



# **Iowa Department of Public Safety**

## **Agency Performance Report**

**FY 2025**

**Stephan Bayens, Commissioner**  
**December 2025**

## Agency Overview

The Iowa Department of Public Safety is an agency within the executive branch of Iowa State Government. It was established in 1939, when Iowa Code Chapter 80 was adopted.

The Department has seven divisions:

- Administrative Services,
- Criminal Investigation,
- State Fire Marshal,
- Intelligence and Fusion Center,
- Professional Development and Support Services,
- Narcotics Enforcement,
- Iowa State Patrol,

and the Office of the Commissioner, which includes the Commissioner, the Executive Officer to the Commissioner, the Department's Policy Advisor, General Counsel, the Commissioner's Executive Secretary, and six bureaus:

- Office of Drug Control Policy,
- Governor's Traffic Safety Bureau,
- Interoperable Communications Bureau,
- Governor's School Safety Bureau,
- Professional Standards Bureau, and
- Strategic Communications Bureau.

The Department’s mission is “to serve the people of Iowa by providing public safety services with leadership, integrity, and professionalism.” To support a vision of ensuring Iowa remains a safe and prosperous place to live and visit, the Department provides several services and programs. This report outlines the Department’s progress toward achieving its goals in fiscal year 2025 (FY2025). Out of the 68 measures the Department tracks, 48 were met.



**Strategic Initiative 1:** Provide public safety services on Iowa’s roadways.

To support this initiative, the Department aims to reduce preventable injuries and deaths on Iowa roads through education and enforcement.

**Highlight:** Every calendar year, the Iowa State Patrol establishes traffic safety goals. Goals for FY2025 focused on Seatbelts, Impaired driving, Distracted driving, and Excessive speeding (S.I.D.E.). By getting the public to “S.I.D.E. With Us,” the State Patrol seeks to reduce preventable traffic fatalities below 300 annually. The Iowa State Patrol works with the Iowa Governor’s Traffic Safety Bureau and local agencies in achieving its goals. Iowa fatalities decreased from 347 in FY2024 to 341 in FY2025. The Iowa State Patrol continues to partner with local and county agencies and its Midwest state police counterparts to drive crashes and fatalities down.

Performance Measure Name	FY2025 Target	FY2025 Actual	Performance Analysis
Number of motorists assisted*	15,000	13,255	The target was not met.
Number of enforcement contacts*	275,000	270,457	The target was not met.
Number of narcotics arrests	1,200	1,674	The target was exceeded.
Number of serious injuries in traffic crashes*	1,358	1,386	The target was not met.
Number of fatalities per 100 million vehicle miles traveled	1.04	1	The target was exceeded.
Number of unrestrained passenger vehicle fatalities, all seats*	89	99	The target was not met.
Number of fatalities involving a driver/motorcycle operator with a BAC>=.08*	104	108	The target was not met.

Number of speeding-related fatalities*	70	78	The target was not met.
Number of traffic fatalities*	300	341	The target was not met.

\* While it remains a goal of the Department to reduce preventable injuries and deaths on Iowa’s roadways, this responsibility falls across all law enforcement and relies on public compliance with Iowa’s laws and traffic safety best practices. Some variables are outside the Department’s control.

**Strategic Initiative 2:** Provide critical aid and support to criminal justice partners through forensic science services.

**Highlight:** The DCI Criminalistics Laboratory provides professional forensic scientific services and support to the criminal justice community throughout Iowa. In FY2025, the DCI Lab achieved an average turnaround time for case assignments of 58 days, a 5% decrease from FY2024.

Performance Measure Name	FY2025 Target	FY2025 Actual	Performance Analysis
Average lab-wide turnaround time for closed cases (in days) <sup>1</sup>	45	58	The target was not met.
Percent applicable ANAB (laboratory accreditation) criteria met in annual inspections	100	100	The target was achieved.
Percentage of criminalists completing at least one discipline-specific training event annually (when available) to maintain expert status	90	92	The target was exceeded.
Percentage of criminalists completing proficiency testing in all analytical areas in which the lab conducts casework and for which approved proficiency samples are available	100	98	The target was not met.
Number of forensic case assignments closed	14,400	16,676	The target was exceeded.

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<sup>1</sup> Staffing shortages contributed to the higher turnaround time.

**Strategic Initiative 3:** Provide crucial and timely criminal history information to employers on prospective hires in the education, healthcare, and childcare industries.

**Highlight:** During FY2025, the Criminal History Dissemination Unit initiated enhancements to the Single Contact Repository (SING), which is a web-based service managed by the Department and provides a central location for authorized agencies to connect to DPS’ Iowa criminal history and sex offender registry databases, HHS’ child abuse and dependent adult abuse registries, and DIAL’s professional licensing databases. With this upgrade, a complete overhaul will occur to the SING user interface, modernizing a 25-year-old process to be more efficient, accessible, and user-friendly. This upgrade will leverage the enhancements that were made to the Dissemination Unit’s work processes within Computerized Criminal History (CCH) during FY2024, to ensure that the Department continues to provide accurate and timely criminal history records and excellent customer service to agencies that serve Iowa’s most vulnerable populations such as healthcare facilities, childcare centers, and schools, as well as state agencies that license those in the medical and education fields. Completion of this project is expected to be in January 2026.

Performance Measure Name	FY2025 Target	FY2025 Actual	Performance Analysis
Percent of fingerprints entered within two (2) working days of receipt	97	98	The target was exceeded.
Number of criminal history checks fulfilled by the DCI	270,000	270,446	The target was exceeded.
Percent of non-law enforcement criminal history requests processed within two (2) working days <sup>2</sup>	100	85	The target was not met.
Percent of Sex Offender Registry records validated within three (3) months of initial entry	100	100	The target was achieved.
Percent of existing Sex Offender Registry records revalidated within 12 months of previous validation	100	100	The target was achieved.
Percent of total Iowa sex offender registrants whose whereabouts are unknown	2	2	The target was achieved.

<sup>2</sup> Staffing shortages contributed to increased processing time.

## All other measures

Performance Measure Name	FY2025 Target	FY2025 Actual	Performance Analysis
Number of children referred to Iowa HHS from ODCP-funded task forces <sup>3</sup>	200	78	The target was not met.
Number of students pursuing certification in Firefighter I/Firefighter II <sup>4</sup>	1,100	312	The target was not met.
Number of hours spent training fire fighters	60,000	180,534	The target was exceeded.
Percent of fire departments reporting to the National Fire Incident Reporting System	75	78	The target was exceeded.
Number of educational programs provided related to traffic safety and public safety	1,300	1,805	The target was exceeded.
Percent of arson and explosive cases resolved	35	38	The target was exceeded.
Percent of abandoned vehicles processed for reimbursement within 20 days	98	98	The target was achieved.
Percent of callouts where the Air Wing is mission ready	100	100	The target was achieved.
Number of commercial motor vehicles inspected	42,380	46,810	The target was exceeded.
Number of commercial vehicles weighed	800,000	905,695	The target was exceeded.
Number of educational carrier safety programs provided	102	196	The target was exceeded.
Number of commercial motor vehicle stops with no inspection	3,500	1,959	The target was exceeded.
Percent of the time Crisis Negotiators are mission ready	100	100	The target was achieved.
Percent of the time Police Service Dog Unit personnel are mission ready	100	100	The target was achieved.
Percent of the time Tactical Teams are mission ready	100	100	The target was achieved.
Percent of the time the Vehicle Theft Unit responds to assist local agencies	100	100	The target was achieved.
Average turnaround time to complete technical collisions investigated (in days)	180	57	The target was exceeded.

<sup>3</sup> The data collection method for this measure changed mid-FY2025, accounting for the difference between the target and actual.

<sup>4</sup> The FY2025 target was derived from a data source that had students being counted more than once, accounting for the gap between the target and actual.

Number of drug trafficking organizations disrupted and dismantled	80	97	The target was exceeded.
Number of identification, awareness, and education programs provided	20	18	The target was not met.
Percent of time Special Agents are mission ready	100	100	The target was achieved.
Percent of new CyberTips vetted for investigation within one business day	100	100	The target was achieved.
Percent of internet crime cases against children referred for prosecution	90	90	The target was achieved.
Percent of low level (Class C) background investigations completed within 75 calendar days of submission	90	99	The target was exceeded.
Percent of high level (Class A) background investigations completed within 150 calendar days of submission <sup>5</sup>	90	66	The target was not met.
Number of disability investigations/cases criminally prosecuted <sup>6</sup>	1	0	The target was not met.
Percent of personnel investigations closed within 60 days or the written exemption limits	100	100	The target was achieved.
Percent of radio network availability statewide	100	100	The target was achieved.
Percent of AMBER Alert broadcasts issued within 60 minutes of receipt of required information	100	100	The target was achieved.
Average number of years for loans to be repaid from the Firefighting Equipment Revolving Loan Fund Program <sup>7</sup>	1	3	The target was not met.
Number of IOWA Systems messages transmitted to/from law enforcement agency/officer annually	69,000,000	120,428,879	The target was exceeded.
Percent of Iowa population in jurisdictions reporting Uniform Crime Reporting (UCR) Data	96	94	The target was not met.
Number of private security, private investigative, and bail enforcement ID cards Issued	3,500	4,012	The target was exceeded.
Number of Requests for Information (RFI)	12,000	19,526	The target was exceeded.
Number of intelligence briefings for high-level executives	10	11	The target was exceeded.

<sup>5</sup> High level background investigations often require out-of-state and international travel. Extensive travel time and coordinating schedules with executives can cause delays.

<sup>6</sup> Discontinued participation in the Social Security Administration's task force during FY2025.

<sup>7</sup> This measure reflects the performance of local departments and has been discontinued for FY2026.

Percent of hotels that pass the Office to Combat Human Trafficking training audit	100	100	The target was achieved.
Number of officers trained - DPS Intelligence Course	40	41	The target was exceeded.
Percent of employees receiving annual privacy training	100	100	The target was achieved.
Percent of National Crime Information Center Missing Persons reports posted to the Missing Person Information Clearinghouse website within four (4) hours	100	100	The target was achieved.
Number of people trained by the Governor's School Safety Bureau	4,000	4,713	The target was exceeded.
Percent of required Commission on Accreditation for Law Enforcement Agencies (CALEA) standards met for highest level accreditation	100	100	The target was achieved.
Percent of agencies audited as required by the FBI	33	61	The target was exceeded.
Percent of IOWA System users completing required IOWA/NCIC Test	100	100	The target was achieved.
Percent of officers receiving police liability training annually	100	100	The target was achieved.
Number of audit exceptions contained in annual audit report	0	1	The target was not met.
Average number of days that it takes to process Public Safety Survivor Program benefits after November 1st <sup>8</sup>	30	33	The target was not met
Percent of personnel receiving annual ethics training	100	100	The target was achieved.
Percent of requests for public information processed within one (1) working day <sup>9</sup>	90	73	The target was not met.

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<sup>8</sup> Existing procedures resulted in delayed processing that has been rectified for next reporting period.

<sup>9</sup> Several requests required time intensive searches and redaction.