factors and improving bio surveillance and data linkage. Also supports prevention strategies focused on closing gaps in access to care through preventing harm, linkage to care through peer navigators, public safety collaborations and community outreach. Supports and reports to the State Epidemiological Workgroup Prevention Partnerships Advisory Council (SEWPPAC).
Measure	Number of organizations trained on Linkage to Outreach, Referrals, and Engagement (LORE) program model
FY2027 Target	35
FY27 Action Plan	LORE peers will continue to provide trainings to community organizations as a requirement of their contract.

Division	Behavioral Health
Program	Overdose Data to Action in States Grant
Description	Overdose Data to Action in States Grant focuses on expanding surveillance efforts to track fatal and nonfatal drug overdoses, associated risk factors and improving bio surveillance and data linkage. Also supports prevention strategies focused on closing gaps in access to care through preventing harm, linkage to care through peer navigators, public safety collaborations and community outreach. Supports and reports to the State Epidemiological Workgroup Prevention Partnerships Advisory Council (SEWPPAC).
Measure	Number of referrals to care through Linkage to Outreach, Referrals, and Engagement (LORE) peer navigators
FY2027 Target	250
FY27 Action Plan	Continue to provide technical assistance and require referrals to care through contracts.



Division	Behavioral Health
Program	Your Life Iowa
Description	Your Life Iowa (YLI) provides free and confidential support 24/7 via phone, text, chat, email, and website for Iowans seeking information, resources and help for gambling, substance use, mental health, suicide or related concerns.
Measure	Answer rate for Your Life Iowa Calls
FY2027 Target	90%
FY27 Action Plan	Current FY26 rate is around 80%. 90% is the rate contracted with the provider. Program will work to increase this rate with the contract provider.



Division	Behavioral Health
Program	Your Life Iowa
Description	Your Life Iowa (YLI) provides free and confidential support 24/7 via phone, text, chat, email, and website for Iowans seeking information, resources and help for gambling, substance use, mental health, suicide or related concerns.
Measure	Number of Your Life Iowa Calls
FY2027 Target	40,000
FY27 Action Plan	Increase awareness of YLI as an access point for system navigation.



Division	Behavioral Health
Program	Your Life Iowa
Description	Your Life Iowa (YLI) provides free and confidential support 24/7 via phone, text, chat, email, and website for Iowans seeking information, resources and help for gambling, substance use, mental health, suicide or related concerns.
Measure	Number of Your Life Iowa chats
FY2027 Target	3,000
FY27 Action Plan	Increase awareness of YLI as a place a person can chat in 90% of marketing materials.

Division	Behavioral Health
Program	Your Life Iowa
Description	Your Life Iowa (YLI) provides free and confidential support 24/7 via phone, text, chat, email, and website for Iowans seeking information, resources and help for gambling, substance use, mental health, suicide or related concerns.
Measure	Number of Your Life Iowa contacts about gambling
FY2027 Target	1,500
FY27 Action Plan	Increase awareness of gambling resources and ensure 100% of information on the website is accurate.



Division	Behavioral Health
Program	Your Life Iowa
Description	Your Life Iowa (YLI) provides free and confidential support 24/7 via phone, text, chat, email, and website for Iowans seeking information, resources and help for gambling, substance use, mental health, suicide or related concerns.
Measure	Number of Your Life Iowa contacts about mental health
FY2027 Target	20,000
FY27 Action Plan	Increase awareness of the YLI website and ensure 100% of the information is accurate.



Division	Behavioral Health
Program	Your Life Iowa
Description	Your Life Iowa (YLI) provides free and confidential support 24/7 via phone, text, chat, email, and website for Iowans seeking information, resources and help for gambling, substance use, mental health, suicide or related concerns.
Measure	Number of Your Life Iowa contacts about substance use
FY2027 Target	6,500
FY27 Action Plan	Increase awareness of the YLI website and ensure 100% of the information is accurate



Division	Behavioral Health
Program	Your Life Iowa
Description	Your Life Iowa (YLI) provides free and confidential support 24/7 via phone, text, chat, email, and website for Iowans seeking information, resources and help for gambling, substance use, mental health, suicide or related concerns.
Measure	Number of Your Life Iowa contacts about suicide
FY2027 Target	6,000
FY27 Action Plan	Increase awareness of utilizing 988 instead of YLI for suicide related calls.



Division	Behavioral Health
Program	Your Life Iowa
Description	Your Life Iowa (YLI) provides free and confidential support 24/7 via phone, text, chat, email, and website for Iowans seeking information, resources and help for gambling, substance use, mental health, suicide or related concerns.
Measure	Number of Your Life Iowa texts
FY2027 Target	3,600
FY27 Action Plan	Increase awareness of texting capability in 90% of marketing materials.



Division	Behavioral Health
Program	Your Life Iowa
Description	Your Life Iowa (YLI) provides free and confidential support 24/7 via phone, text, chat, email, and website for Iowans seeking information, resources and help for gambling, substance use, mental health, suicide or related concerns.
Measure	Total number of Your Life Iowa contacts
FY2027 Target	42,000
FY27 Action Plan	Increase awareness of YLI by 100% as an access point for system navigation.

Division	Behavioral Health
Program	Behavioral Health Administrative Services Organizations
Description	Behavioral Health Administrative Services Organizations (BH-ASO) are local lead entities that manage and coordinate services within a district. They are an extension of Iowa HHS and serve as a coordinator and convener, or hub, in the Behavioral Health Service System. BH-ASOs are focused on ensuring individuals have access to a full continuum of services and care.
Measure	Number of individuals receiving BH-ASO system navigation
FY2027 Target	5,000
FY27 Action Plan	Address points of entry, gaps and pathways for lowans to become engaged in an effective navigation intervention.

Division	Behavioral Health
Program	Iowa Integrated Health Planning and Advisory Council
Description	Iowa is required to have a Planning and Advisory Council (PAC) as a condition of receipt of the federal Mental Health Block Grant. The council is required to include individuals with serious mental illness (SMI)/individuals in recovery, parents/family of children with serious emotional disturbance (SED), and family members of individuals with an SMI/individuals in recovery. 51% of the membership is required to be individuals who are not state employees or providers of mental health services.
Measure	Percent of Iowa PAC members that are not state employees or mental health providers
FY2027 Target	51%
FY27 Action Plan	Monitor member list and provide technical assistance to the council on member recruitment.

Division	Division of Behavioral Health
Program	
Description	Leads statewide mental health and substance use policy, service coordination, community-based support programs, crisis response systems and prevention efforts.
Measure	Percent positive response to the survey prompt: In the last year, I have made changes in my work processes to improve outcomes for my customers.
FY2027 Target	82%
FY27 Action Plan	Staff will use performance management (PM) and Quality Improvement (QI) tools and processes to identify opportunities, and plan and implement changes to enhance processes and customer outcomes.

Division	Public Health
Program	Women, Infants, and Children
Description	The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides supplemental foods, health care referrals, and nutrition education for low-income, pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk. WIC is a federal assistance program of the Food and Nutrition Service of the United States Department of Agriculture.
Measure	Number of WIC clinic site visits completed
FY2027 Target	26
FY27 Action Plan	WIC will conduct on-site clinic visits and office visits as required in federal regulation 7 CFR 246.19(b)(3) for the purpose of program management evaluation. In September, prior to the start of the federal fiscal year, the number of site visits will be selected to meet this federal requirement. At that time, the estimated number for the fiscal year target may be updated. HHS state agency staff will conduct the site-visits within the federal fiscal year. Following each site visit, a report will be reviewed by the state WIC director and provided to the local agency and will include any corrective actions required. Compliance with the corrective action plan will be monitored by the state agency.

Division	Public Health
Program	5-2-1-0 Healthy Choices Count!
Description	5-2-1-0 Healthy Choices Count! is a public-private partnership that cultivates healthy places for Iowa children and families using evidence-based healthy eating and active living approaches. Working together, Iowa HHS and the Healthiest State Initiative provide strategic leadership, stakeholder management, community funding and evaluation to the initiative.
Measure	Number of people reached by 5-2-1-0 Healthy Choices Count
FY2027 Target	71,000
FY27 Action Plan	Work with Iowa Association of Councils of Government contractor to disseminate funding to communities across the state to implement evidence based policy, system and environment changes. Provide technical expertise and coaching to grantee communities.

Division	Public Health
Program	Title X Family Planning Program
Description	The Title X Family Planning Program (family planning) is the only federal program dedicated solely to providing comprehensive family planning and related preventive health services. Family planning clinics offer reproductive health services and community education across the state. Family planning clinics in Iowa can help with education, counseling, access to a wide variety of contraception methods, and preventive screenings. Family planning services are for all Iowans, of any age, who need a broad range of family planning methods and services. The Title X Program covers 57 counties in Iowa. Contracts are awarded through a competitive RFP process.
Measure	Number of unique, individual clients receiving Title X services
FY2027 Target	7,000
FY27 Action Plan	Track and report the number of unique individual clients receiving Title X services.

Division	Public Health
Program	Title V Maternal and Child Health Program
Description	The Maternal, Child and Adolescent Health program promotes the health of Iowa's women, children, youth, and adolescents by providing health care services through public and private collaborative efforts. The program contracts with 15 local maternal health and 14 local child health community-based agencies serving all of Iowa's 99 counties. Maternal and child health (MCH) agencies are empowered to develop local health care systems to meet the health care needs of pregnant women and children from birth through age 21 years and their families. The program supports services that are family-centered, community-based, and culturally sensitive. Other programs included in the MCH program at the local level include EPSDT Informing and care coordination, Hawki outreach, Early ACCESS and Healthy Child Care Iowa. These additional programs are funded through interagency agreements with HHS. This program also includes state level work with the State Systems Development Initiative (SSDI), Statewide Perinatal Care Program, Adolescent Health, Barriers to Prenatal Care Program and others. Iowa's Title V Children and Youth with Special Health Care Needs (CYSHCN) program is administered through Child Health Specialty Clinics at the University of Iowa. CYSHCN are children who have or are at increased risk for chronic physical, developmental, behavioral or emotional conditions. They also require health and related services of a type or amount beyond that required by children generally.
Measure	Number of individual clients receiving Title V services
FY2027 Target	99,000
FY27 Action Plan	Conduct biannual and annual service note reviews, along with chart audits of local contractors, to verify that Title V client data is complete, accurate and consistently entered. Provide targeted technical assistance based on review findings to strengthen the reliability of client counts.

Division	Public Health
Program	Pregnancy Risk Assessment Monitoring System
Description	Pregnancy Risk Assessment Monitoring System (PRAMS) is an ongoing, site-specific and population-based surveillance system. PRAMS is designed to identify groups of women and infants at high risk for health problems, to monitor changes in health status, and to measure progress towards goals in improving the health of mothers and infants.
Measure	Percent of survey responses for PRAMS
FY2027 Target	50%
FY27 Action Plan	Continue to promote the survey to identify areas of the state where women and infants are at high risk for receiving care and services.

Division	Public Health
Program	Maternal Health Innovation
Description	Iowa HHS has partnered with the University of Iowa to implement the following strategies: • Develop an Iowa Maternal Quality Care Collaborative (IMQCC). The IMQCC will bring together experts and stakeholders in maternal health across the state to implement policies and protocols to ensure high-quality maternal health care. As part of the work of the IMQCC, the state of Iowa will submit an application to join the Alliance for Innovation on Maternal Health (AIM). AIM is a national alliance to ensure safe maternal care and to reduce mortality and morbidity through implementation of evidence-based patient safety bundles. • Improve state-level maternal health data and surveillance. The program and the University of Iowa will identify strategies to collect state-level maternal health data and work to improve data collection for severe maternal morbidity and mortality by validating existing data sources and improving data collection processes. • Implement initiatives to address workforce shortages for obstetrical care, including adding a rural track obstetrics (OB) fellowship, a family medicine OB track, and assessing the capacity and need for a certified nurse midwife program in Iowa. • Expand existing telemedicine initiatives to increase access to maternal fetal medicine specialists and mental health professionals. • Address health disparities in maternal health outcomes and access to care.
Measure	Number of providers trained through grant programming
FY2027 Target	250
FY27 Action Plan	Provide maternal health simulations, Advance Life Support in Obstetrics (ALSO) and OB nurse fellowship program to providers and nurses in Iowa.

Division	Public Health
Program	ERASE Maternal Mortality
Description	Maternal mortality continues to be an important focus in Iowa, and every maternal death is a tragedy. In 2019, Iowa began conducting Maternal Mortality Reviews on an annual basis. Prior to 2019, reviews were conducted every three years. Iowa's Maternal Mortality Review Committee (MMRC) is a multi-disciplinary committee responsible for reviewing identified maternal deaths for the purpose of reducing morbidity and mortality. The committee meets to determine if the pregnancy-associated death was pregnancy related, the cause of death (both primary and underlying), and whether the death was preventable. The committee also looks for contributing factors and identifies opportunities for prevention after each case review.
Measure	Percentage of maternal deaths reviewed within 24 months
FY2027 Target	100%
FY27 Action Plan	Meet three times in 2026 and likely 2027 to catch up with review timings.

Division	Public Health
Program	Alliance for Innovation on Maternal Health
Description	Supports implementation of the Alliance for Innovation on Maternal Health (AIM) Bundles in Iowa. The mission of AIM is to support best practices that make birth safer, improve the quality of maternal health care and save lives.
Measure	Percentage of hospitals participating in AIM Safety Bundles
FY2027 Target	90%
FY27 Action Plan	Engage birthing hospitals in quality improvement safety bundles to implement best practices for safer birth.

Division	Public Health
Program	I-Smile (including I-Smile @ School and I-Smile Silver)
Description	I-Smile is a statewide program that connects children and families with dental, medical and community resources to ensure a lifetime of health and wellness. It is the oral health component of Iowa's Maternal and Child Health program. Oral Health staff manage I-Smile through development of program policy and parameters, technical assistance and training. I-Smile @ School is a component of I-Smile, providing dental screenings, dental sealants, fluoride varnish, oral health education and referral assistance for elementary school students in schools with 40% or greater free- and reduced-lunch rates. Oral Health staff manage I-Smile through development of program policy and parameters, technical assistance and training. I-Smile Silver is a pilot project, modeled after the I-Smile program for children, aiming to achieve optimal oral health for Iowa adults by connecting them with dental, medical and community resources. It is administered in 10 counties (Calhoun, Des Moines, Hamilton, Humboldt, Lee, Pocahontas, Scott, Van Buren, Webster and Wright) through the Lee, Scott, and Webster County Health Departments.
Measure	Number of children receiving assistance from I-Smile
FY2027 Target	45,600
FY27 Action Plan	Oral Health staff will provide program oversight and technical assistance to local contractors to address how to ensure I-Smile, I-Smile@School, and I-Smile Silver programs are reaching as many people as capacity allows. When contractors experience staffing vacancies, staff will help them identify alternate work flows to maintain care coordination assistance.

Division	Public Health
Program	Oral Health State Appropriations
Description	The Donated Dental Services (DDS) program provides free, comprehensive dental treatment to Iowa adults with disabilities or who are elderly or medically fragile, using a volunteer network of dentists and dental labs. Applicants must lack adequate income to pay for dental care and have a permanent disability, be age 65 or older or qualify as medically fragile. Oral Health staff manage a contract with Delta Dental of Iowa to administer Donated Dental Services. The Fulfilling Iowa's Need for Dentists project (FIND) connects dentists and underserved communities with the resources needed to combat Iowa's dental shortage, so that dental care is close to home for every Iowan. Oral Health staff manage a contract with Delta Dental of Iowa, who administers the dental loan repayment program. Staff also participate in a workgroup and assist with the selection of awardees. Children's Oral Health for Underserved Populations is a project through the University of Iowa College of Dentistry and Dental Clinics, providing comprehensive restorative and preventive dental services for qualifying low-income children. Oral Health staff manage the contract with the university.
Measure	Number of dentists awarded loan repayment
FY2027 Target	2
FY27 Action Plan	Oral Health staff will continue to partner with the contractor for the FIND dental loan repayment program to ensure a minimum number of awards are made each year through monthly workgroup participation with other stakeholders, data review to determine priority counties, collaboration with local public health and economic development to promote the program, and participation in the selection process of awards.

Division	Public Health
Program	Oral Health Federal Funding
Description	Community Water Fluoridation (CWF) is the adjustment of the fluoride level to just the right amount to prevent tooth decay and is considered one of the ten greatest public health achievements of the 20th century. Oral Health staff monitor fluoride levels in community water systems and provide education to city officials, water municipalities, public health professionals, and the public about the importance of CWF. The purpose of Iowa's Oral Health Surveillance System is to provide a consistent source of updated, reliable and valid information for use in developing, implementing and evaluating programs to improve the oral health of Iowa's residents. Oral Health staff collect data on the oral health of Iowans and provide information about the data available, how it is disseminated, and how it may be used to improve oral health. Oral Health staff assist the Iowa Dental Board through collecting copies of agreements between dental hygienists and dental assistants with dentists for use of public health supervision. Data is collected and reported annually, on behalf of the board. Staff also provide feedback to the board as needed, regarding the role of public health to meet population-based oral health needs. Staff also develop materials for I-Smile coordinators to use to train nurses, child care providers, medical providers, and others about oral health and how to provide limited public health services.
Measure	Number of preventative dental sealants placed on kids in school
FY2027 Target	31,000
FY27 Action Plan	Oral Health staff will continue oversight of I-Smile @School to ensure all eligible schools participate and that local contractors are able to provide services to as many at-risk children as possible.

Division	Public Health
Program	Personal Responsibility Education Program
Description	The purpose of the Personal Responsibility Education Program (PREP) is to educate young people (ages 10-19) on both abstinence and contraception to prevent pregnancy and sexually transmitted infections (STIs), including HIV/AIDS. The program addresses life skills to assist Iowa youth in making responsible, informed decisions and in leading safe and healthy lives.
Measure	Number of youth participating in school and community based programs
FY2027 Target	925
FY27 Action Plan	Local service providers will deliver evidence-based PREP programming to Iowa youth ages 10–19 in school and community settings.

Division	Public Health
Program	1st Five Healthy Mental Development Initiative
Description	1st Five is a public-private partnership bridging primary care and public health services in Iowa. The 1st Five model supports health providers in the earlier detection of social-emotional and developmental delays and family risk-related factors in children, birth to age 5, and coordinates referrals, interventions and follow-up.
Measure	Number of referrals into 1st Five from participating primary care
FY2027 Target	3,150
FY27 Action Plan	Develop additional provider education/outreach materials to clarify when to refer to 1st Five and steps for completing a referral. Implement "Peer Consultant Toolkit" to assist with peer consultations with clinics that need additional support for screening and referring to 1st Five. Explore expanding the program into new counties and/or ER/Urgent Care Clinics

Division	Public Health
Program	Pediatric Mental Health Care Access Program (including Expansion Funds)
Description	The overall goal of the Iowa Pediatric Mental Health Collaborative is to increase access to pediatric mental health services, especially in underserved communities. Strategies include: workforce development and training for primary care providers, access to pediatric psychiatry providers through telehealth and a consult line, training on evidence-based therapies for mental and behavioral health providers, and a complex care clinic for youth in the Iowa foster care system. This is a partnership between Iowa HHS and the University of Iowa Hospitals and Clinics Department of Pediatrics (Child Health Specialty Clinics).
Measure	Number of physicians utilizing pediatric mental health consult line
FY2027 Target	80
FY27 Action Plan	• Review consult line during webinars. • Include information about consult line in Iowa American Academy of Pediatrics (AAP) and Iowa Academy of Family Physicians (AFP) newsletters.

Division	Public Health
Program	Public Health Approaches to Violence Prevention
Description	The Violence Prevention program utilizes a public health approach to violence prevention and aims to 1) prevent sexual violence, 2) develop or disseminate organizational policy, protocol or practice which improves public health, medical systems, and allied victim service professionals response to intimate partner violence, and sexual violence and 3) monitor and report violent death trends to assist in prevention efforts in Iowa.
Measure	Percent of individuals who received technical assistance and made a change to policy/practice
FY2027 Target	75%
FY27 Action Plan	Track technical assistance monthly, share TA survey after each Confidentiality, Universal Education, Empowerment, and Support (CUES) training, share TA survey as a follow-up after providing TA, and administer TA survey bi-annually.

Division	Public Health
Program	Title V State Sexual Risk Avoidance Education Program
Description	The purpose of the Title V State Sexual Risk Avoidance Education (SRAE) program is to implement education exclusively on sexual risk avoidance that teaches youth (ages 10-19) to voluntarily refrain from sexual activity. The program is designed to teach youth personal responsibility, self-regulation, goal setting, healthy decision-making, a focus on the future, and the prevention of youth risk behaviors such as drug and alcohol use without normalizing teen sexual activity.
Measure	Number of youth participating in school and community based programs
FY2027 Target	250
FY27 Action Plan	Work with ISU Media Coordinator for the Community Adolescent Pregnancy Prevention (CAPP) - Supporting Positive Activities and Reducing Risks for Kids (SPARK) Campaign to develop media materials and new avenues for marketing both SRAE and Personal Responsibility Education Program (PREP) information. Materials focused on youth engagement and caregiver to youth conversations.

Division	Public Health
Program	Office of the State Medical Examiner
Description	Provide assistance, direction, and training to county medical examiner personnel and law enforcement officials. County medical examiner responsibilities are outlined in 331.801805 of the Code of Iowa, and the duties of the state and deputy state medical examiner are found under Iowa Code 691.56C.
Measure	Number of training conferences and in-house trainings
FY2027 Target	25
FY27 Action Plan	County training sessions with county Medical Examiner Investigators (MEI) staff and a yearly group training (Midwest Death Investigator Course) sessions to be held for Medical Examiners, current MEIs and incoming MEIs.

Division	Public Health
Program	Sexually Transmitted Diseases
Description	Monitor incidence, epidemiology, and treatment of chlamydia, gonorrhea, and syphilis; conduct partner services (including contact tracing and linkage to medical care) for persons diagnosed with syphilis, HIV, and other prioritized STIs; maintain safety net testing and treatment services via partnerships with local nonprofit clinics; provide technical assistance to medical providers and public health professionals statewide regarding testing and treatment of bacterial STIs and HIV.
Measure	Percentage of congenital syphilis cases averted
FY2027 Target	80%
FY27 Action Plan	The STI Program will prioritize follow up with pregnant women diagnosed with syphilis to ensure connections to care and reduce the risk of congenital syphilis outcomes, including severe illness and disability, stillbirth, and neonatal death.

Division	Public Health
Program	Center for Acute Disease Epidemiology
Description	Center for Acute Disease Epidemiology (CADE) works to protect and preserve the health and safety of Iowans from infectious diseases through disease surveillance; investigation of acute outbreaks; education and consultation to county, local, and private health agencies on infectious diseases; immunization and vaccine guidelines; treatment after animal bites; and vaccines for international travel. ARboNET is the national arbovirus surveillance system managed by CDC and state and territorial health departments. CADE uses it to maintain data on arboviral infections among humans, presumptive viremic blood donors, veterinary disease cases, mosquitoes, dead birds and sentinel animals.
Measure	Percent of reports to Arbonet
FY2027 Target	100
FY27 Action Plan	The CADE team will enter confirmed mosquito-borne viral illnesses from the Iowa Disease Surveillance System (IDSS) into ArboNET promptly upon confirmation.

Division	Public Health
Program	Preventive Health and Health Services
Description	The federally funded Preventive Health and Health Services (PHHS) Block Grant, awarded through the Centers for Disease Control and Prevention (CDC) provides the agency flexibility and control to address its priority health needs and challenges with innovative, evidence-based interventions. Funds may be used to respond rapidly to emerging health issues and fill funding gaps in programs that deal with leading causes of death and disability. The PHHS Block Grant requires a pre-determined allocation of funding be used for sexual violence prevention. The remaining funding can be used to address the agency's identified priorities.
Measure	Percent of training recipients who reported increased knowledge/skills as a result of training
FY2027 Target	70%
FY27 Action Plan	Onboard new contractor to ensure proper training and implementation of pre- and post-tests in prevention programming.

Division	Public Health
Program	Public Health Emergency Preparedness
Description	The Public Health Preparedness program uses federal funding provided to Iowa HHS and local public health agencies in conducting activities related to emergency response. The federal funds support state and local public health agencies to prepare for emergency response needs such as disease outbreaks, natural disasters, pandemics, etc. The funds are shared among Iowa HHS as well as local partners through public health and health care regional coalitions. The local partners include local public health, hospitals, emergency medical services and emergency management agencies. Expenditures from state appropriations in units 1938 and 1941 are used for match.
Measure	Percent of service area-required preparedness and response plans updated
FY2027 Target	100%
FY27 Action Plan	All Iowa Healthcare Coalitions (HCCs) and Service Areas (SAs) participating in the Public Health Emergency Preparedness (PHEP) Program and Hospital Preparedness Program (HPP) are required to annually review, update, and re-approve all preparedness and response plans. These plans address a wide range of operational areas, including medical surge, resource management, information sharing and other key preparedness functions. Each year, HCC/SA leadership must ensure these plans are updated and formally approved through their executive membership.

Division	Public Health
Program	Hospital Preparedness
Description	The Hospital Preparedness program uses federal dollars provided to Iowa HHS and Iowa hospitals in conducting activities related to emergency response. Federal funding is provided to all states to support state agencies and hospitals to prepare for emergency response needs such as disease outbreaks, natural disasters, pandemics, etc. The funds are shared among Iowa HHS as well as local partners through public health and health care regional coalitions. The local partners include local public health, hospitals, emergency medical services and emergency management agencies.
Measure	Percent of Bureau of Emergency Preparedness and Response (BEPR) attendance at Health Care Coalition (HCC) exercises
FY2027 Target	100
FY27 Action Plan	Each Hospital Preparedness Program (HPP)-funded HCC is required to conduct a series of exercises during funding year 2027. These exercises include a Patient Movement Exercise/Medical Response Surge Exercise, as well as a Cybersecurity Tabletop Exercise. At least one BEPR staff member will attend each exercise to help ensure strong coordination and communication between the HCCs and Iowa HHS.

Division	Public Health
Program	EMS for Children
Description	The Iowa Emergency Medical Services for Children (EMSC) program is a federally funded initiative under the Iowa Department of Health and Human Services' Bureau of Emergency Medical and Trauma Services. Its mission is to ensure that all children in Iowa receive the best possible emergency care, regardless of where they live, attend school, or travel.
Measure	Number of Iowa Pediatric Emergency Assessment and Care Recognition Program (IPEAC)-recognized hospitals
FY2027 Target	25
FY27 Action Plan	To reach 25 IPEAC visits, prioritize EMS agencies and hospitals (especially in rural or underserved areas) where pediatric readiness support will have the greatest impact, and frame outreach around the Iowa EMSC mission of ensuring high-quality emergency care for all children to increase engagement. Schedule efficiently by grouping visits geographically and offering both in-person and virtual options, while leveraging regional partners and existing relationships to help identify and connect with sites. Set a weekly target of 5-6 visits, maintain a tracking system to monitor scheduled and completed visits, and reduce cancellations through consistent follow-up and flexible scheduling. Overbook slightly (around 30 visits) to account for no-shows, and ensure each visit is documented promptly with identified pediatric care needs to support program impact and reporting.

Division	Public Health
Program	Trauma Services
Description	Iowa HHS is the lead agency responsible for the implementation of Iowa code as it relates to the trauma system of care in Iowa. The Iowa State Trauma Program utilizes trauma registry data, injury prevention and outreach, hospital verification, and performance improvement resources to assist Iowa's hospitals with optimizing the care of traumatically injured patients to improve outcomes and reduce morbidity and mortality from traumatic injury. The Trauma System Advisory Council (TSAC) is an ad-hoc committee that helps guide the priorities of the BEMTS trauma program.
Measure	Number of verification visits completed
FY2027 Target	32
FY27 Action Plan	Iowa HHS Bureau of Emergency Medical and Trauma Services (BEMTS) will work toward achieving its target by expanding hospital participation and actively supporting facilities through the verification process, strengthening trauma registry data to identify gaps and guide performance improvement, standardizing statewide performance metrics and sharing best practices, enhancing injury prevention and outreach efforts based on data trends, improving EMS coordination and transfer protocols, leveraging the TSAC to set priorities and monitor progress, investing in education, supporting rural hospitals through teletrauma and readiness resources, and implementing a clear tracking system to monitor progress toward the goal while aligning policy and funding to sustain system growth.

Division	Public Health
Program	Health Environmental Public Health Tracking Network
Description	Environmental Public Health Tracking (EPHT) is a CDC grant program for the ongoing collection, integration, analysis, interpretation and dissemination of data on environmental hazards, exposures to those hazards and health effects that may be related to exposures. The goal of tracking is to provide information and data that can be used to plan, apply and evaluate actions to prevent and control environmentally related diseases.
Measure	Number of program activities that improved data accessibility
FY2027 Target	3
FY27 Action Plan	The EPHT program will assess data needs and develop new tools or processes that improve the usefulness of efficiency of data and infrastructure underlying the Public Health Tracking Portal to improve partner access to relevant timely data that can inform policy and practice.

Division	Public Health
Program	General Environmental Health & Local Public Health Services
Description	General Environmental Health & Local Public Health Services provides: • Overall environmental health support related to childhood lead poisoning, pesticide exposures, and reportable environmental poisonings and illnesses. • Technical assistance and coordination support during disaster response activities. • Funding and staffing to support 99 local boards of health, administrators and staff technical assistance.
Measure	Percent of workshop and training attendees satisfied with content and delivery of training and technical assistance
FY2027 Target	91%
FY27 Action Plan	1. Administer evaluations following each workshop session. 2. Create educational content for trainings and adapt when needed. 3. Update content specific to each county receiving technical assistance. 4. Evaluate method of delivery for individual county needs. 5. Share content and supporting documents with counties receiving technical assistance. 6. Spotlight local public health agencies in Public Health Infrastructure Grant (PHIG) updates. 7. Evaluate and share results with Iowa HHS.

Division	Public Health
Program	Private Well Grants
Description	Funding from Iowa Groundwater Protection Fund provides for contracts with all 99 counties to provide reimbursement to well owners for well testing, reconstruction, and closure. Note: This program has recently moved through the Red Tape Review, and in coordination with DNR, HHS is working to restructure the program to allow for greater flexibility in the use of the dollars to address groundwater quality in relation to public health concerns.
Measure	Number of counties participating in private well grants program
FY2027 Target	99
FY27 Action Plan	The Private Well Grants team will review performance measures and develop updated measures that better outline the impact we have on our customers. We will continue to provide technical assistance to all 99 counties participating in the program. The referenced restructuring refers to how the recipients are able to utilize the funds available. The Red Tape review provided for greater flexibility of program funds.

Division	Public Health
Program	Local Public Health Services
Description	Provides funding and staffing to support 99 local boards of health, administrators and staff with technical assistance.
Measure	Percent of contract amendments submitted by the expected deadline
FY2027 Target	85%
FY27 Action Plan	Utilizing the Plan-Do-Check-Act quality improvement framework, the team will develop standard workflows and make adaptations to process and timeliness to ensure deadlines are met and contracts are fully executed by July 1 of each fiscal year.

Division	Public Health
Program	Childhood Lead Poisoning Prevention Program
Description	The Childhood Lead Poisoning Prevention Program (CLPPP) is a CDC grant program that focuses on ensuring blood lead testing and reporting, enhancing blood lead surveillance and improving linkages to recommended services. The goal of the program is to conduct childhood lead poisoning prevention and surveillance programmatic activities to prevent lead poisoning in children below the age of 6. CLPPP provides identification and case management for children with elevated blood lead levels, identification and control of lead paint hazards, surveillance of elevated blood lead levels (EBLL) and provides education and outreach in communities across the state.
Measure	Percent of children with an unconfirmed EBLL retested within 84 days
FY2027 Target	75%
FY27 Action Plan	CLPPP will work with program contractors to get children retested. This will increase the percentage of children with unconfirmed EBLLs to confirm whether or not they have an EBL to facilitate intervention to address the blood lead level and make referrals for services.

Division	Public Health
Program	Ryan White HIV Care Program
Description	Comprehensive HIV care program to link and retain people living with HIV to care to achieve viral suppression. Viral suppression improves health outcomes among people living with HIV and reduces transmission of HIV.
Measure	Percentage of viral suppression
FY2027 Target	90%
FY27 Action Plan	The HIV care team will continue to identify innovative ways to support viral suppression for Iowans living with HIV.

Division	Public Health
Program	Viral Hepatitis Prevention
Description	Program performs disease surveillance and monitors trends to inform program interventions to prevent viral hepatitis transmission.
Measure	Percent of key population receiving an Hepatitis C virus test at funded sites
FY2027 Target	80%
FY27 Action Plan	The Viral Hepatitis Prevention program will continue to prioritize key populations, including people who inject drugs and people born between 1945-1965, to screen them for Hepatitis C.

Division	Public Health
Program	Viral Hepatitis Surveillance
Description	Conduct disease surveillance of viral Hepatitis C, including monitoring incidence, prevalence and disease trends, and analyze data to inform program interventions to prevent Hepatitis C transmission.
Measure	Percent of individuals with antibody-positive test who did not receive a confirmatory test
FY2027 Target	5%
FY27 Action Plan	The Hepatitis Surveillance program will continue to conduct follow-up activities with providers and providers' offices to ensure people with a positive antibody test receive confirmatory tests.

Division	Public Health
Program	HIV Prevention
Description	Comprehensive HIV prevention programs to prevent HIV infections, diagnose and link those living with HIV to care, and to improve health outcomes of people living with HIV.
Measure	Percent of HIV screening in outreach settings for priority population
FY2027 Target	50%
FY27 Action Plan	The HIV Prevention program will continue to identify innovative ways to identify and engage priority populations in HIV screening initiatives.

Division	Public Health
Program	HIV Surveillance
Description	Conduct disease surveillance of HIV, including monitoring incidence, prevalence and disease trends, and analyzing data to inform program interventions to prevent HIV transmission.
Measure	Percent of risk factor ascertainment of newly diagnosed individuals
FY2027 Target	90%
FY27 Action Plan	The HIV Surveillance program will continue to complete risk factor ascertainment for newly diagnosed individuals.

Division	Public Health
Program	Vaccine Preventable Diseases
Description	This program focuses on ensuring access to recommended vaccines for eligible individuals. Funding is used to provide vaccine through the Vaccine for Children (VFC) program, support local public health agencies in removing barriers to vaccine access for individuals who are uninsured or underinsured, and to provide education and information on the importance of vaccines in preventing the spread of disease.
Measure	Number of providers enrolled in VFC
FY2027 Target	600
FY27 Action Plan	The program actively enrolls health care providers in VFC throughout the year and provides education regarding the benefits of VFC for providers and patients.

Division	Public Health
Program	Tuberculosis Prevention
Description	This program is established to control the transmission and impact on individuals from tuberculosis (TB). HHS carries out disease surveillance and case management of individuals with latent and active TB. If uncontrolled, persons with active TB can infect other individuals. Nationally, the US is experiencing an escalating trend in new TB cases annually and the need to identify, manage, and treat individuals with TB is vitally important to controlling the spread of disease.
Measure	Percent of patients with TB who complete treatment within 12 months
FY2027 Target	95%
FY27 Action Plan	The TB Program will provide medications to patients free of charge to remove barriers to access medications and increase treatment completion.

Division	Public Health
Program	State Office of Rural Health
Description	This program empowers rural communities and organizations by identifying and resolving critical healthcare challenges and strengthening rural health infrastructure. Key functions of the program include rural advocacy and outreach, coordination of efforts for rural health activities to reduce duplication; collection and dissemination of data and information on resources for rural communities; consultation to rural communities and health care providers regarding federal, state and rural health program participation.
Measure	Number of subscriptions to Iowa Rural Healthcare Workforce Connection.
FY2027 Target	10,500
FY27 Action Plan	Increase listserv distribution by 500 new subscribers by the end of FY27 through targeted outreach, enhanced promotional strategies, and strengthened partnerships with stakeholder organizations.

Division	Public Health
Program	Rural Hospital Medicare Flexibility Program
Description	HHS contracts with organizations to implement activities and provide technical assistance to 82 critical access hospitals (CAH) and their staff related to quality improvement (e.g., Medicare Beneficiary Quality Improvement Project (MBQIP) reports, educational webinars, and regional workshops), financial and operational improvement (e.g., in-depth assessments and action planning, leadership development, mentor assistance program, comparative dashboards, financial triage resources, educational webinar series, and statewide in-person training), and population health (e.g., community health needs assessment/implementation strategy educational webinars, in-depth one-on-one implementation planning technical assistance, and short-term cohort experiences). Eligible critical access hospitals (CAHs) are eligible to participate in these activities at no cost.
Measure	# Critical Access Hospitals that Participate in Flex MBQIP
FY2027 Target	82
FY27 Action Plan	Increase participation of CAHs in the MBQIP by expanding technical assistance, strengthening data reporting support, and engaging CAH leadership through targeted communication and outreach by the end of FY27.

Division	Public Health
Program	Small Hospital Improvement Program
Description	HHS contracts with an organization to coordinate delivery of Statewide Health Improvement Partnership (SHIP) funds to participating rural hospitals with 49 beds or less, including critical access hospitals (CAH). In Iowa, hospitals may choose to utilize their funds in a consortium option to participate in SHIP investment activities or use a direct award funding option for a specific project. Hospitals must report Medicare Beneficiary Quality Improvement Project (MBQIP) data and complete International Classification of Diseases (ICD)-11 coding readiness activities to receive funding. Funding for each hospital goes toward helping hospitals meet value-based payment and care goals through investments in hardware, software and training, including: 1. Value-Based Purchasing (Improving data collection to facilitate reporting to Hospital Compare) 2. Accountable Care and Shared Savings (Improving quality outcomes in rural communities) 3. Payment Bundling/Prospective Payment System (Building accountability across the continuum and maintaining accurate PPS billing and coding). 4. Hospitals must complete an annual application to participate.
Measure	Number of small hospitals that participate in SHIP education and training
FY2027 Target	85
FY27 Action Plan	Increase the number of small hospitals participating in SHIP-funded education and training by expanding outreach, promoting available opportunities, and providing tailored technical assistance through FY27.

Division	Public Health
Program	Volunteer Health Care Provider Program
Description	The Volunteer Health Care Provider Program (VHCPP) strives to increase volunteerism by competent health care professionals by offering protection to eligible volunteer health care providers and eligible clinics providing free health care services. Applications are good for five years.
Measure	Number of applicants processed
FY2027 Target	125
FY27 Action Plan	Increase the number of VHCPP applications processed from 107 to 125 by the end of FY27 through improved applicant support and streamlined internal review processes.

Division	Public Health
Program	Board-Certified Behavior Analyst (BCBA) and Board-Certified Assistant Behavior Analyst Grants Program
Description	The program provides a grant to cover half of tuition and fees for the completion of a BCBA degree with the requirement of two years of service as a BCBA in Iowa.
Measure	Number of awardees that complete the program
FY2027 Target	5
FY27 Action Plan	Maintain the number of awardees who complete the BCBA Program at five annually through consistent program support and ongoing monitoring of awardee progress.

Division	Public Health
Program	J-1 Visa Waivers & Physician National Interest Waivers
Description	The program allows J-1 exchange visitors to apply for a waiver of the two-year home residency requirement upon completion of their exchange program. Waiver requests are accepted for physicians who provide primary health care, mental health care and specialty care. Recipients of a waiver agree to a service obligation in an underserved area of the state, as designated by the federal government. The program allows for 30 waiver spots per federal fiscal year, ten spots are considered flex spots for physicians who agree to work in non-designated areas, yet still serve residents in underserved areas.
Measure	Number of J-1 Visa Waivers Granted
FY2027 Target	30
FY27 Action Plan	Maintain the number of J-1 visa waivers granted at 30 annually through consistent program management, timely processing, and ongoing communication with applicants and sponsoring organizations.

Division	Public Health
Program	Iowa Community Corps
Description	AmeriCorps members serve directly with community-based organizations and government agencies to address local challenges in rural and urban communities. Members receive a living allowance and education award for their service, while gaining a professional network, skills and professional development. Members build organizational capacity, expand food security, provide resource navigation and promote civic engagement. Program conducts outreach and administrative support for both members and host sites.
Measure	Number of individuals receiving capacity building services
FY2027 Target	500
FY27 Action Plan	Increase the number of individuals receiving capacity-building services through AmeriCorps by expanding outreach, strengthening partnerships with community organizations, and enhancing technical assistance and training opportunities through FY27.

Division	Public Health
Program	Workforce Strategic Planning
Description	This program consists of 1.) Iowa Medical Society - Iowa Healthcare Workforce Strategic Planning and Stakeholder Engagement Activities, and 2.) Iowa CareGivers - Direct Care Worker Initiative. Activities are contracted out via an RFP process.
Measure	Percent of contractors that meet deliverables
FY2027 Target	100%
FY27 Action Plan	Maintain the number of contractors that meet 100% of deliverables by ensuring clear expectations, consistent communication and ongoing monitoring of contractor performance.

Division	Public Health
Program	Centers of Excellence
Description	Two centers are funded by a state appropriation annually in the HHS Appropriations bill. Three additional centers are funded from 2024 through 2027 with federal ARPA funds.
Measure	Number of Iowa counties served by a center of excellence
FY2027 Target	50
FY27 Action Plan	Increase the number of counties served by a center of excellence from 40 to 50 by expanding partnerships, enhancing outreach efforts, and strengthening service delivery capacity by the end of FY27.

Division	Public Health
Program	Paul Coverdell Forensic Science Improvement Grants Program
Description	The Paul Coverdell Forensic Science Improvement Grants Program (the Coverdell Program) awards grants to states and units of local government to help improve forensic science and medical examiner/coroner services, including services provided by laboratories operated by states and units of local government. The Iowa Office of the State Medical Examiner uses the grant to improve turnaround times and medicolegal death investigations by funding trainings, equipment purchases, hiring locums for high volume periods and case management enhancements.
Measure	Number of county medical examiner investigator training sessions
FY2027 Target	25
FY27 Action Plan	County training sessions, with county medical examiner investigator (MEI) staff, and a yearly group training (Midwest Death Investigator Course) will be held for Medical Examiners as well as current and incoming MEIs.

Division	Public Health
Program	Comprehensive Cancer Prevention and Control Program
Description	The Comprehensive Cancer Prevention and Control Program, funded through a federal cooperative agreement and state appropriated funding, works to decrease Iowa's cancer burden. The program works to prevent cancer from occurring, increase cancer screenings, and support cancer survivors. The federal cooperative agreement requires maintenance of a statewide cancer coalition (Iowa Cancer Consortium) that is managed by a competitively-selected contractor. The consortium consists of individual and organizational members and facilitates the maintenance and implementation of the Iowa Cancer Plan.
Measure	Number of Members of the Iowa Cancer Consortium
FY2027 Target	545
FY27 Action Plan	Contract with competitively-selected contractor to manage Iowa's cancer coalition and maintain or increase its membership to support collaborative work to prevent cancer and reduce cancer burden in Iowa.

Division	Public Health
Program	Breast and Cervical Cancer Screening
Description	The Care for Yourself Breast and Cervical Cancer Program provides statewide access to individuals who meet income guidelines and other eligibility criteria for breast and cervical cancer screening. The program conducts outreach, provides navigation services from screening through diagnosis to treatment, if necessary. The program serves uninsured or underinsured individuals with household incomes at or below 250% of the federal poverty level and between the age of 40 to 64 for breast cancer services and 21 to 64 for cervical cancer services. Those who are symptomatic or high-risk and under the age of 40 as well as those who are over the age of 64 and do not have Medicare Part B may also receive services.
Measure	Number of participants who received a breast cancer screening
FY2027 Target	4,000
FY27 Action Plan	Provide access to and patient navigation for breast cancer screening services for eligible individuals (per guidelines established by the Centers for Disease Control and Prevention). Also provide reimbursement of screening services to healthcare providers and facilities at the Iowa Medicare Part B Participating Providers rates for those services.

Division	Public Health
Program	Colorectal Cancer Screening
Description	The Iowa Gets Screened Colorectal Cancer Program focuses on implementation of evidence-based interventions to increase Iowa's colorectal cancer screening rate. The program is supported through a federally-funded cooperative agreement to increase the number of persons served by federally qualified health centers (FQHC) who routinely receive recommended colorectal cancer screenings. State funding, appropriated through K07X25-CCS25, is used to pay for colorectal cancer screenings and follow-up diagnostic colonoscopy for persons age 45-75 who have a household income at or below 300% of the federal poverty level and are uninsured or underinsured.
Measure	Percent of persons with abnormal screening results who are referred
FY2027 Target	100%
FY27 Action Plan	Monitor collected screening data and provide patient navigation through contracted services to assure that all persons with abnormal screening results are referred to appropriate diagnostic follow-up services.

Division	Public Health
Program	Surveillance of Congenital Cytomegalovirus
Description	Congenital Cytomegalovirus (cCMV) is a reportable condition under Iowa Code, and cCMV screening results are reported to the subcontracted Iowa Registry for Congenital and Inherited Disorders (IRCID) at the University of Iowa. The IRCID conducts active surveillance on possible cases of congenital Cytomegalovirus (cCMV).
Measure	Percent of cCMV test results for infants aged 42 days or younger successfully matched to newborn hearing screening records
FY2027 Target	95%
FY27 Action Plan	Conduct a data match of newborn hearing screening results with cCMV test results to assess and follow-up on newborns with potential congenital Cytomegalovirus infection to assure access to needed services.

Division	Public Health
Program	Regional Genetics Consultation Services
Description	Regional Genetics Consultation Services are provided through a contract with the University of Iowa Health Care. Comprehensive genetic and genomic services are provided statewide through outreach clinics.
Measure	Number of patient visits including visits for counseling services
FY2027 Target	4,500
FY27 Action Plan	Provide comprehensive genetic and genomic services through statewide outreach clinics to individuals and families with an inherited or congenital disorder.

Division	Public Health
Program	Audiological Services and Hearing Tools
Description	The Early Hearing Detection and Intervention Program (EHDI) provides financial reimbursement or payment for hearing aids and/or audiological services for children who are deaf or hard of hearing (DHH) up to age 20 who otherwise would not be able to afford the services or supports. Reimbursement is paid as payor of last resort. Medicaid, Hawk-i and private insurance must be billed first or proof of denial provided first. Reimbursement is at current Iowa Medicaid rates. This reimbursement program is based upon a first-come, first-served basis each fiscal year. Reimbursements are paid based upon actual eligible claim amount.
Measure	Percent of funds expended as a total of funds appropriated
FY2027 Target	98%
FY27 Action Plan	Promote the availability of the Hearing Aids and Audiological Services funding option through direct email communication with private practice audiologists serving Iowa children to assure the funding is expended for children under the age of 20 who are DHH.

Division	Public Health
Program	Newborn Hearing Screening and Intervention
Description	The Early Hearing Detection and Intervention Program (EHDI) is responsible for ensuring universal hearing screening for all newborns and infants in Iowa. Two federal funding streams support the program in building a system of care to improve language acquisition for deaf and hard-of-hearing (DHH) children up to age three. Federal funding infrastructure development for newborn hearing screening, timely diagnosis and referrals to early intervention and family support. The program uses the Iowa Newborn Screening Information System to report and analyze patient-level data for tracking, facilitating follow-up, providing technical assistance to healthcare providers and conducting evaluation. The Iowa Early Hearing Detection and Intervention Advisory Committee, previously known as the Newborn Hearing Screening Advisory Committee, contributes to the reporting of newborn screening program goals and objectives, especially for newborns experiencing hearing loss.
Measure	percentage of infants who complete newborn hearing screening
FY2027 Target	96%
FY27 Action Plan	Use the Iowa Newborn Screening Information System to identify newborn screening results, or lack of results, and then provide follow-up and supportive services while assuring that all Iowa newborns are screened for hearing loss and provided early intervention as necessary.

Division	Public Health
Program	Alzheimer's Disease and Related Dementias
Description	The Alzheimer's Disease and Related Dementias Program (ADRD) is federally funded and tasked with building and supporting infrastructure interventions related to dementia care and support in Iowa through implementation of a state strategic plan and convening a statewide coalition. The program builds partnerships with dementia-related services, community resources and caregivers. The program educates about the impact, related risk factors and the latest research on Alzheimer's and other dementias. The program plans and implements projects that address primary, secondary and tertiary prevention.
Measure	Number of individuals who attended alzheimer's disease presentation
FY2027 Target	600
FY27 Action Plan	Conduct outreach and education to increase knowledge of the condition, impacts and resources available across the state through presentations to populations who experience a greater impact from ADRD including individuals living with ADRD, their caregivers, rural Iowans and the general public.

Division	Public Health
Program	Traumatic Brain Injury
Description	The Brain Injury Program links people with brain injuries and their families to needed information, services and supports. It trains service providers and other professionals on how to best work with people who have sustained a brain injury. It conducts surveillance and outreach to individuals who are newly injured. Federal support of the program requires an advisory board made up of a majority of individuals with lived experience. The advisory board is now an ad-hoc committee of the Council on Human Services.
Measure	Percentage of committee members with lived experience
FY2027 Target	50%
FY27 Action Plan	Promote the opportunity to represent persons with lived experience of brain injury on the Brain Injury Advisory Committee to stakeholders and interested individuals and across the state.

Division	Public Health
Program	Newborn Screening Developmental Funds
Description	Newborn Screening Developmental Funds are used for the development of new screening technology and purchase of related new equipment at the State Hygienic Laboratory (SHL). The technology purchases and development of new processes for the newborn and maternal prenatal screening programs often require an initial, one-time outlay of funds in order to launch implementation or enhancements of new projects. A portion of newborn screening and maternal prenatal screening fees are deposited into a developmental fund established to support program development or enhancement activities. These funds are not intended to provide long-term support to newborn screening or maternal prenatal screening programming.
Measure	Percent of newborn/prenatal screening quality-improvement projects implemented within six months
FY2027 Target	100%
FY27 Action Plan	Review and provide response to the State Hygienic Laboratory on the decisions to support or deny use of funds within one month of receipt of formal request for use of funds to implement newborn/prenatal screening quality improvement efforts.

Division	Public Health
Program	Iowa Newborn Screening Program
Description	The Iowa Newborn Screening Program (INSP) detects life threatening conditions in newborns that, when managed appropriately, can prevent death and disability. The program provides laboratory testing, data reporting, follow-up, consultation, and education. Activities related to the testing and reporting of newborn screening specimens is performed by the State Hygienic Laboratory (SHL) at the University of Iowa (UI). The UI Stead Family Department of Pediatrics, Division of Medical Genetics, provides consultative, follow-up and education activities.
Measure	Percent of newborn screening specimens received by SHL lab in 65 hours
FY2027 Target	90%
FY27 Action Plan	Develop quality improvement plans with under-performing birthing hospitals to improve timeliness of newborn blood spot specimen submissions to the SHL to ensure timely reporting of newborn screening results for Iowa newborns and their families.

Division	Public Health
Program	Maternal Prenatal Screening Program
Description	The Maternal Prenatal Screening Program provides maternal prenatal screening laboratory services, data reporting, follow-up on testing and results, consultation and education. The testing and reporting of maternal serum screening specimens shall be performed by the State Hygienic Laboratory. The University of Iowa Department of Obstetrics and Gynecology consultant provides consultative and follow-up activities.
Measure	Average number of maternal prenatal screens completed monthly
FY2027 Target	400
FY27 Action Plan	Contract with the State Hygienic Laboratory to screen all submitted prenatal screening specimens and abnormal results will be provided through consultation with a maternal-fetal medicine specialist at the University of Iowa Department of Obstetrics and Gynecology.

Division	Public Health
Program	Iowa Neuromuscular and Related Disorder Program
Description	The Neuromuscular and Related Disorder Program provides, through a contract with the University of Iowa, statewide comprehensive services for individuals and families with neuromuscular disorders through outreach clinics and statewide, active surveillance for selected neuromuscular disorders.
Measure	Number of clinics held via on-site services or telehealth
FY2027 Target	50
FY27 Action Plan	Contract with the University of Iowa to provide comprehensive medical services through statewide outreach clinics to individuals and families with neuromuscular disorders.

Division	Public Health
Program	Cardiovascular Health
Description	The Cardiovascular Health Program supports improvements in heart health for Iowans across the state by supporting, planning for and implementation of policy and systems changes in various health care settings. The program creates clinical workflows to manage hypertension and high cholesterol, and linking to systems that can provide linkages for patients that can reduce health disparities related to cardiovascular disease.
Measure	Percent of adults with hypertension who have achieved blood pressure control
FY2027 Target	60%
FY27 Action Plan	Contract with Iowa health care systems to implement evidence-based policy and systems changes for improving hypertension control in adults at highest risk of cardiovascular disease.

Division	Public Health
Program	Diabetes Prevention and Management
Description	The Diabetes Prevention and Management Program improves the health of Iowans by implementing, enhancing and evaluating evidence-based strategies to manage diabetes and prevent or delay type 2 diabetes in high-burden populations and communities. This program provides support to entities that conduct diabetes prevention programming and diabetes self-management education and support services across the state.
Measure	Number of nationally-recognized diabetes prevention programs
FY2027 Target	23
FY27 Action Plan	Provide technical assistance to support the development of plans for entities that are submitting applications to become a nationally-recognized diabetes prevention program.

Division	Public Health
Program	State Injury Prevention Program
Description	The State Injury Prevention Program (SIPP) is a federally funded, capacity-building program that supports staff and builds infrastructure to use available data for injury-related surveillance. It supports development of reports and using the data to inform others of injury trends. Data is used by the agency for programming prioritization and planning. Staff build and sustain partnerships to identify and respond to existing and emerging injury threats with data-driven public health actions.
Measure	Number of injury data products produced and disseminated
FY2027 Target	4
FY27 Action Plan	Develop and disseminate reports, tools and briefs to increase awareness and knowledge to the impact of injuries in Iowa.

Division	Public Health
Program	Epilepsy
Description	Epilepsy Program services are contracted to provide education, programs and support for people living with epilepsy and their families.
Measure	Number of epilepsy education sessions
FY2027 Target	12
FY27 Action Plan	Contract with the Epilepsy Foundation to provide at least 12 epilepsy education programs to increase awareness and responsiveness in safely supporting people who live with epilepsy for a variety of audiences including direct care workers, educators, medical providers and community organizations.

Division	Public Health
Program	Radiation Machines
Description	Radiation Machines registers and inspects facilities that operate radiation-emitting equipment to regulate the possession and use of that equipment for medical purposes.
Measure	Number of new radiation units registered
FY2027 Target	319
FY27 Action Plan	The Radiation Machines program will utilize the data to evaluate processes for registrants and internal staff to ensure all information required for review is submitted timely.

Division	Public Health
Program	Radioactive Materials
Description	Radioactive Materials licenses, inspects and registers users that possess or use radioactive material to ensure public health and safety.
Measure	Percentage of annual inspections completed
FY2027 Target	100
FY27 Action Plan	The Radioactive Materials program will utilize the data to ensure Iowa, as a Nuclear Regulatory Commission (NRC) Agreement State, satisfies the requirements of the NRC.

Division	Public Health
Program	Permits to Practice
Description	Permits to Practice regulates the permit process and enforcement for individuals who operate radiation machines or administer radioactive materials.
Measure	Percent who complete the state limited radiologic technologist exam
FY2027 Target	61%
FY27 Action Plan	The program will utilize this data to educate limited exam candidates on the importance of taking their exam timely after course training. This will help facilitate positive passing rates and an increase the workforce qualified as limited radiologic technologists in the state.

Division	Public Health
Program	Mammography
Description	Mammography regulates facilities that operate mammography radiation-emitting equipment for the screening and diagnosis of breast cancer.
Measure	Percentage of mammography facilities that passed inspection
FY2027 Target	100%
FY27 Action Plan	The Mammography Program will utilize the data to create formal information notices to educate mammography facility contacts.

Division	Public Health
Program	Radon
Description	Radon registers radon testers, mitigators and laboratories that provide radon testing devices and analytical services. Expenditures from state appropriations in unit 1923 are used for match. Non-state appropriations are also used.
Measure	Number of radon tests by iowa-certified radon testers and labs
FY2027 Target	29,000
FY27 Action Plan	The program will utilize this data to evaluate how many lowans are completing radon testing, locations in Iowa where there may be gaps in testing availability, and to evaluate if mitigation systems are being installed as follow-up actions to elevated radon testing results. This will help create focused areas for outreach planning.

Division	Public Health
Program	Radioactive Materials Waste Transport (Council of State Governments)
Description	This program is funded through a Subaward Agreement Iowa receives from the Council of State Governments (CSG). CSG has a cooperative agreement with the U.S. Department of Energy (DOE) Carlsbad Field Office. This funding supports training for emergency response, security, shipment tracking, inspection procedures, purchasing equipment, preparing public information materials, conducting public meetings or related outreach, inspecting and/or escorting shipment, and other activities as necessary to prepare for U.S. DOE transuranic (TRU) radioactive waste shipments. These shipments traverse the entire state of Iowa. The Bureau of Radiological Health has a memorandum of understanding with the Iowa Department of Public Safety Iowa State Patrol (ISP) for armed escorts of these TRU shipments to ensure the safe transport of these shipments through Iowa. The Bureau of Radiological Health is responsible for radiation emergency response activities related to these shipments. The bureau invoices the CSG for actual costs as agreed upon in the Subaward Agreement and is reimbursed for those expenses (including 0.40 FTE of one Health Physicist 3).
Measure	Number of waste isolation pilot plant shipments escorted
FY2027 Target	4
FY27 Action Plan	The Radiation Emergency Response team, led by the bureau chief, will utilize the data for establishing planning and training priorities for the emergency call team within the bureau and for coordination with Iowa State Patrol for armed escorts of these shipments.

Division	Public Health
Program	Radioactive Materials Waste Transportation Project
Description	This program is funded through a 28E Agreement with the Iowa Department of Motor Vehicles Motor Carriers Division in which permit fees are transferred to the Bureau of Radiological Health to support all aspects of radiation emergency response activities performed by bureau staff and any radiation emergency clean-up activities if an incident were to occur. The bureau has a memorandum of understanding with Iowa State Patrol for armed escorts of Highway Route Controlled Quantity (HRCQ), high-level radioactive waste and spent nuclear fuel (SNF) shipments to ensure safe transport of those shipments through Iowa.
Measure	# of Category 1, HRCQ, SNF, & High-Level Shipments Escorted
FY2027 Target	3
FY27 Action Plan	The Radiation Emergency Response team, led by the Bureau Chief, will utilize the data for establishing planning and training priorities for the emergency call team within the bureau, and for coordination with Iowa State Patrol for armed escorts of these shipments.

Division	Public Health
Program	Better Choices, Better Health (Chronic Disease Self-Management Program)
Description	The Diabetes Prevention and Management Program manages and offers Better Choices, Better Health, an evidence-based workshop for persons who live with at least one chronic disease or condition. Caregivers of persons who have at least one chronic disease or condition are also eligible to enroll and complete the workshop. The workshop is facilitated by trained peer leaders who engage and enroll participants. Peer leaders are trained specifically to conduct the six-week workshop series. Iowa Health and Human Services pays for and maintains an umbrella agreement with the Self-Management Resource Center that allows persons across the state to be trained as a peer leader and deliver the workshops.
Measure	Percent of participants who reported improvement on post-test compared to pre-test prompt, "How sure are you that you can manage your condition so you can do the things you need and want to do?"
FY2027 Target	90%
FY27 Action Plan	The Diabetes Prevention and Management Program Self Management Coordinator will provide support and training opportunities for peer leaders who engage participants and facilitate the six-week series of workshops for persons who live with at least one chronic disease or condition and their caregivers.

Division	Public Health
Program	Community Adolescent Pregnancy Prevention Program
Description	The Community Adolescent Pregnancy Prevention (CAPP) program provides services to adolescents and their parents for the purpose of preventing adolescent pregnancy; to adolescents who are either pregnant or parenting to prevent subsequent pregnancies, promote self-sufficiency and physical and emotional well-being; and to communities to assist them in addressing issues related to adolescent pregnancy.
Measure	Number of youth participating in CAPP activities 1-3
FY2027 Target	14,250
FY27 Action Plan	Collaborate with local service providers to implement evidence-based and evidence-informed programming that supports adolescent pregnancy prevention and promotes healthy decision-making among Iowa youth. Activities include evidence-based or evidence-informed curriculum with fidelity, topical presentations and community education and outreach.

Division	Public Health
Program	Law Enforcement AED
Description	The Iowa Helmsley Law Enforcement AED Grant is part of the Helmsley Charitable Trusts First Responder AED Initiative, which aims to enhance emergency cardiac care in rural communities. This program provides Automated External Defibrillators (AEDs) to law enforcement agencies, recognizing that officers are often the first to arrive at medical emergencies, especially in areas with extended EMS response times.
Measure	Number of AED deployments by law enforcement
FY2027 Target	600
FY27 Action Plan	Coordinate and expand AED deployment efforts through the Iowa Helmsley Law Enforcement AED Grant program to ensure timely distribution and implementation of AEDs across participating law enforcement agencies. This includes managing agency outreach and selection, overseeing device distribution, supporting training and readiness, and tracking deployment data to improve cardiac emergency response – particularly in rural areas with longer EMS response times.

Division	Public Health
Program	First Responder Comprehensive Addiction and Recovery Program
Description	The Iowa First Responder Comprehensive Addiction and Recovery Program (FR-CARP) is a statewide initiative launched in 2019 by Iowa HHS through a federal grant from the Substance Abuse and Mental Health Services Administration (SAMHSA). Its primary goal is to equip emergency medical services (EMS) agencies and first responders with the tools and training necessary to effectively respond to opioid overdoses.
Measure	Number of supplies distributed
FY2027 Target	1,500
FY27 Action Plan	To reach a goal of distributing 1,500 FR-CARP supplies, prioritize EMS agencies and first responders in high-need and rural areas, focusing on those with higher overdose call volumes or limited access to resources and frame outreach around the program's mission of equipping responders with life-saving tools. Develop a distribution plan with clear weekly targets (e.g., 300 supplies per week over 5 weeks), and coordinate deliveries alongside scheduled visits or training sessions to maximize efficiency. Leverage partnerships with regional EMS leaders and public health agencies to identify demand and expand reach, while maintaining a tracking system to monitor inventory, distribution totals, and remaining need. Reduce barriers by offering flexible delivery or pickup options, and ensure timely documentation of supplies distributed, including naloxone kits and related materials, to support program reporting and demonstrate impact.

Division	Public Health
Program	Regulation of EMS Providers, Services and Training Programs
Description	The Iowa Bureau of Emergency Medical and Trauma Services (BEMTS), under the Department of Health and Human Services, regulates EMS providers, service programs, and training institutions to ensure high-quality, statewide emergency care. The bureau oversees EMS personnel licensure, enforces compliance with state and national clinical standards, authorizes and monitors EMS service programs and approves EMS education programs aligned with U.S. DOT guidelines. BEMTS also supports EMS system development, quality assurance and data collection through platforms like ImageTrend Elite. The Emergency Medical Services Advisory Committee (EMSAC) serves in a leadership role and subcommittee of the Council for Health and Human Services to develop and support the EMS system. The ad hoc committee provides recommendations to Iowa HHS BEMTS on issues and strategies to achieve optimal emergency services delivery throughout the state. Through regulatory oversight and system coordination, BEMTS ensures safe, consistent and effective emergency medical services across Iowa.
Measure	Number of ems services inspected
FY2027 Target	200
FY27 Action Plan	Develop and implement an annual inspection plan to ensure the completion of 200 EMS program and provider inspections within the calendar year, aligning with BEMTS regulatory oversight responsibilities. This includes establishing inspection schedules, assigning staff resources, tracking progress through a centralized system, and conducting periodic reviews to ensure compliance with state and national EMS standards.

Division	Public Health
Program	Primary Care Office
Description	The goal of the program is to enhance access to healthcare and mitigate unmet healthcare needs, primarily for rural and underserved populations. The program supports several tools including the Iowa Rural Healthcare Workforce Connection website, and the 3RNET job board, Health Professional Shortage Areas (HPSA) and the SafeNetRx program. Through the program, Iowans in need of assistance may receive medications and medical supplies for little or no cost. Donations are received from long-term care dispensing pharmacies, medical facilities and individuals. The medications and supplies are inspected by pharmacist, distributed to medical facilities and dispensed to Iowans in need.
Measure	Number of providers that attested to their current practice data
FY2027 Target	135
FY27 Action Plan	Increase the number of providers that attest to their current practice data from 85 to 135 by strengthening outreach, improving technical assistance, and streamlining the attestation process by the end of FY27.

Division	Public Health
Program	Physician National Interest Waivers
Description	A Physician National Interest Waiver allows the job offer and labor certification requirement to be waived for foreign national physicians seeking a Green Card via the second-preference employment category (EB-2), but the physician must agree to a five-year, full-time service obligation in either a Health Professional Shortage Area (HPSA), Mental Health Professional Area (MHPSA for psychiatrists only), a Medically Underserved Population (MUP) or a Medically Underserved Area (MUA).
Measure	Number of national interest waivers granted
FY2027 Target	7
FY27 Action Plan	Maintain the annual number of Physician National Interest Waiver attestations granted at seven through consistent program oversight, timely application processing and ongoing communication with eligible providers.

Division	Public Health
Program	National Alliance on Mental Illness Provider Education Program
Description	HHS contracts with an organization to provide the National Alliance of Mental Illness (NAMI) Provider program to students enrolled in a primary care discipline (family medicine, general internal medicine or general pediatrics), pharmacy program or nursing program.
Measure	Number of students trained
FY2027 Target	300
FY27 Action Plan	Increase the number of students trained to the NAMI Provider level from 250 to 300 by expanding training availability and enhancing outreach to prospective participants by the end of FY27.

Division	Public Health
Program	Iowa Psychological Association Psychologist Internship Program
Description	HHS contracts with an organization to strengthen the health care delivery system and workforce to improve health outcomes for all Iowans through the enhancement and expansion of the psychologist workforce, with a focus on reaching underserved communities and Medicaid recipients.
Measure	Percentage of trained psychologists retained in Iowa
FY2027 Target	100%
FY27 Action Plan	Maintain a consistent 100% retention rate of psychologists trained in Iowa by fostering strong connections with in-state employers, supporting smooth transitions from training to practice, and reinforcing the value of long-term practice within Iowa's behavioral health system.

Division	Public Health
Program	Vital Records
Description	The program registers approximately 100,000 vital events, such as births, deaths, and marriages, and issues about 85,000 certified copies annually. In Iowa, official registration of births, deaths and marriages began July 1, 1880. All original records that have been registered are on file with Iowa HHS, Bureau of Vital Statistics. Statewide record searches are available from the state registrar.
Measure	Average number of days to issue vital records
FY2027 Target	17
FY27 Action Plan	Fill critical vacancies and improve staffing stability to reduce the average issuance time for vital records.

Division	Division of Public Health
Program	
Description	Focuses on population health through disease prevention, emergency preparedness, environmental health, chronic disease programs, maternal and child health and community health improvement.
Measure	Percent positive response to the survey prompt: In the last year, I have made changes in my work processes to improve outcomes for my customers.
FY2027 Target	86%
FY27 Action Plan	Staff will use performance management (PM) and Quality Improvement (QI) tools and processes to identify opportunities, and plan and implement changes to enhance processes and customer outcomes.

Division	Community Access and Eligibility
Program	Low-Income Home Energy Assistance Program
Description	The Low-Income Home Energy Assistance Program (LIHEAP) is a federally-funded program designed to assist low-income families to meet the cost of home heating by providing a one-time payment to the heating utility. LIHEAP is a federally-funded program. Homeowners and renters are eligible, within the federal poverty guidelines.
Measure	Number of households served by liheap
FY2027 Target	73,172
FY27 Action Plan	In FY27, LIHEAP will rollout a new training program for partner agencies that will bring together LIHEAP's traditional policies training and integrated technical training on the new LIHEAP & Weatherization data system (LEWIS). This enhanced training will support LIHEAP in maintaining recent years' assistance levels and promoting further program growth.

Division	Community Access and Eligibility
Program	SNAP Administration and Benefits
Description	The Supplemental Nutrition Assistance Program (SNAP) provides nutrition benefits to supplement the food budget of needy families so they can purchase healthy food and move towards self-sufficiency.
Measure	SNAP application processing timeliness
FY2027 Target	95%
FY27 Action Plan	The SNAP Precision Team workgroup will identify procedural inefficiencies and work to implement improvements.

Division	Community Access and Eligibility
Program	SNAP Administration and Benefits
Description	The Supplemental Nutrition Assistance Program (SNAP) provides nutrition benefits to supplement the food budget of needy families so they can purchase healthy food and move towards self-sufficiency.
Measure	SNAP Payment Accuracy - Payment Error Rate
FY2027 Target	94%
FY27 Action Plan	The SNAP Precision Team workgroup will do 'deep dives' into errors to identify the root cause and make changes to eliminate duplicate errors.

Division	Community Access and Eligibility
Program	SNAP Administration and Benefits
Description	The Supplemental Nutrition Assistance Program (SNAP) provides nutrition benefits to supplement the food budget of needy families so they can purchase healthy food and move towards self-sufficiency.
Measure	SNAP Case and Procedural Error Rate (CAPER)
FY2027 Target	41%
FY27 Action Plan	SNAP Precision Team workgroup will identify error patterns that occur related to Case and Procedural Error Rate (CAPER) and provide targeted training to workers around those patterns.

Division	Community Access and Eligibility
Program	SNAP Administration and Benefits
Description	The Supplemental Nutrition Assistance Program (SNAP) provides nutrition benefits to supplement the food budget of needy families so they can purchase healthy food and move towards self-sufficiency.
Measure	Percent of SNAP recertifications processed on time
FY2027 Target	95%
FY27 Action Plan	Recertification documents will be mailed sooner to encourage clients to turn them in sooner, which will give workers more time to process.

Division	Community Access and Eligibility
Program	Weatherization Assistance Program
Description	The Weatherization Assistance Program is a federal grant program established to help reduce the heating and cooling costs for low-income persons, particularly the elderly, disabled and children, by improving the energy efficiency of their homes, thereby reducing the households energy bills.
Measure	Number of households served by weatherization assistance program
FY2027 Target	990
FY27 Action Plan	Meet with agencies quarterly to review production and spending of funds.

Division	Community Access and Eligibility
Program	Health Insurance Premium Payment Program
Description	The Health Insurance Premium Payment (HIPP) program is a Medicaid program that pays for the cost of premiums, coinsurances and deductibles. The program pays for employer-related and private health insurance for Medicaid-eligible persons when it is determined to be cost-effective.
Measure	Total state dollars saved through HIPP
FY2027 Target	\$2,300,000
FY27 Action Plan	The HIPP program will engage in the development of a new cost effectiveness tool to maintain a cost savings for the state while continuing to pay the premium for private health insurance for enrolled members.

Division	Community Access and Eligibility
Program	State Supplementary Assistance
Description	State Supplementary Assistance supplements the income of aged, blind or disabled persons who receive federal Supplementary Security Income (SSI) benefits or would be eligible for SSI except their income exceeds SSI limits. Eligibility is based on SSI standards. The specific supplements available are blind supplement, dependent person supplement, family-life home supplement, in-home health-related care supplement, mandatory state supplement, residential care supplement and supplement for Medicare and Medicaid eligibles.
Measure	Total number enrolled in state supplementary assistance
FY2027 Target	777
FY27 Action Plan	The department will continue to receive and process applications for the State Supplementary Assistance program for individuals seeking financial assistance.

Division	Community Access and Eligibility
Program	Community Services Block Grant
Description	The Community Services Block Grant (CSBG) is a federal block grant program that is administered by the states. The purpose of CSBG is to provide funding to states and local agencies for the reduction of poverty, the revitalization of low-income communities and the empowerment of low-income families and individuals in rural and urban areas to become fully self-sufficient.
Measure	Number of individuals served via CSBG
FY2027 Target	243,000
FY27 Action Plan	One of the goals outlined in the CSBG State Plan is to distribute funds to community action agencies within 30 calendar days of receipt. The State CSBG Office will work with sub grantees to meet this goal and ensure CSBG funds are maximized for individuals throughout Iowa.

Division	Community Access and Eligibility
Program	Refugee Services
Description	The Iowa Bureau of Refugee Services (BRS) is a federally funded office of the Iowa Department of Health and Human Services charged with supporting the resettlement of refugees in Iowa. BRS works with a network of resettlement agencies across Iowa. These agencies do the bulk of the direct resettlement work with refugees.
Measure	Percentage of eligible population served by refugee services
FY2027 Target	48%
FY27 Action Plan	Through current and future contracting, BRS will continue to partner with resettlement agencies, Ethnic Community-Based Organizations (ECBO) and non-profit partners to support refugees with housing, employment, health and other resettlement needs.

Division	Community Access and Eligibility
Program	Rent Reimbursement
Description	Low-income elderly and disabled homeowners are given a property tax credit on their homes. Low-income elderly and disabled individuals who rent do not have this opportunity. The Rent Reimbursement program provides a payment to low-income elderly and disabled individuals who rent because part of their rent is used by the landlord to pay property taxes on the apartment building.
Measure	Average number of days to process rent reimbursement applications
FY2027 Target	35
FY27 Action Plan	Hold a bi-weekly team meeting to review all pending applications, prioritize those nearing the 35-day mark, and reassign workload as needed. This ensures no application exceeds the targeted processing time.

Division	Community Access and Eligibility
Program	Volunteer Iowa
Description	Volunteer Iowa, its commissioners, staff, and partner agencies work with organizations and individuals on three main fronts: 1.) Helping agencies develop quality programs that use service as a strategy to fulfill their missions and address Iowa's greatest areas of need. 2.) Helping engage Iowans in their communities by promoting service and expanding the volunteer base. 3.) Connecting individuals with appropriate service opportunities by building the volunteer infrastructure.
Measure	Number of volunteers leveraged by Volunteer Iowa and its programs
FY2027 Target	88,000
FY27 Action Plan	Volunteer Iowa will begin implementation of our FY27-FY29 (2026-2028) State Service plan. This will help us meet our FY27 target by developing more service opportunities, improving the quality and efficacy of opportunities, improving the culture and climate for volunteerism in Iowa, engaging more Iowans to service and providing appropriate volunteer infrastructure to connect community need (demand) with community service programming (supply).

Division	Community Access and Eligibility
Program	Family Investment Program
Description	The Family Investment Program (FIP) is Iowa's Temporary Assistance to Needy Families (TANF)-funded cash assistance program. FIP provides cash assistance to needy families as they become self-supporting so that children may be cared for in their own homes or in the homes of relatives. FIP recipients are required to participate in PROMISE JOBS, Iowa's TANF work and training program, unless exempt. Participants develop a Family Investment Agreement (FIA) that outlines what steps they will take to leave public assistance. Each FIA is individualized to a participant's needs. Persons who fail to participate or fail to comply with their FIA are considered to have chosen a Limited Benefit Plan (LBP) and lose their FIP benefits. Services include assessment, job readiness and job search activities, work activities, educational activities, supportive services and supportive expense payments. Services are currently provided under a contract with the Iowa Department of Workforce Development. These services are designed to ensure the state meets federally mandated work participation requirements as a condition for receiving federal funds annually under the TANF block grant.
Measure	Percentage in work participation of eligible participants
FY2027 Target	14
FY27 Action Plan	PROMISE JOBS will increase work participation through a focus on: a) Developing internal and external relationships to connect participants to resources for barrier remediation and work and training opportunitiesEnhancing engagement strategies, including increasing participation for those who have no hours of participation b) Connecting with employers for Work Experience Placement opportunities c) Continuing with the coaching model d) Improving data collection

Division	Community Access and Eligibility
Program	Family Investment Program
Description	The Family Investment Program (FIP) is Iowa's Temporary Assistance to Needy Families (TANF)-funded cash assistance program. FIP provides cash assistance to needy families as they become self-supporting so that children may be cared for in their own homes or in the homes of relatives. FIP recipients are required to participate in PROMISE JOBS, Iowa's TANF work and training program, unless exempt. Participants develop a Family Investment Agreement (FIA) that outlines what steps they will take to leave public assistance. Each FIA is individualized to a participant's needs. Persons who fail to participate or fail to comply with their FIA are considered to have chosen a Limited Benefit Plan (LBP) and lose their FIP benefits. Services include assessment, job readiness and job search activities, work activities, educational activities, supportive services and supportive expense payments. Services are currently provided under a contract with the Iowa Department of Workforce Development. These services are designed to ensure the state meets federally mandated work participation requirements as a condition for receiving federal funds annually under the TANF block grant.
Measure	Percent work participation of eligible participants from two-parent families
FY2027 Target	18%
FY27 Action Plan	PROMISE JOBS will increase work participation through a focus on: a) Developing internal and external relationships to connect participants to resources for barrier remediation and work and training opportunities b) Enhancing engagement strategies, including increasing participation for those who have no hours of participation c) Connecting with employers for Work Experience Placement opportunities d) Continuing with the coaching model e) Improving data collection

Division	Community Access and Eligibility
Program	Child Support Services
Description	Child Support Services provides services to establish paternity and support orders, as there is a legal duty for both parents to provide for their children. Child Support Services enforces the obligation to provide ongoing support for custodial parents and children.
Measure	Percent of support owed in current fiscal year that is collected
FY2027 Target	71%
FY27 Action Plan	Child Support Services will collect 71% of the current support owed to families served by the program. Child Support is a critical financial support to the 482,947 children and parents served by the program.



Division	Community Access and Eligibility
Program	Medicaid Eligibility
Description	Iowa Medicaid provides health coverage to Iowans including eligible low-income adults, children, pregnant women, older adults and people with disabilities.
Measure	Number of medical assistance enrollments
FY2027 Target	691,162
FY27 Action Plan	Program will continue to process Medicaid applications, renewals, and reports of change.

Division	Community Access and Eligibility
Program	Medicaid Eligibility
Description	Iowa Medicaid provides health coverage to Iowans including eligible low-income adults, children, pregnant women, older adults and people with disabilities.
Measure	Percent of modified adjusted gross income (MAGI) medical assistance applications processed within 45 days
FY2027 Target	95%
FY27 Action Plan	Monitoring of application data regularly and redistribution of work as needed to maintain timeliness.

Division	Community Access and Eligibility
Program	Medicaid Eligibility
Description	Iowa Medicaid provides health coverage to Iowans including eligible low-income adults, children, pregnant women, older adults and people with disabilities.
Measure	Percent of non-MAGI (modified adjusted gross income) medical assistance applications processed within 90 days
FY2027 Target	95%
FY27 Action Plan	Regular monitoring of application data and redistribution of work as needed to maintain timeliness.

Division	Community Access and Eligibility
Program	Medicaid Eligibility
Description	Iowa Medicaid provides health coverage to Iowans including eligible low-income adults, children, pregnant women, older adults and people with disabilities.
Measure	Percent of medical assistance renewals processed within 30 days
FY2027 Target	90%
FY27 Action Plan	Monitoring of application data regularly and redistribution of work as needed to maintain timeliness.

Division	Division of Community Access and Eligibility
Program	
Description	Helps Iowans access health and human services by managing eligibility, enrollment, and customer support for programs such as Medicaid, SNAP and other assistance benefits.
Measure	Percent positive response to the survey prompt: In the last year, I have made changes in my work processes to improve outcomes for my customers.
FY2027 Target	73%
FY27 Action Plan	Staff will use performance management (PM) and Quality Improvement (QI) tools and processes to identify opportunities, and plan and implement changes to enhance processes and customer outcomes.

Division	Family Well-Being and Protection
Program	Maternal, Infant and Early Childhood Home Visitation
Description	The Health Resources Services Administration (HRSA) provides funding to Iowa for the Maternal, Infant and Early Childhood Home Visitation (MIECHV) program. Contractors are required to use evidence-based home visiting models with fidelity and establish quantifiable, measurable benchmarks that demonstrate improvements in: maternal and child health, childhood injury prevention, school readiness and achievement, crime or domestic violence prevention and intervention, family economic self-sufficiency, and coordination with community resources and support. Teaching, Education, and Coaching for Home Visitors (TEACH) and Performance Incentive for Home Visitors and their Supervisors (PAYES) are activities within this program. Data Application and Integration Solutions for the Early Years (DAISEY) is the database for the program.
Measure	Number of home visits
FY2027 Target	12,500
FY27 Action Plan	MIECHV will use monthly monitoring of home visit dosage and implement a DAISEY report that includes dosage information. This will help us meet our FY27 target by making data more accessible to contractors so that they can more easily reach their target.



Division	Family Well-Being and Protection
Program	Child Protective Services
Description	Child Protective Services are primarily initiated through the Iowa Child Abuse Reporting phone line (intake) where they are reviewed to see if the case meets abuse and neglect criteria.
Measure	Number of Child Protective and Family Assessment Intakes
FY2027 Target	58,000
FY27 Action Plan	Monitor monthly intake dashboard reporting.

Division	Family Well-Being and Protection
Program	Child Protective Services
Description	Child Protective Services are primarily initiated through the Iowa Child Abuse Reporting phone line (intake) where they are reviewed to see if the case meets abuse and neglect criteria.
Measure	Number of child protective and family assessments completed
FY2027 Target	38,000
FY27 Action Plan	Continue to implement central consult model for assessments and monitor data weekly and monthly.



Division	Family Well-Being and Protection
Program	Child Protective Services
Description	Child Protective Services are primarily initiated through the Iowa Child Abuse Reporting phone line (intake) where they are reviewed to see if the case meets abuse and neglect criteria.
Measure	Average number of days to complete registry requests
FY2027 Target	5
FY27 Action Plan	Continue to monitor the Abuse Registry's monthly performance dashboard reporting.

Division	Family Well-Being and Protection
Program	Foster Care
Description	If a child is removed from their parent(s) and efforts to keep the child with safe and appropriate relatives or fictive kin are unsuccessful, HHS works to place them with a licensed foster parent. If a youth has behaviors that cannot be managed in a family-like setting, a Qualified Residential Treatment Program (QRTP), a residential level of care that can be accessed to address the youth's behaviors, may be used. When a child is in foster care, the goal is always to try and safely reunify the child with the parent(s) or legal guardian(s) they were removed from in a timely manner.
Measure	Length of foster care stay in QRTP (days)
FY2027 Target	225
FY27 Action Plan	Program manager will monitor via length of stay reviews and data to encourage timely reunification. Currently preparing new contract cycle including six months of aftercare after discharge.

Division	Family Well-Being and Protection
Program	Foster Care
Description	If a child is removed from their parent(s) and efforts to keep the child with safe and appropriate relatives or fictive kin are unsuccessful, HHS works to place them with a licensed foster parent. If a youth has behaviors that cannot be managed in a family-like setting, a Qualified Residential Treatment Program (QRTP), a residential level of care that can be accessed to address the youth's behaviors, may be used. When a child is in foster care, the goal is always to try and safely reunify the child with the parent(s) or legal guardian(s) they were removed from in a timely manner.
Measure	Percent of foster care children placed with relatives or fictive kin
FY2027 Target	50%
FY27 Action Plan	Continue to roll out financial support via kinship caregiver payment and expedited licensure for relatives and fictive kin. Increasing level of support offered via Kinship Navigator Program.

Division	Family Well-Being and Protection
Program	Child Protective Services
Description	Child Protective Services are primarily initiated through the Iowa Child Abuse Reporting phone line (intake) where they are reviewed to see if the case meets abuse and neglect criteria.
Measure	Number of children in foster care
FY2027 Target	6,500
FY27 Action Plan	Utilize "4 Questions" in an effort to ensure only children that absolutely need to be are removed and placed in foster care.



Division	Family Well-Being and Protection
Program	Child Protective Services
Description	Child Protective Services are primarily initiated through the Iowa Child Abuse Reporting phone line (intake) where they are reviewed to see if the case meets abuse and neglect criteria.
Measure	Number of children receiving in-home services
FY2027 Target	4,000
FY27 Action Plan	Family-Centered Services (FCS) contract being redrafted for new contract cycle starting 7/1/26 with updated services and delivery.

Division	Family Well-Being and Protection
Program	Child Protective Services
Description	Child Protective Services are primarily initiated through the Iowa Child Abuse Reporting phone line (intake) where they are reviewed to see if the case meets abuse and neglect criteria.
Measure	Percent of children in foster care visited by social workers
FY2027 Target	95%
FY27 Action Plan	Manager will continue to review percent of children visited by social workers.

Division	Family Well-Being and Protection
Program	Child Care Assistance
Description	Child Care Assistance (CCA) is available to the children of income-eligible parents who are gone for a portion of the day due to employment or participation in academic or vocational training or PROMISE JOBS activities. Assistance may also be available for a limited period of time to the children of a parent looking for employment.
Measure	Number of children able to access care
FY2027 Target	19,000
FY27 Action Plan	The department does not take specific action to try and get people on CCA. The department tracks participation. All eligibility is set by legislation which can drive numbers in either direction.

Division	Family Well-Being and Protection
Program	Family Development and Self-Sufficiency
Description	Family Development and Self-Sufficiency (FaDSS) engages families in dynamic partnerships to address their basic needs, improve child well-being, and develop career opportunities that, in turn, improves lives, families and communities. We address the basic needs and emotional well-being of families through support and connection to resources such as housing, food, safety, and physical and mental conditions, among others. We build the capabilities of families by teaching them goal-directed behaviors that strengthen life skills and improve family functioning and by connecting them to education and training opportunities that build career-related skills and healthy work and school-based habits. We cultivate partnerships with families by building trust; holding parents accountable; and practicing unconditional, non-judgmental positive regard. We collaborate with community partners to address the needs and interests of families. We support healthy parent-child relationships that promote child wellness and development.
Measure	Number of families served
FY2027 Target	2,200
FY27 Action Plan	FaDSS grantees will maintain 95% or more of their assigned agency capacity to allow the program to serve as many families as possible with the current funding allocation.

Division	Family Well-Being and Protection
Program	Family Development and Self-Sufficiency
Description	Family Development and Self-Sufficiency (FaDSS) engages families in dynamic partnerships to address their basic needs, improve child well-being, and develop career opportunities that, in turn, improves lives, families and communities. We address the basic needs and emotional well-being of families through support and connection to resources such as housing, food, safety, and physical and mental conditions, among others. We build the capabilities of families by teaching them goal-directed behaviors that strengthen life skills and improve family functioning and by connecting them to education and training opportunities that build career-related skills and healthy work and school-based habits. We cultivate partnerships with families by building trust; holding parents accountable; and practicing unconditional, non-judgmental positive regard. We collaborate with community partners to address the needs and interests of families. We support healthy parent-child relationships that promote child wellness and development.
Measure	Number of visits completed
FY2027 Target	12,000
FY27 Action Plan	FaDSS grantees will meet service intensity in accordance with program policies. Grantees not meeting service intensity requirements will be placed on a corrective action plan and will receive technical assistance.

Division	Family Well-Being and Protection
Program	Family Development and Self-Sufficiency
Description	Family Development and Self-Sufficiency (FaDSS) engages families in dynamic partnerships to address their basic needs, improve child well-being, and develop career opportunities that, in turn, improves lives, families and communities. We address the basic needs and emotional well-being of families through support and connection to resources such as housing, food, safety, and physical and mental conditions, among others. We build the capabilities of families by teaching them goal-directed behaviors that strengthen life skills and improve family functioning and by connecting them to education and training opportunities that build career-related skills and healthy work and school-based habits. We cultivate partnerships with families by building trust; holding parents accountable; and practicing unconditional, non-judgmental positive regard. We collaborate with community partners to address the needs and interests of families. We support healthy parent-child relationships that promote child wellness and development.
Measure	Percent of families with increase in average monthly income from wages
FY2027 Target	50%
FY27 Action Plan	FaDSS grantees will ensure that families participating in the program receive career development support so they can help connect families with employment opportunities in their community.

Division	Family Well-Being and Protection
Program	Child Care Licensing
Description	The three types of regulated child care in Iowa are licensed centers, child development homes, and child care homes. All licensed providers are able to participate in a quality rating program to increase their program's quality and receive a quality score based on their training level.
Measure	Percentage of child care programs fully inspected
FY2027 Target	100%
FY27 Action Plan	Monitor monthly performance to ensure percent completion aligns with overall target completion by end of year.

Division	Family Well-Being and Protection
Program	Early Childhood Iowa
Description	Early Childhood Iowa (ECI) is a statewide initiative that unites public and private agencies, organizations and stakeholders under one common vision: Every child, beginning at birth, will be healthy and successful. The Early Childhood Iowa State Board provides oversight of the ECI Area Boards to provide governance for planning and collaboration of services to support young children and their families. There are currently 34 area boards that cover all of Iowa's 99 counties. The ECI State Board includes citizen members appointed by the governor, agency directors (or designees) of the departments of Education, Economic Development Authority, Health and Human Services, and Workforce Development and ex-officio legislators.
Measure	Number of families served
FY2027 Target	2,700
FY27 Action Plan	Evidence-based home visitation is a growing priority within ECI. As the system implements the models to full fidelity, quality takes more time with families and therefore families served may decrease until Title IV-E of the Social Security Act funds can be drawn from the state fund investment.

Division	Family Well-Being and Protection
Program	Early Access
Description	Early ACCESS is Iowa's early intervention system (IDEA Part C) for infants and toddlers under three years old not developing as expected or who have a medical condition that can delay typical development. Early intervention focuses on helping parents and other caregivers so that you can support your child's growth and development during everyday routines and activities.
Measure	Number of children with an individualized family services plan
FY2027 Target	2,500
FY27 Action Plan	It is a goal to have more families with children aged 0-3 opt in to participate in services best fit to their child's developmental needs. This would increase the individualized family services plan rates.

Division	Family Well-Being and Protection
Program	Child Abuse Prevention Program
Description	The purpose of the Iowa Child Abuse Prevention Program (ICAPP) is to prevent child maltreatment before it occurs. The program includes a single contract with a statewide non-profit organization to provide administrative support services to HHS, as outlined in Iowa Code (235A.1). The program also includes multiple local service contracts throughout the state through grants to Child Abuse Prevention (CAP) Councils.
Measure	Number of children served
FY2027 Target	1,200
FY27 Action Plan	There was a new procurement issued in FY25 with new grantees beginning in FY26. There will be different projects emphasized in ICAPP. These projects are focused on evidence-based home visitation, community collaboration and sexual abuse prevention. This will impact the rates of families served as these will be different projects from former years. The intention is to reach more families in a quality approach.

Division	Family Well-Being and Protection
Program	More Options for Maternal Support
Description	More Options for Maternal Support Program (MOMS) promotes healthy pregnancies and childbirth through a network of nonprofit organizations that provide pregnancy support services.
Measure	Number of unduplicated clients
FY2027 Target	4,000
FY27 Action Plan	Incentivized participation in increasing number of clients served in FY27 contracts. Increased community outreach by contractors.

Division	Family Well-Being and Protection
Program	More Options for Maternal Support
Description	More Options for Maternal Support Program (MOMS) promotes healthy pregnancies and childbirth through a network of nonprofit organizations that provide pregnancy support services.
Measure	Percent of participant survey respondents who report they feel supported in making the best decision for them and their child/children.
FY2027 Target	90%
FY27 Action Plan	Incentivized participation in SFY26 contract for new providers and SFY27 for current providers to increase participation rate. Program will ensure participants have a good experience by providing training, technical assistance and monitoring through site visits.

Division	Family Well-Being and Protection
Program	Thrive Iowa
Description	Thrive Iowa will create a network of navigators to help at-risk individuals find immediate support from community organizations then follow them over time to help them develop an individualized plan for self-sufficiency and long-term independence.
Measure	Percent change in number of participants stable and thriving from initial intake to most recent intake in financial stability
FY2027 Target	50%
FY27 Action Plan	Thrive contractors will ensure that participants are connected with stabilizing supports and employment opportunities in their communities.



Division	Family Well-Being and Protection
Program	Thrive Iowa
Description	Thrive Iowa will create a network of navigators to help at-risk individuals find immediate support from community organizations then follow them over time to help them develop an individualized plan for self-sufficiency and long-term independence.
Measure	Number of clients accessing services
FY2027 Target	500
FY27 Action Plan	Thrive contractors will meet their assigned capacity.

Division	Family Well-Being and Protection
Program	HOPES-HFI
Description	Healthy Families America (HFA) is a voluntary, evidence-based, home visiting model designed to promote positive parenting and childhood outcomes through enhanced child health and development as well as prevent occurrences of child abuse and neglect. The HFA model was first introduced into Iowa in 1992 through the Iowa Legislature to the Iowa Department of Public Health. The program was named Healthy Opportunities for Parents to Experience Success - Health Families Iowa (HOPES - HFI). This program serves as the maintenance of effort (MOE) for MIECHV.
Measure	Number of home visits
FY2027 Target	1,500
FY27 Action Plan	HOPES will use monthly monitoring of home visit dosage and implement a Data Application and Integration Solutions for the Early Years (DAISEY) report that includes dosage information. This will help us meet our FY27 target by making data more accessible to contractors so that they can more easily reach their target.

Division	Family Well-Being and Protection
Program	Infant-Toddler Court Program
Description	The Infant-Toddler Court Program (ITCP) works to change child welfare practices and improve the early developmental health and well-being of infants, toddlers and their families through the use and spread of research-based infant-toddler court teams. The program focuses on assisting families with young children where maltreatment has occurred or is likely to occur due to stressful experiences, such as poverty or risky health conditions.
Measure	Percent of children in Polk County ITCP reunited with parents
FY2027 Target	55%
FY27 Action Plan	Program manager will monitor data and wrap-around services to encourage timely reunification.

Division	Family Well-Being and Protection
Program	Community Partnership for Protecting Children
Description	Community Partnership for Protecting Children (CPPC) is designed to provide a community-based framework for child protection. It includes work to prevent maltreatment, reduce the need for out-of-home placements and promote timely reunification of families of children placed in foster care. Central to CPPC is a philosophy that child protection is not limited to government agencies, but a community responsibility. The approach involves the implementation of four key strategies (Shared Decision-Making, Community & Neighborhood Networking, Family & Youth Centered Engagement, and Policy & Practice Change) to achieve desired results.
Measure	Number of CPPC sites with active members working towards goals
FY2027 Target	40
FY27 Action Plan	This initiative may be sunseting in FY27. There is current legislation to be decided.

Division	Division of Family Well-Being and Protection
Program	
Description	Provides services that support child safety, family stability, and prevention of abuse or neglect, including child welfare, foster care, adoption and protective services.
Measure	Percent positive response to the survey prompt: In the last year, I have made changes in my work processes to improve outcomes for my customers.
FY2027 Target	85%
FY27 Action Plan	Staff will use performance management (PM) and Quality Improvement (QI) tools and processes to identify opportunities, and plan and implement changes to enhance processes and customer outcomes.

Division	Aging and Disability Services
Program	Caregiver Program
Description	The Older Americans Act of 1965 established the National Family Caregiver program. Adult family members or other informal caregivers providing care to older adults, individuals of any age with Alzheimer's disease and related disorders can receive services. Additionally, older relative caregivers age 55 and older providing care to children or adults with disabilities can receive services. Services include information and assistance, counseling, training, support groups, respite care, and supplemental services.
Measure	Number of Iowans receiving assistance from 1+ caregiver service
FY2027 Target	3,500
FY27 Action Plan	HHS will expand the role of the Aging and Disability Resource Center (ADRC) Network.

Division	Aging and Disability Services
Program	Supporting Older Americans Act
Description	The Older Americans Act of 1965 and its programs serve individuals aged 60+; informal caregivers caring for individuals aged 60+; and older relative caregivers caring for grandchildren under 18 years old or adults aged 18-59 with a disability. The act requires states to target and prioritize services to individuals in greatest economic and social need. Service categories include Information & Access Assistance; Nutrition, Meals, and Health Promotion; Home and Community Based Services; Legal Assistance; and Elder Abuse Prevention and Awareness.
Measure	# of older Iowans with independent living impairment receiving service
FY2027 Target	700
FY27 Action Plan	HHS will expand the role of the Aging and Disability Resource Center (ADRC) Network.

Division	Aging and Disability Services
Program	Supporting Older Americans Act
Description	The Older Americans Act of 1965 and its programs serve individuals aged 60+; informal caregivers caring for individuals aged 60+; and older relative caregivers caring for grandchildren under 18 years old or adults aged 18-59 with a disability. The act requires states to target and prioritize services to individuals in greatest economic and social need. Service categories include Information & Access Assistance; Nutrition, Meals, and Health Promotion; Home and Community Based Services; Legal Assistance; and Elder Abuse Prevention and Awareness.
Measure	Number of older Iowans and caregivers receiving a meal/health activity service
FY2027 Target	26,000
FY27 Action Plan	HHS will expand the role of the Aging and Disability Resource Center (ADRC) Network.

Division	Aging and Disability Services
Program	Supporting Older Americans Act
Description	The Older Americans Act of 1965 and its programs serve individuals aged 60+; informal caregivers caring for individuals aged 60+; and older relative caregivers caring for grandchildren under 18 years old or adults aged 18-59 with a disability. The act requires states to target and prioritize services to individuals in greatest economic and social need. Service categories include Information & Access Assistance; Nutrition, Meals, and Health Promotion; Home and Community Based Services; Legal Assistance; and Elder Abuse Prevention and Awareness.
Measure	Number of older Iowans and caregivers receiving information/referral/supportive service
FY2027 Target	60,000
FY27 Action Plan	HHS will expand the role of the Aging and Disability Resource Center (ADRC) Network.

Division	Aging and Disability Services
Program	Dependent Adult Protective Services
Description	Dependent Adult Abuse Protective Services Unit receives reports of abuse, neglect and exploitation of dependent adults. Concerns of possible abuse are investigated by HHS. The program endeavors to provide for the safety and protection of adults who are, or are suspected to be, victims of maltreatment by conducting safety assessment to identify immediate or impending dangers and drive decisions about planning, services, engagement and court intervention.
Measure	Percentage of dependent adult abuse investigations with completed safety assessments.
FY2027 Target	95%
FY27 Action Plan	The Dependent Adult Abuse Unit will implement a statewide monthly supervisory audit of cases lacking either the initial or subsequent safety assessment with immediate remediation and worker coaching.

Division	Aging and Disability Services
Program	Office of Public Guardian
Description	The mission of the Office of Public Guardian is to preserve individual independence through a person-centered process by providing: information about guardianship, conservatorship, and less restrictive alternatives for supporting older adults and adults with disabilities; education and resources for guardians and conservators; and guardianship and conservatorship services in the least restrictive manner.
Measure	Number of individuals trained through online modules on guardianship, conservatorship, and other substitute decision-making roles.
FY2027 Target	500
FY27 Action Plan	The Office of Public Guardian will include information about our online training modules in routine correspondence with referral sources and the general public. This will help us meet our FY27 target by increasing exposure to people who might take our training courses. We will also send emails to bar association distribution lists and the courts to remind them about our online training modules. This will help us meet our FY27 target because attorneys and judges can encourage or require clients/parties to take our training courses.

Division	Aging and Disability Services
Program	Disability Services
Description	This program offers services and other support for persons with an intellectual disability, developmental disability, brain injury, or physical disability. Disability Services programs provide: • Comprehensive evaluation and diagnosis adapted to the cultural background, primary language, and ethnic origin of a person • An individual treatment, habilitation, and program services plan with services that are individualized, flexible, cost-effective, and produce results and is reviewed periodically • The least restrictive environment, and age-appropriate services • Appropriate training and employment opportunities so that a person's ability to contribute to, and participate in, the community is maximized • An ongoing process to determine the degree of access to, and the effectiveness of, the services and other supports in achieving the disability service outcomes and indicators.
Measure	Number of applications processed for the Autism Support Program
FY2027 Target	8
FY27 Action Plan	The Iowa Autism Support Program will track individuals on the waiting list to ensure applications can be processed as soon as there are available funds for the program. This will help us meet our SFY 27 target by moving through applications timely to ensure the maximum number of individuals can be served with the funds available.

Division	Aging and Disability Services
Program	Office of Long-Term Care Ombudsman
Description	Operating as an independent entity within the Iowa Department of Health and Human Services, the Office of Long-term Care Ombudsman's (OSLTCO) mission is to protect the health, safety, welfare and rights of individuals residing in long-term care facilities by investigating complaints, seeking resolutions to problems, and providing advocacy with the goal of enhancing quality of life and care. The OSLTCO advocates on behalf of residents of long-term care facilities, including nursing facilities, assisted living programs, residential care facilities, and elder group homes as well as for Medicaid managed care members enrolled in one or more of the Home and Community-Based Services (HCBS) waiver programs.
Measure	Number of facility visits
FY2027 Target	1,600
FY27 Action Plan	The program will continue to observe trends, assess needs, and identify opportunities to support residents of long-term care settings.

Division	Division of Aging and Disability Services
Program	
Description	Supports older adults and individuals with disabilities by coordinating community-based services, protective programs, long-term services and supports and advocacy resources.
Measure	Percent positive response to the survey prompt: In the last year, I have made changes in my work processes to improve outcomes for my customers.
FY2027 Target	86%
FY27 Action Plan	Staff will use performance management (PM) and Quality Improvement (QI) tools and processes to identify opportunities, and plan and implement changes to enhance processes and customer outcomes.