## Sample language for Optional Section of ITQ: Work, Education and Healthcare

This language should not be copied and pasted into an application; it is being provided for illustrative purposes only.

## Work

Many businesses in Anytown, Iowa have moved to a full time or part time 'work from home' model. Doing so requires robust and reliable internet connections. Similarly, given our rural geography, low cost of living and low crime rates, many urban workers are interested in relocating to [community] but require reliable and affordable internet connectivity to do so. That connectivity is not currently available.

Consumers / customers have migrated to an online environment as well; many if not most products and services are ordered online for delivery (i.e. Amazon, Door Dash) which require access to the internet.

## **Education**

During the pandemic, the education model shifted from in-person instruction to virtual learning. It became quickly apparent that Anytown School District did not have sufficient infrastructure to support that model. Both educators and students in the [school district] struggled – and continue to struggle—with adequate internet connectivity required for virtual education.

Additionally, many higher education and vocational programs are offered virtually by our local community college but residents of Anytown have difficulty accessing these programs due the lack of affordable and reliable internet options.

## Healthcare

Anytown does not have a local hospital, and offers only two healthcare clinics that are open on a rotating basis. To access healthcare, many residents must drive 30-40 minutes to our regional hospital in Nextown. Those with robust internet connectivity can access this healthcare remotely / virtually via tele-health services. Many in our community cannot due to poor internet service.

The types of tele-health services continue to expand to include general consultation, ongoing health management, mental health services, and emergency care. It is becoming increasingly important for citizens of Anytown to be able effectively and efficiently access these critical services.