Kim Reynolds
Governor
Adam Gregg
Lt. Governor

Department of Public Safety

Stephan K. Bayens
Commissioner

Core Functions and Services, Products and/or Activities

The Enforcement and Investigation section contains the bulk of duties within the Department of Public Safety. This core function is made up of traffic enforcement, criminalistic lab services, and narcotics and criminal investigations, as well as providing assistance to other law enforcement entities in the state when requested.

The Education section of the Department of Public Safety ensures that the Fire Service Training Bureau conducts up to date training across the state that is certified to a level of Pro-Board and International Fire Services Accreditation Congress (IFSAC).

To support the Department of Public Safety, the Community Coordination and Development section develops and collaborates on projects involving substance use disorder prevention, treatment, and enforcement.
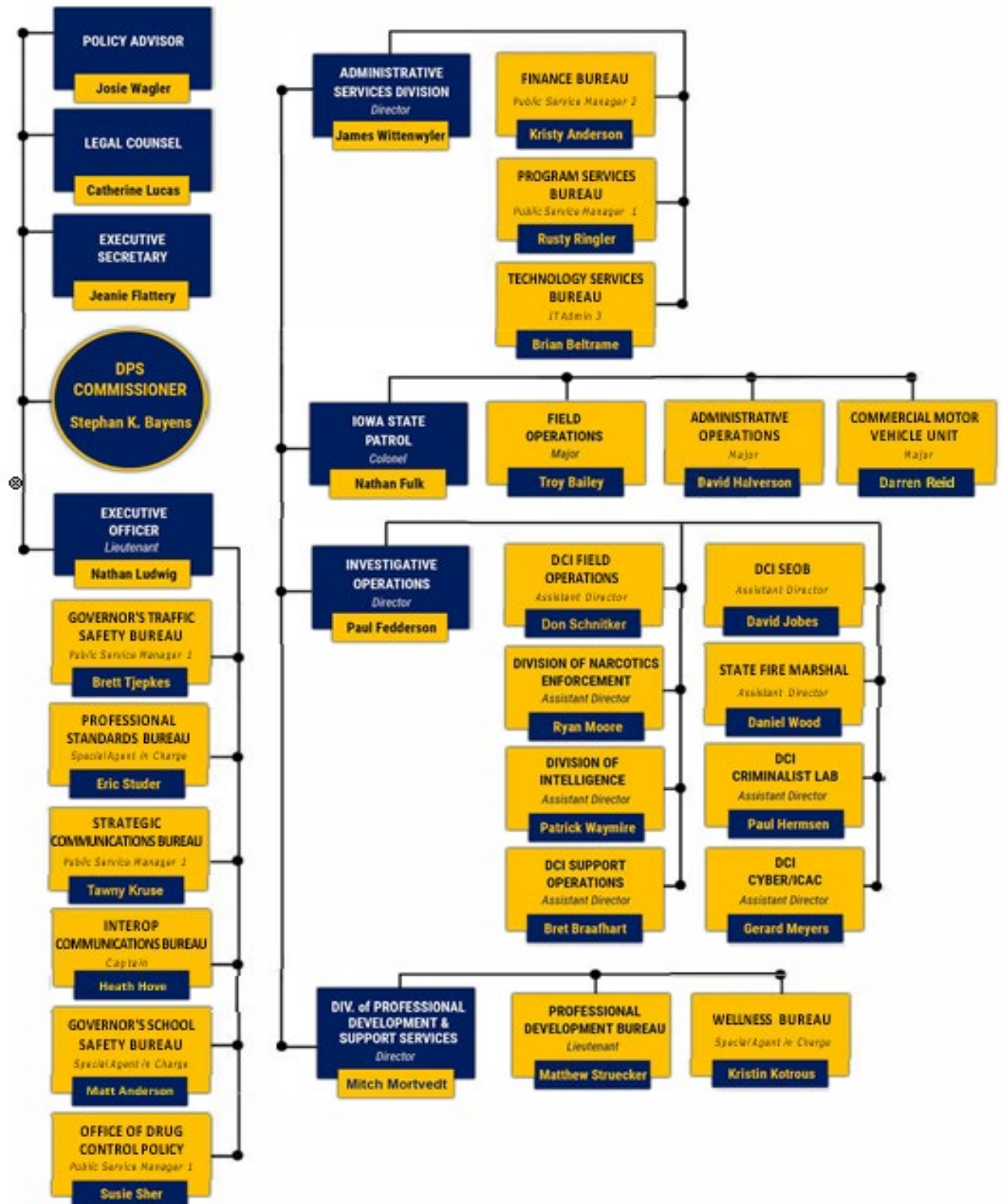
The Regulation and Compliance section supports the Department of Public Safety by providing effective administration and oversight of various program areas to ensure agreement with state and federal laws, as well as program policies.

To support the Department of Public Safety, the Research, Analysis, and Information Management section is responsible for the collection and dissemination of intelligence information, housing the Sex Offender Registry, and completion of criminal history background checks.

To support the Department of Public Safety, the Resource Management section ensures that sworn and non-sworn personnel receive their required yearly training.

OFFICE OF THE COMMISSIONER • 215 EAST 7TH STREET • DES MOINES, IOWA 50319-0040 • PHONE (515) 725-6182 • FAX (515) 725-6195

Integrity, Fairness, Respect, Honesty, Courage, Compassion, Service

Iowa Department of Public Safety
ORGANIZATION CHART

POLICY ADVISOR
Josie Wagler

LEGAL COUNSEL
Catherine Lucas

EXECUTIVE SECRETARY
Jeanie Flattery

DPS COMMISSIONER
Stephan K. Bayens

EXECUTIVE OFFICER
Lieutenant
Nathan Ludwig

GOVERNOR'S TRAFFIC SAFETY BUREAU
Public Service Manager 1
Brett Tjepkes

PROFESSIONAL STANDARDS BUREAU
Special Agent in Charge
Eric Studer

STRATEGIC COMMUNICATIONS BUREAU
Public Service Manager 1
Tawny Kruse

INTEROP COMMUNICATIONS BUREAU
Captain
Heath Hove

GOVERNOR'S SCHOOL SAFETY BUREAU
Special Agent in Charge
Matt Anderson

OFFICE OF DRUG CONTROL POLICY
Public Service Manager 1
Susie Sher

ADMINISTRATIVE SERVICES DIVISION
Director
James Wittenwyler

FINANCE BUREAU
Public Service Manager 2
Kristy Anderson

PROGRAM SERVICES BUREAU
Public Service Manager 1
Rusty Ringler

TECHNOLOGY SERVICES BUREAU
IT Admin 3
Brian Beltrame

IOWA STATE PATROL
Colonel
Nathan Fulk

FIELD OPERATIONS
Major
Troy Bailey

ADMINISTRATIVE OPERATIONS
Major
David Halverson

COMMERCIAL MOTOR VEHICLE UNIT
Major
Darren Reid

INVESTIGATIVE OPERATIONS
Director
Paul Fedderson

DCI FIELD OPERATIONS
Assistant Director
Don Schnitker

DCI SEOB
Assistant Director
David Jobes

DIVISION OF NARCOTICS ENFORCEMENT
Assistant Director
Ryan Moore

STATE FIRE MARSHAL
Assistant Director
Daniel Wood

DIVISION OF INTELLIGENCE
Assistant Director
Patrick Waymire

DCI CRIMINALIST LAB
Assistant Director
Paul Hermsen

DCI SUPPORT OPERATIONS
Assistant Director
Bret Braafhart

DCI CYBER/ICAC
Assistant Director
Gerard Meyers

DIV. of PROFESSIONAL DEVELOPMENT & SUPPORT SERVICES
Director
Mitch Mortvedt

PROFESSIONAL DEVELOPMENT BUREAU
Lieutenant
Matthew Struecker

WELLNESS BUREAU
Special Agent in Charge
Kristin Kotrous

Operational Goals for FY 2025

- Maintain the monthly average number of Motorists Assisted on Iowa roadways.

    o   This supports Governor's Priority #4 (supporting health and well-being)

- Maintain the monthly average of forensic case assignments closed by DCI Criminalists per month.

    o   This supports Governor's Priority #5 (holding government accountable)

- Maintain the number of criminal history records check fulfilled by the DCI per month.

    o   This supports Governor's Priority #4 (supporting health and well-being)

Metrics and Measures Used to Monitor Operations

- Number of Motorists Assisted per month FY25 > 1,000

- Number of Forensic Case Assignments closed by DCI Criminalists > 1,200 per month.

- Number of Criminal History record checks fulfilled by DCI > 22,500 per month.

Core Function: Enforcement & Investigation			
Services, Products, Activities	Performance Measure	Outcome Targets	Strategies/Recommended Actions
1. Iowa State Patrol	1. Number of traffic fatalities (FARS) 2. Number of serious injuries in traffic crashes (State crash data files) 3. Number of fatalities per 100 million vehicle miles traveled (FARS 4. Number of unrestrained passenger vehicle occupant fatalities, all seat positions (FARS) 5. Number of fatalities in crashes involving a driver or motorcycle operator with a BAC of .08 and above (FARS) 6. Number of speeding-related fatalities (FARS) 7. Number of motorists assisted 8. Number of ISP narcotics arrests 9. Number of enforcement contacts 10. Number of commercial motor vehicles (CMVs) weighed	338.4 1,363 1.04 89 104 69.6 12,000 1,200 275,000 800,000	1. Targeted roadway enforcement and special cooperative enforcement programs
2. Arson and Explosives Investigations	1. Percent of arson and explosive cases resolved	35%	1. Investigate criminal activity based on Departmental priorities
3. Narcotics Enforcement, Investigation and Awareness	1. Number of drug trafficking organizations disrupted and dismantled 2. Number of identification and awareness, and education programs	80 20	1. Investigate criminal activity based on Departmental priorities
4. Criminal Investigation	1. Percent of internet crimes against children cases referred for prosecution 2. Percent of new CyberTips vetted for investigation within one business day 3. Percent of National Crime Information Center Missing Persons reports posted to Missing Persons Information Clearinghouse website within four hours	90% 100% 100%	1. Facilitate information sharing technology services that benefit law enforcement agencies 2. Provide forensic laboratory services and computer forensic services by certified examiners 3. Coordinate with agencies to collect, share and act on reports of suspicious activities with a criminal nexus
5. Criminalistics Laboratory Services	1. Average Lab-wide turnaround time on cases closed (days) 2. Percent of applicable ASCLD/LAB (laboratory accreditation) criteria met in yearly inspections 3. Percent of criminalists successfully completing proficiency testing in all analytical areas in which the lab conducts casework and for which approved proficiency samples are available 4. Percent of criminalists successfully completing at least one discipline specific training event annually (when available) to maintain expert status 5. Number of forensic case assignments closed by DCI criminalists (per month)	45 100% 100% 90% 1,200	1. Collaborate with investigators and the court system to reduce the number of examinations needed 2. Maintain the highest level of accreditation status

6. Office of Drug Control Policy	1. Number of children referred to DHS from ODCP funded task forces	200	1. Foster collaborative training and awareness to build capacity and improve outcomes for drug-endangered children

Core Function: Research, Analysis, & Information Management

Services, Products, Activities	Performance Measure	Outcome Targets	Strategies/Recommended Actions
1. Intelligence Information, Collection & Dissemination	1. Number of officers completing the DPS Criminal Intelligence Course which is required for LEIN Membership 2. Requests for intelligence information fulfilled 3. Number of intelligence briefings for high-level executives	40 12,000 10	1. Implement recommendations advanced in the National Criminal Intelligence Sharing Plan 2. Conduct strategic targeting of primary drug trafficking and criminal organizations
2. Collect, Analyze and Report Uniform Crime Data	1. Percent of Iowa population in jurisdictions reporting Uniform Crime Reporting (UCR) Data	96%	1. Facilitate the sharing of information with the public and with private sector organizations, consistent with the law
3. Provide Vital Information to Non-Law Enforcement Customers	1. Percent of AMBER Alert broadcast within 60 minutes of receipt of required information 2. Percent of non-law enforcement requests for criminal history information processed within two working days	100% 100%	1. Develop and conduct 2 AMBER Alert system tests per year
4. Records and Identification – Establish and Maintain Criminal Histories and Fingerprint Databases	1. Percent of fingerprints entered within two working days of receipt in the identification section 2. Number of criminal history record checks fulfilled by the DCI (per month)	90% 22,500	1. Facilitate information sharing technology services that benefit law enforcement agencies
5. Provide Statewide Law Enforcement Communications Services	1. Percent of radio network availability statewide	100%	1. Implement statewide interoperability in line with federal and state regulations
6. Maintain Accurate Records of Sex Offenders who are Required to Register	1. Percent of records validated within three months of initial entry 2. Percent of existing records re-validated within 12 months of previous validation 3. Percent of total Iowa sex offender registrants whose whereabouts are unknown	100% 100% 2%	1. Facilitate information sharing technology services that benefit law enforcement agencies

Core Function: Regulation and Compliance

Services, Products, Activities	Performance Measure	Outcome Targets	Strategies/Recommended Actions
1. Gaming and Lottery Background Investigations	1. Percent of low level background investigations (Class C) completed	90%	1. Provide thorough and timely background investigations in a highly regulated industry

	within 75 calendar days of submission		
	2. Percent of high level background investigations (Class A) completed within 150 calendar days of submission	90%	

Core Function: Education and Training

Services, Products, Activities	Performance Measure	Outcome Targets	Strategies/Recommended Actions
1. Provide Professional Fire Service Certification Program	1. Number of Fire Fighter 1 and 2 students pursuing the requirements for certification	1,250	1. Reduce deaths, preventable injuries and property loss from fires and other hazards relating to buildings
2. Fire Service Training Bureau	1. Number of hours spent training fire fighters	100,000	1. Provide the tools and knowledge for fire fighters to be well equipped in handling a range of fire-related situations
3. Provide Safety Education Programs to Students and Members of the Public	1. Number of educational programs provided related to traffic safety and public safety	4,500	1. Establish training programs for law enforcement personnel and the public to improve understanding of traffic safety and public safety 2. Include education regarding abduction by strangers
4. Provide Safety Education Programs to Stakeholders and Members of the Public	1. Number of educational programs provided related to carrier safety	102	1. Establish and conduct training programs for the trucking industry and public to improve understanding of carrier safety 2. Include education on hazardous materials
5. Provide Training Services to DPS Personnel	1. Percent of officers receiving mandatory police liability training each calendar year, which includes but is not limited to: firearms, use of force, defensive tactics, MILO, legal update, and other required training 2. Percent of DPS IOWA System users completing required IOWA/NCIC certification testing within required timeframes	100% 100%	1. Provide mandatory training through in-service, training bulletins, and specialty schools for incumbent officers 2. Provide for recruitment and a basic training academy for all peace officer candidates that prepares them for work in the Department 3. Provide in-service training including all required instruction to all Department peace officers annually 4. Provide opportunities for all DPS personnel with access to the IOWA system to receive required IOWA/NCIC training

Core Function: Resource Management

Services, Products, Activities	Performance Measure	Outcome Targets	Strategies/Recommended Actions
1. CALEA Accreditation	1. Percent of required Commission on Accreditation for Law Enforcement Agencies (CALEA) standards met	100%	1. Ensure that the Department maintains all policies required for accreditation with thorough documentation and proof of implementation and compliance

2.	Pension Services	1.	Number of audit exceptions contained in annual audit report	0	
3.	Provide Statewide Law Enforcement Technology Service and Support	1.	Percent of agencies audited as required by the FBI	33%	1. Provide statewide law enforcement computer service, including providing certification training and support services to IOWA systems users
		2.	Number of IOWA system messages transmitted to/from law enforcement agency/officer annually	69,000,000	