

## AGENCY PERFORMANCE REPORT FY 2022

<b>Name of Agency: State Public Defender</b>				
<b>Agency Mission: "To ensure that all indigent persons in Iowa are provided high-quality legal representation in criminal, juvenile, and other eligible proceedings in the most efficient and fiscally responsible manner."</b>				
Core Function	Performance Measure (Outcome)	Performance Target	Prior Year Actual	Agency Strategic Plan goals (SP) or Governor's Priorities (GP) linked to measure
<b>CF: Legal Representation</b>				SPD Goal #1 – Provide high quality representation to clients of public defender offices. SPD Goal #2 – Ensure that clients of private court-appointed attorneys are provided high quality representation. SPD Goal #3 – Improve the cost-effectiveness and efficiency of Iowa's indigent defense expenditures. SPD Goal #4 - Compensate attorneys and other indigent defense providers in a timely and accurate manner
<b>Desired Outcome(s):</b>				
<b>Provide high-quality and cost-efficient representation by public defenders to indigent clients in State criminal court, juvenile court, and other proceedings as required by law.</b>	Percentage of public defender cases where there have been no final findings of ineffective assistance of counsel on appeal	<b>99%</b>	<b>99.99%</b>	
<b>Prompt and fair review and adjudication of claims for payment of indigent defense fees and costs from indigent defense providers.</b>	Percentage of Notices of Action on indigent defense claims that are upheld upon final judicial review	<b>90%</b>	<b>80%</b>	
	Average processing time for an indigent defense claim within an established standard.	<b>35 days</b>	<b>11.388 days</b>	

<b>Services, Products, Activities</b>	<b>Performance Measures</b>	<b>Performance Target</b>	<b>Prior Year Actual</b>	<b>Strategies/Recommended Actions</b>
<p><b>1. 1. Public Defender Legal Services</b>  <b>Unit # 9710, 9715, 9717, 9720, 9723, 9725, 9726, 9730, 9735, 9740, 9750, 9752, 9755, 9760, 9761, 9770, 9780, 9785, 9810, 9811, 9820, 9825, 9790</b></p>	<p>Number of cases completed by the State Public Defender (SPD) system.</p>	<p><b>80,000</b></p>	<p><b>66,463</b></p>	<p>Engage with judges and public defender field offices to ensure that public defender field offices are receiving appointments in all cases for which they are designated.</p> <p>Enhance the case management system to develop automated processes.</p> <p>Promote the use of video conferencing technology to efficiently resolve preliminary legal matters.</p> <p>Review the designations to ensure they efficiently use existing resources and enhance the availability of attorneys in the geographical area.</p>
<p><b>2. 2. Assigned Counsel Legal Services</b>  <b>Unit # 9601, 9610, 9680</b></p>				<p>Acquire and administer appropriate data automation systems to manage the indigent defense claim process, including enhancement of the web-based claims submission and further enhance the contracting process.</p>
<p><b>3. Adult Claims</b></p>	<p>Percentage of <b>adult</b> indigent defense claims reviewed and acted upon (approved or disapproved) within 35 days of receipt</p>	<p><b>90%</b></p>	<p><b>99.97%</b></p>	
<p><b>4. Juvenile Claims</b></p>	<p>Percentage of <b>juvenile</b> indigent defense claims reviewed and acted upon (approved or disapproved) within 35 days of receipt.</p>	<p><b>90%</b></p>	<p><b>99.16%</b></p>	
<p><b>5. Appellate Claims</b></p>	<p>Percentage of <b>appellate</b> indigent defense claims reviewed and acted upon (approved or disapproved) within 35 days of receipt.</p>	<p><b>90%</b></p>	<p><b>100%</b></p>	
<p><b>6. Miscellaneous Claims</b></p>	<p>Percentage of <b>miscellaneous</b> indigent defense claims reviewed and acted upon (approved or disapproved) within 35 days of receipt.</p>	<p><b>90%</b></p>	<p><b>91.68%</b></p>	