

**Addendum #1 to  
Procedures for Challenge Evaluation & Decision Bases (“Procedures”)  
Broadband Map V5  
February 17, 2023**

The Statewide Broadband Availability Map (“Map”) allowed for residents to challenge the information on the Map via two distinct links. The first, as addressed in the original posting of these Procedures, was to challenge providers at a particular address location. The second, addressed here, was to allow residents to indicate that their address location did not appear on the Map, and to then to indicate to the Office which providers they wanted to challenge at that location.

The form on which this Office gathered information regarding missing address locations collected data differently than the alternative link. In the alternative, the Office populated all of the providers reporting at that address location at speeds faster than 25/3. Here, because the address location was reportedly missing, the Office allowed residents to indicate which provider(s) they wanted to challenge.

The Decision Tree outlined in the original posting was followed to the extent that the gathered information allowed. The Decision Tree deviated in the following ways:

1. Addresses that were submitted incompletely were not adjudicated. While the Office attempted to map the incomplete addresses, not in all cases was the Office successful based on the incomplete information submitted. These dockets were noted with Decision Basis 4.
2. Submissions in which the resident indicated that they were “happy with my service” were not adjudicated. The Office was not able to discern a basis for challenge from these submissions. These dockets were noted with Decision Basis 4.
3. Submissions in which a resident indicated that their address location was not present on the Map were in all cases added. The Office did not judge whether an address location should be added to the Map; these submissions were not adjudicated. Col S of the Final Decision indicates whether the address was already on the Map (“existing location”) or will be added by the Office (“add location”). Missing address locations that were not also challenging a provider will be added and are noted with Decision Basis 4.

4. The Office found, in many instances, that the provider(s) a resident chose to challenge were not currently reflected on the Map. Further, the Office did not consider challenges to satellite, cellular, or state-owned internet services. These types of providers are not included on the Map and so do not impact the eligibility of an address location for future grant funding. However, the Office took affirmative steps to notice all providers that report service at that address location and made decisions accordingly.
5. Unchallenged Providers that responded to the Office's Notice with speeds different than those reported on the Map were given a Decision Basis 3.
6. For challenges in which a resident named a provider but did not state a claim, the Office was unable to discern a basis for challenge. However, these providers were noticed and if a response was received, the docket was given a Decision Basis 4 as there was an insufficient basis for challenge.