OPERATIONAL PLAN

FY2026

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Relationship between the Strategic (Business) Plan and Operational Plan

The Iowa Department of Transportation (Iowa DOT) refers to its strategic plan as a business plan. This is done to differentiate the plan from the other strategies developed by the DOT for each transportation mode and cross-functional areas. The business plan covers a five-year timeframe, and operational plans are created annually, aligned with the fiscal year (FY). The DOT has adopted a new business plan for FY 2026-2030 based on the cycle.

The Operational Plan has two components. The primary components are specific actions the agency will take in FY 2026 to advance the Business Plan goals. These actions are intended to have widespread impact on the agency and all Iowans. The secondary component is a list of agency program descriptions with outcome measures and targets for each program. As of the end of FY 2025, the Iowa DOT has over 120 programs. A program description along with qualitative and quantitative outcomes have been established for each program. One of the FY 2026 actions is to evaluate opportunities to reduce the number of designated programs. The graphic below shows how Iowa DOT translates strategies from across the agency into the format needed for this document.
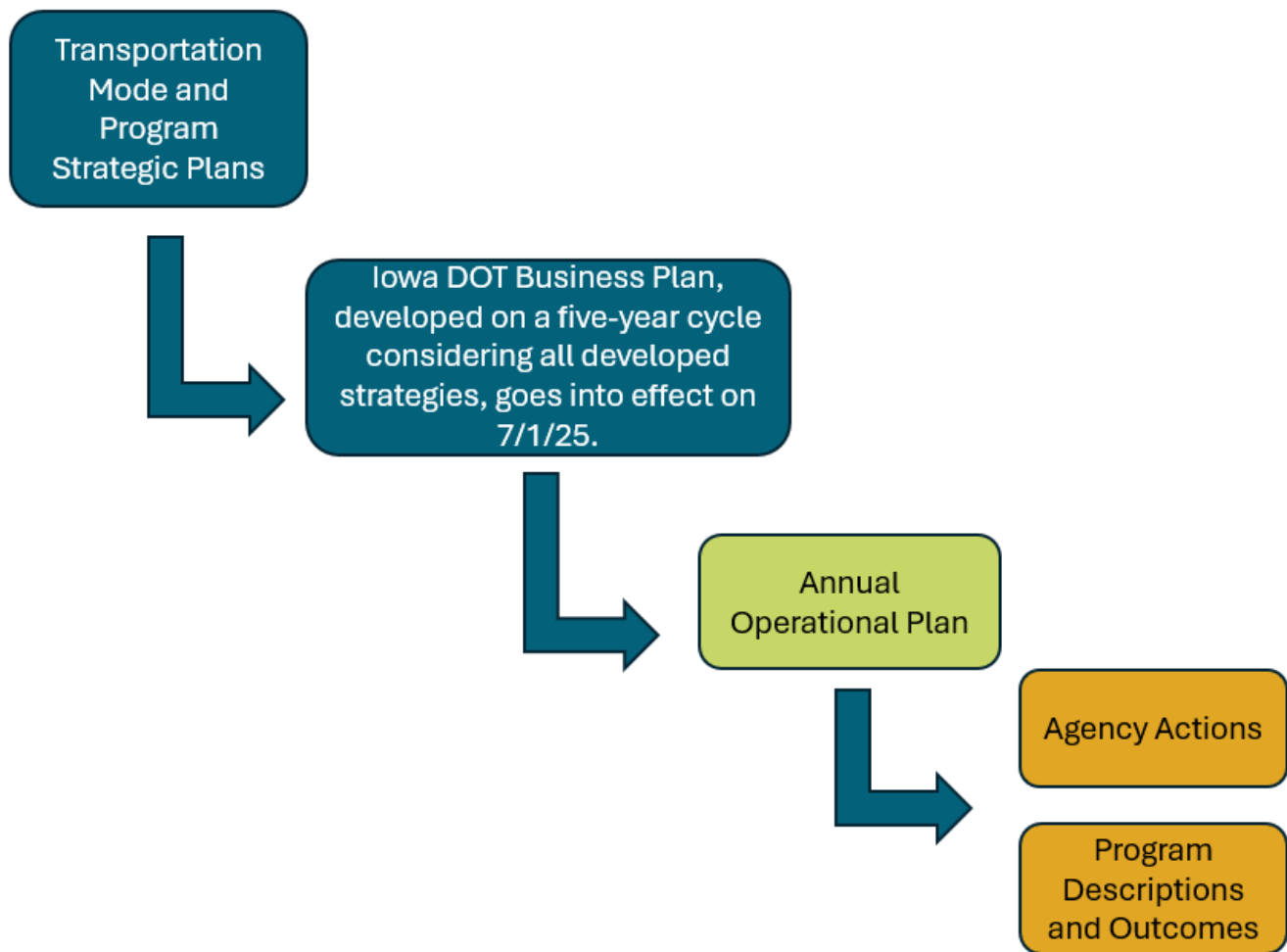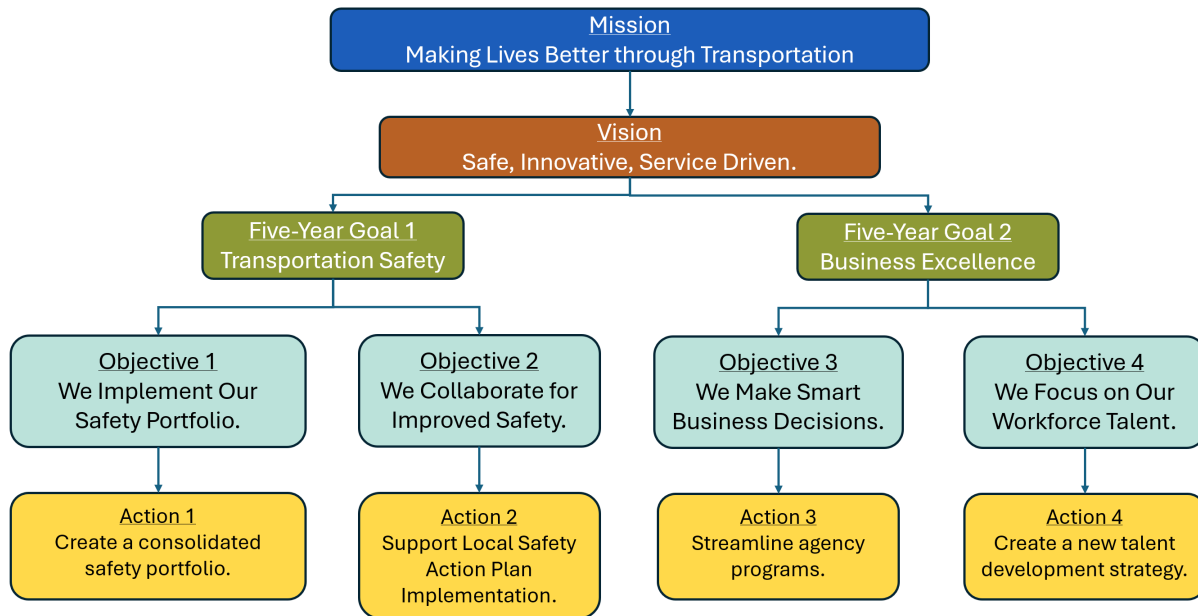
Figure 1: Iowa DOT Program Planning Process

Fiscal Year 2026 Operational Plan

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│                   Mission                     │
│   Making Lives Better through Transportation  │
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┌─────────────────────────────────────────────┐
│                    Vision                     │
│        Safe, Innovative, Service Driven.      │
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Five-Year Goal 1 Transportation Safety		Five-Year Goal 2 Business Excellence	
Objective 1 We Implement Our Safety Portfolio.	**Objective 2** We Collaborate for Improved Safety.	**Objective 3** We Make Smart Business Decisions.	**Objective 4** We Focus on Our Workforce Talent.
Action 1 Create a consolidated safety portfolio.	**Action 2** Support Local Safety Action Plan Implementation.	**Action 3** Streamline agency programs.	**Action 4** Create a new talent development strategy.

Action 1 – Create a Consolidated Safety Portfolio

The Iowa DOT recently began compiling safety program efforts from across the agency. This project will continue by examining all the safety strategies identified in planning documents and work programs to combine them into a single Safety Portfolio that is used by all DOT Districts and Divisions. This is meant to evaluate the tactics being deployed across the organization and increase overall investment visibility. The portfolio will continue to align activities with the US DOT Safe Systems Approach. This alignment will best position the Iowa DOT for competitive federal funding opportunities and for the implementation of current industry best practices and tools. We will begin using our Safety Portfolio for prioritization and decision-making to ensure our safety efforts drive the most value for our customers.

Action Item(s) for FY26: Create a Consolidated Safety Portfolio	
Measure(s):	**Target FY26**
• **Percentage of Agency Safety Activities Captured in a centralized Safety Portfolio and tied to a Safe Systems Approach**	100%

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Action 2 – Support Local Safety Action Plan Implementation

Over 90 percent of Iowa's roads are owned and maintained by cities and counties. While traffic volumes are generally higher on state-owned roadways, a disproportionate amount of traffic crash fatalities happen on city or county-owned roadways. Iowa DOT is committed to utilizing the US DOT safe system approach to the entire state, including locally owned roads. The Iowa DOT has and will continue to support Local Public Agencies (LPAs) with the implementation of Local Safety Action Plans. By the end of calendar year 2025, every county in Iowa will have a Safety Action Plan that addresses the most vulnerable parts of the transportation network and creates a tactical plan for reducing crashes. Additionally, several Metropolitan Planning Organizations (MPOs) and Regional Planning Affiliations (RPAs) are developing Safety Action Plans that the Iowa DOT is supporting.

Action Item(s) for FY26: Support Local Safety Action Plan Implementation	
Measure(s): Number of completed Local Safety Action Plans that qualify for Federal Safe Streets for All (SS4A) funding by the end of calendar year 2025	**Target FY26** 99 (100%)

Action 3 – Streamline agency programs to help prioritize how we spend our time and resources

To support smart decision-making and drive Business Excellence, Iowa DOT is taking action to streamline the approximately 130 core agency programs managed. During FY2026 Iowa DOT will thoughtfully review how each program delivers value to Iowans. Streamlining is about removing unnecessary complexity, aligning efforts with highest priorities, and making it easier for teams to succeed. Importantly, this is not an effort to reduce staff or restructure the agency — it is about removing barriers and providing personnel with the time and tools they need to do their best work. By making programs more focused and efficient, long-term success can be achieved while maintaining a strong and talented workforce. This effort also requires us to understand the value of each program and evaluate its return to our customers. Where appropriate, some programs may be retired or combined into remaining programs when there are clear efficiencies and connections.

Action Item(s) for FY26: Streamline agency programs	
Measure(s): • **Percentage of DOT Programs reduced, restructured, or consolidated**	**Target FY26** 10%

Action 4 - Create a new talent development strategy

To advance the workforce talent objective, Iowa DOT will align culture and employee experience efforts into a stronger, more unified strategy and launch the strategy by the end of FY2026. Data will be used to prioritize recruitment and retention needs and to strategically target both recruitment and internal development efforts to address skills gaps. We will meet employees where they are and support them with their career growth while also welcoming talented external candidates. Iowa DOT is adapting to evolving expectations around workplace flexibility, learning opportunities, and career development. We are committed to identifying, attracting and nurturing future-ready leaders who can enhance our culture and guide the agency through change with confidence and vision. By strategically placing knowledge, skills, and energy where they are most needed, we will build an organization that evolves, thrives, and continues to deliver outstanding service to the people of Iowa.

Action Item(s) for FY26: Create a new talent development strategy	
Measure(s):	**Target FY26**
• **Percentage Increase in Candidate Pool Numbers**	10%

Enterprise Priority Alignment

The Iowa Department of Transportation's (Iowa DOT) FY 2026–2030 Business Plan, including the FY 2026 Operational Plan, is intentionally designed to align with the Governor's 2025 vision for a more connected, prosperous, and resilient Iowa. By narrowing its strategic focus to two clear priorities—Transportation Safety and Business Excellence—the DOT has created a framework that directly supports statewide goals for infrastructure modernization and public service improvement. This alignment reflects a shift from broad aspirational planning to a more focused, execution-oriented strategy, reinforcing the Governor's emphasis on clarity, accountability, and measurable outcomes.

Enterprise Priorities
Child Care
Disaster Assistance
Education
Energy
Families First
Government Efficiency
Health Care
Workforce

We support Making Lives Better Through Transportation, which directly enables the Governor's priorities of Child Care, Disaster Assistance, Education, Energy, Families First, Government Efficiency, Health Care, and Workforce. Reliable Transportation relates to all the Governor's priorities, as without safe and reliable transportation, we cannot move goods or people or ensure access to essential resources necessary for daily life. Specifically, families rely on our transportation system to access **child care**, **education** and learning opportunities, **health care** and wellness, and to commute **efficiently** to work and job opportunities. A strong transportation network supports a robust **workforce** by enabling businesses to operate successfully. The efficient movement of goods supports both **energy** and business development. Additionally, the Iowa DOT is positioned to quickly mobilize when disaster strikes, and we have a reputation for being there to support communities through their initial and ongoing **disaster** recovery. **Families** are put **first** every day by improving the safety on our transportation system, reducing crashes and ensuring loved ones arrive at their destinations safely. The DOT's commitment to **government efficiency** is reflected in the Business Excellence goal of the DOT's Business Plan, maximizing resources and streamlining programs and services.
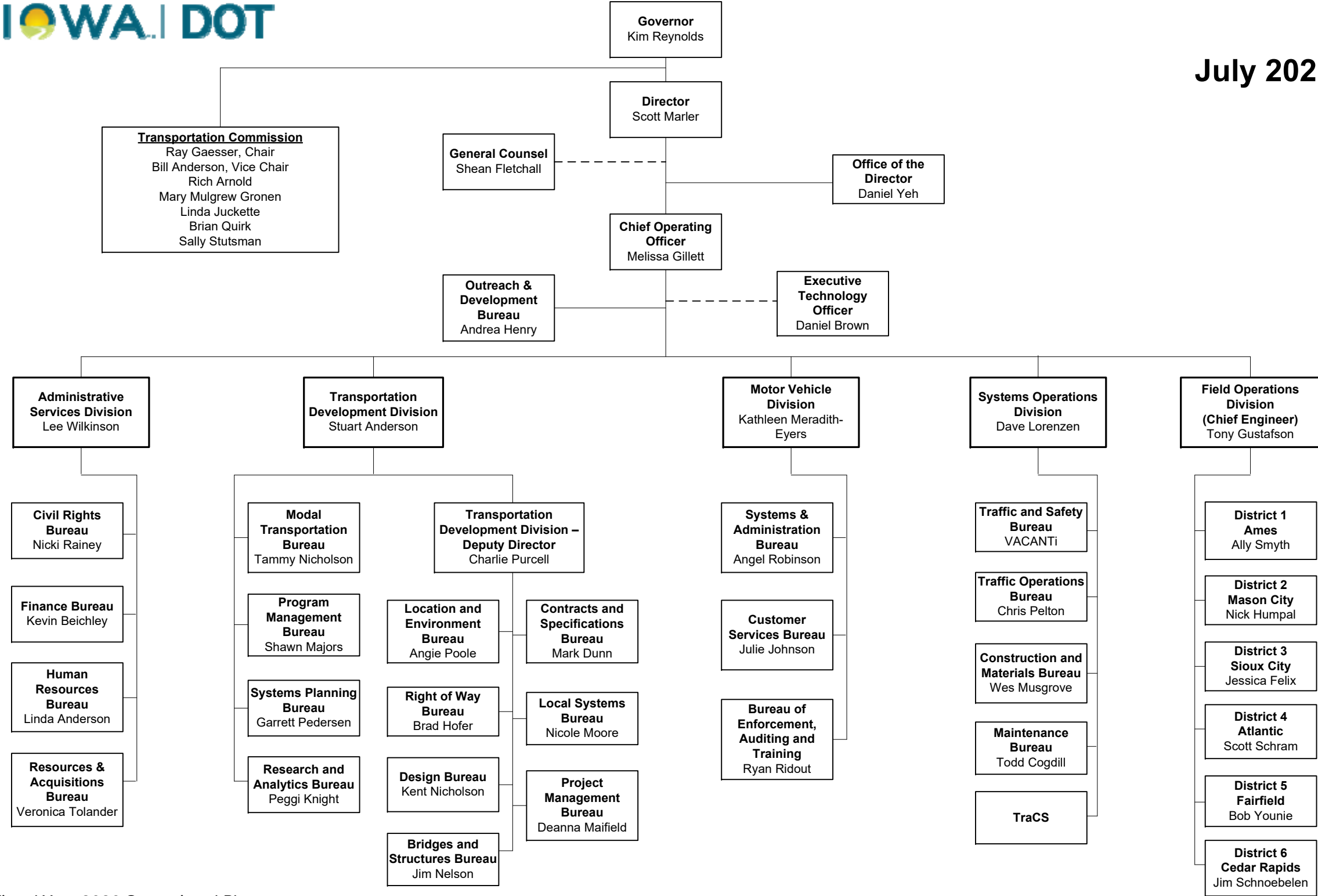
Transportation safety is addressed through a consolidated and data-driven approach that emphasizes statewide system reliability and local collaboration. The DOT's unified safety portfolio integrates infrastructure stewardship, crash data analysis, and predictive modeling to deploy the most effective countermeasures. New initiatives support local governments in implementing safety action plans, with a focus on high-risk rural corridors and urban freight routes. These strategies reflect a system-wide commitment to reducing fatalities, improving speed compliance, and making the transportation network part of our state's solid foundation for families, businesses, and all transportation users.

Business excellence within the plan reflects a broader transformation in how the DOT operates. The agency is streamlining its programs to improve decision-making, reduce inefficiencies, and increase the return on investment for every public dollar spent. A new workforce development strategy, combined with modernized business case evaluations, ensures internal operations are aligned with future transportation demands. These efforts support the Governor's expectation that state agencies function as high-performance organizations, capable of delivering outcomes that meet the needs of Iowa's residents and businesses.

Infrastructure investment remains a strategic tool for supporting economic growth. The DOT's capital programming, as detailed in 2026–2030 Iowa's Transportation Improvement Program (TIP) and recent revisions to the STIP, prioritizes improvements that reduce freight bottlenecks, enhance multimodal connections, and support industry clusters. Projects funded through competitive grants, in coordination with local governments, demonstrate a deliberate effort to improve Iowa's competitiveness while addressing rural and urban transportation. This approach not only sustains growth but also strengthens Iowa's position in national logistics and export markets.

Finally, the Business Plan embeds accountability by linking performance targets directly to operational planning. Using performance measures, the DOT applies a transparent, data-informed framework to monitor safety, pavement, and freight reliability across the network. These metrics inform decisions at every level and support continuous improvement. This results-focused approach demonstrates alignment with the Governor's vision for modern, responsive government, where strategy is grounded in evidence and progress is consistently measured against clearly defined goals.

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Bill Anderson, Vice Chair
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- Finance Bureau — Kevin Beichley
- Human Resources Bureau — Linda Anderson
- Resources & Acquisitions Bureau — Veronica Tolander

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- Program Management Bureau — Shawn Majors
- Systems Planning Bureau — Garrett Pedersen
- Research and Analytics Bureau — Peggi Knight

Transportation Development Division – Deputy Director — Charlie Purcell

- Location and Environment Bureau — Angie Poole
- Right of Way Bureau — Brad Hofer
- Design Bureau — Kent Nicholson
- Bridges and Structures Bureau — Jim Nelson
- Contracts and Specifications Bureau — Mark Dunn
- Local Systems Bureau — Nicole Moore
- Project Management Bureau — Deanna Maifield

Motor Vehicle Division

- Systems & Administration Bureau — Angel Robinson
- Customer Services Bureau — Julie Johnson
- Bureau of Enforcement, Auditing and Training — Ryan Ridout

Systems Operations Division

- Traffic and Safety Bureau — VACANTi
- Traffic Operations Bureau — Chris Pelton
- Construction and Materials Bureau — Wes Musgrove
- Maintenance Bureau — Todd Cogdill
- TraCS

Field Operations Division

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- District 2 Mason City — Nick Humpal
- District 3 Sioux City — Jessica Felix
- District 4 Atlantic — Scott Schram
- District 5 Fairfield — Bob Younie
- District 6 Cedar Rapids — Jim Schnoebelen

Appendix A: Program Descriptions and Outcomes

For Fiscal Year 2026, the DOT has 132 total programs across the five divisions shown on the Organization Chart above. The DOT has set a 2026 operational plan objective to review each program and look for opportunities to simplify services.

How to Read the Program Information

Programs are organized by division and generally listed in numerical order thereafter. A table has been created for each program; see the model table below.

Program Description: Program Name (Program Code) *Narrative describing the program, its purpose and/or what it does (Provided in many cases from previously submitted material).*	
Action Item(s) for FY26: *Narrative describing the process's focus of work for FY26.*	
Program Measure(s): *At least one outcome measure required for each program. Measure at top of list is an outcome measure. Followed by Measure Code.*	**Target FY26**
Performance measure. Measure code (645_XXXXX_XXX)	*Numerical Target*
Repeated as needed	

The bold headings are used for every program. The components for each program measure are shown below.

- Programs may have multiple measures.
- Each program has at least one outcome measure.
- Each measure has a numerical target for Fiscal Year 2026.

Programs in Iowa DOT's FY26 Operational Plan

DIRECTOR/COO

<u>PROGRAMS</u>

Program Description: Information Management (Resource Management) (645_67100) *Manage media relations and policy programs.*	
Action Item(s) for FY26: *Complete requests for services. Assess and identify clear work expectations post unit realignment.*	
Program Measure(s):	**Target FY26**
Percentage of employees who click through to the DOT Blog. (645_67100_001)	15
Percentage of work orders completed on time. (645_67100_002)	100

ADMINISTRATIVE SERVICES DIVISION

<u>PROGRAMS</u>

Program Description: Claims Administration (645_01100) *Processing of Tort and Property claims as authorized by Attorney General agreement and appeal board processes.*	
Action Item(s) for FY26: *Process DOT claims within timeframes.*	
Program Measure(s):	**Target FY26**
Percentage of Property/vehicle Claims Processed within 5 Years (645_01100_001)	100
Percentage of Property/Vehicle Claims Billed Amounts Received (645_01100_002)	70
Percentage of Tort Claims Processed within 6 Months (645_01100_003)	100

Program Description: Disadvantaged Business Enterprise / SS Program (645_19100) *Program providing support services to Disadvantaged Business Enterprise (DBE) businesses in Iowa with the goal of increasing their overall participation in Iowa DOT Let projects.*

Action Item(s) for FY26: *Provide supportive services to increase number of DBE firms participating in Iowa DOT let projects.*

Program Measure(s):	Target FY26
Number of Counseling Sessions Conducted with DBEs and Potential DBEs (645_19100_001)	20
Number of Training Events and Workshops Held (645_19100_002)	5
Number of Event Attendees – DBE SS (645_19100_003)	100
Number of Distinct Clients Served – DBE SS (645_19100_004)	30
Number of Certified DBE Firms (Office location can be anywhere) (645_19100_005)	360
Number of Iowa-Certified DBE Firms (Office location is Iowa) (645_19100_006)	70

Program Description: Small Business Development Contractor Program (645_19101) *Program designed to help small businesses including women, individuals with minority status, service-connected disabled veterans and individuals with disabilities overcome some of the hurdles to start or grow a small business in Iowa.*

Action Item(s) for FY26: *Help small businesses grow in Iowa by offering small contracts in Iowa DOT bid lettings.*

Program Measure(s):	Target FY26
Number of Contracts – Small Business Development Contractor (645_19101_001)	1
Dollars of Contracts Awarded - Small Business Development Contractor (645_19101_002)	$150,000

Program Description: Targeted Small Business (645_19102) *AA requirements are to encourage and increase participation of disadvantaged individuals in business enterprises in all state projects involving funds made available through the Department. This is required by Iowa Code Section 19B.7 and 541 IAC Chapter 4. On projects let by the Department, funded in whole or in part by state funds, these requirements supersede all existing TSB enterprise regulations, orders, circulars, and administrative requirements.*

Action Item(s) for FY26: *Increase participation in TSB program by advertising the program through contractor outreach.*

Program Measure(s):	Target FY26
Number of Targeted Small Business Contracts (645_19102_001)	15
Dollars of Targeted Small Business Contracts Awarded (645_19102_002)	36,600,000

Program Description: On-the-Job Training & Supportive Services (OJT/SS) Program (645_25100)

Required regulation Federal Highway Act of 1968 Section 22(a); 23 USC 140 (a); 23 CFR 230 Subpart C and D; 23 USC 140(a); 23 CFR 230.111; 23 USC 140(b); 23 CFR 230.113 Due to usage of Federal funding, provide mechanisms to develop the construction workforce, including women and minorities.

Action Item(s) for FY26: *Help grow the construction industry by providing training and outreach.*

Program Measure(s):	Target FY26
Number of OJTs (645_25100_001)	**69**

Program Description: Women & Minorities Training Program (645_25101) *Program provides training to average of 52 individuals per year to compete in this very selective highway construction industry. Combined OSHA, CDL National, and State flagger training.*

Action Item(s) for FY26: *Provide highway construction training to women and minorities.*

Program Measure(s):	Target FY26
Number of Trainees in Women & Minorities Training Program (645_25101_001)	**52**

Program Description: Highway Construction Workforce Partnership – Training Program (645_25102)

Program is a construction school focused on building worker skills through many practical hand-on methods and knowledge building training exercises.

Action Item(s) for FY26: *Provide construction skills and knowledge to trainees.*

Program Measure(s):	Target FY26
Number of Trainees in Highway Construction Workforce Partnership (HCWP) Program (645_25102_001)	**25**

Program Description: National Summer Transportation Institute - NSTI (645_25103) *Program provides opportunity to introduce middle school students into the Construction and Transportation industry (recruitment initiative) for a 2-week camp.*

Action Item(s) for FY26: *Introduce young people to the construction industry by hosting a camp for students.*

Program Measure(s):	Target FY26
Number of National Summer Transportation Institute (NSTI) Students (645_25103_001)	**16**

Program Description: Construction Industry Training (645_25104) *Required by FHWA as per 23 CFR 637 for Iowa's receipt and stewardship of federal transportation funds. Contractor personnel are trained in safety classes, equipment operator and CDL licensure classes; Training for state qualified sampling and testing personnel.*

Action Item(s) for FY26: *Provide training to contractor personnel.*

Program Measure(s):	Target FY26
Number of trainees (645_25104_001)	**4,000**

Program Description: Vertical Infrastructure (645_52100) *DOT Vertical Infrastructure - Buildings, Scale Buildings, Design services, Lease Agreements, Maintenance, Repairs, Enhancements, Preservation, Renovation, and Replacements.*

Action Item(s) for FY26: *Maintain vertical Infrastructure efficiently and effectively.*

Program Measure(s):	Target FY26
Percentage Completion of Annual Maintenance Plan (645_52100_001)	**95**
Percentage Completion of Capital and Special Projects (645_52100_002)	**95**
Percentage of Program Dollars Tied to FY Expiration That Are Spent (645_52100_003)	**100**

Program Description: Law Enforcement Scale Facilities (645_52200) *DOT Law Enforcement Scale Facilities Maintenance*

Action Item(s) for FY26: *Maintain operational scale facilities.*

Program Measure(s):	Target FY26
Number of operational facilities (645_52200_001)	**12**

Program Description: Equipment Services (645_52201) *Equipment management, Auction systems, and Motor pool fleet*

Action Item(s) for FY26: *Efficiently manage equipment fleet.*

Program Measure(s):	Target FY26
Percentage of Dollars Spent versus Planned (645_52201_001)	**100**
Percentage of Light Fleet into Service Within Time Standard (645_52201_002)	**50**
Average Safety Rating for Operation of DOT Light Fleet Vehicles (645_52201_003)	**80**

Program Description: Information Technology (Resource Management) (645_67200) *Provide automation support, application development and radio/data/telephone infrastructures.*	
Action Item(s) for FY26: *Maintain working communications systems.*	
Program Measure(s):	**Target FY26**
Number of Outages (645_67200_001)	**0**

Program Description: Financial/Human Resource Management (645_67300) *Provide financial and human resource services.*	
Action Item(s) for FY26: *Efficiently and effectively manage Finance/Human Resources.*	
Program Measure(s):	**Target FY26**
Percentage of Accounts Payable paid on time (645_67300_001)	**100**
Percentage of Federal Active Obligations (645_67300_002)	**98**
Percentage of Employees paid on time (645_67300_003)	**100**
Average number of calendar days to fill positions (645_67300_004)	**75**

Program Description: Support Services (645_67501) DOT Custodial, Grounds, Utilities, Security, Mail services, and Communications (Telephones / Cell Phones / Cabling).	
Action Item(s) for FY26: *Complete requests for services.*	
Program Measure(s):	**Target FY26**
Percentage of work orders completed on time (645_67501_001)	**100**

Program Description: Equal Opportunity Program (645_67500) *23 FR Part 230 subpart C - FHWA & State Highway Agency Equal Employment Opportunity Program collects and analyzes internal employment data for its entire work force to create an affirmative action plan.*	
Action Item(s) for FY26: *Review contractors' employment data to ensure compliance.*	
Program Measure(s):	**Target FY26**
Number of contractors in compliance with EEOC (645_67500_001)	**30**

FIELD OPERATIONS DIVISION

PROGRAMS

Program Description: Non-Interstate Pavement Modernization (645_52202) *Non-interstate primary highway modernization/stewardship/preservation roadway construction.*	
Action Item(s) for FY26: *Continue to utilize Pavement Management best practices and make investments to optimize the network's condition while keeping the % of poor pavements below 6%.*	
Program Measure(s):	**Target FY26**
Percentage of Non-Interstate Pavement System in Poor Condition (645_52202_001)	**6%**

Program Description: Field Maintenance Operations (645_52203) *Seasonal/year-round maintenance activities on the highway system.*	
Action Item(s) for FY26: *Integrate technology into the management of maintenance resources*	
Program Measure(s):	**Target FY26**
Percentage of time Field Collector App or other GIS integrated asset management tool fully operational. (645_52203_003)	**90%**

Program Description: Construction Operations (645_52204) *Contract administration, inspection, project development, and close out*	
Action Item(s) for FY26: *Add roadway improvements that result in increased safety and more effective use of staffing resources.*	
Program Measure(s):	**Target FY26**
Number of Miles of new Pavement Shoulders Awarded for Construction (645_52204_001)	**200**

Program Description: Winter Operations (645_52205) *Provides all support to field operations for training, GPS/AVL, plowcams, research, snow fence, data tracking and analytics, media requests, and other tasks as needed that would support the overall winter operations effort for the Iowa DOT. Note: Labor and equipment costs is responsibility of Districts/Field Operations.*	
Action Item(s) for FY26: *Acquire 75 new snowplows in FY26 to ensure staff have equipment needed to clear roads.* *Continue to support field operations with resources, materials, data, and other items as needed for FY26.*	
Program Measure(s):	**Target FY26**
Percentage of District's A&B Highway Miles Returned to Near Normal Surface condition within 24 hours after a winter storm event (645_52205_001)	**98%**

Program Description: District Office Functions (645_67502) *Overall administration, project development, and project close outs.*

Action Item(s) for FY26: *Being fully staffed and an employer of choice to help deliver service to Iowans and travelers through Iowa. Continue to advertise positions, participate in job fairs, and make adjustments to positions as necessary to fill all positions.*

Program Measure(s):	Target FY26
Percentage of Vacancies Filled within 10 Weeks (645_67502_001)	**85%**

MOTOR VEHICLE DIVISION

PROGRAMS

Program Description: Abandoned Vehicle Cost Reimbursement (645_13119) *This program under Iowa Code §321.89 allows law enforcement agencies and authorized towing companies in Iowa to recover eligible costs associated with the removal, towing, and disposal of abandoned vehicles. Reimbursement is drawn from the Road Use Tax Fund. The goal is to support safe, efficient roadway clearance and help offset the financial burden placed on local responders.*

Action Item(s) for FY26: *Improve reimbursement efficiency for abandoned vehicle removals by streamlining documentation and submission processes. This will ensure a balance of accurate cost recovery for local agencies with stewardship of the Road Use Tax Fund.*

Program Measure(s):	Target FY26
Total Amount ($) Reimbursed in Fiscal Year – Abandoned Vehicle (645_13119_001)	**$290,000**
Number of inefficiencies identified to improve reimbursements	**3**

Program Description: Driver Licensing and Credential – Driver Education (645_25105) *Iowa DOT is given authority in Iowa Code section 321.210 to establish rules regarding the suspension of driver's licenses for certain violations. Iowa Administrative Rule 761-615.43 further details the procedures specifically relating to DIP. The Iowa Driver Improvement Program (DIP) is an eight-hour educational course developed by the Iowa Department of Transportation and the National Curriculum & Training Institute (NCTI), administered by Iowa community colleges. It is designed to help drivers improve their safety on the road through self-awareness, attitude adjustment, and practical driving strategies. It's often offered in lieu of license suspension for certain violations.*

Action Item(s) for FY26: *Solicit feedback from community colleges on cost reasonableness and delivery mechanisms to identify improvements that will make the program sustainable for the future.*

Program Measure(s):	Target FY26
Total Applicants Enrolled in Driver Improvement Program (645_25105_001)	**6,762**

Program Description: Investigation and Identity Protection (645_31200) *Under Iowa Codes 307.27 and 307.37, the Iowa Department of Transportation is authorized to investigate fraud involving motor vehicles, driver and dealer licensing, and related transactions. These responsibilities are carried out by the MVD Bureau of Enforcement, Auditing, and Training (BEAT).*

Action Item(s) for FY26: *Improve the complaint intake process by updating the Notice of Complaint form to allow for more detailed and complete submissions at the outset, enhancing investigative efficiency and reducing the need for follow-up to gather essential information.*

Program Measure(s):	Target FY26
Total Number of Vehicle Total & Registration Complaints Investigated and Closed. (645_31100_008)	**480**
Total Number of Identity Fraud Complaints Investigated and Closed. (645_31100_009)	**125**

Program Description: Driver Services (645_61100) *The Driver Services program, authorized under various section of Iowa Code Chapter 321, supports the Iowa Department of Transportation's mission to license, register, and permit all highway users by delivering essential services to drivers, commercial carriers, and the general public. The program emphasizes the use of digital tools to streamline operations, improve customer satisfaction, and enhance compliance across key areas of driver and vehicle regulation.*

Action Item(s) for FY26: *Driver Services will focus on maintaining high electronic filing rates, improving staff training completion, enhancing customer satisfaction at service centers, and reducing phone call hold times. These efforts will be supported by monthly performance monitoring and targeted service improvements to ensure efficient, customer-centered delivery.*

Program Measure(s):	Target FY26
Annual Percentage of Officer's Crash Reports Submitted Electronically (645_61100_001)	**99.9%**
Percentage of Employees Completing CARE Core Principles Training (645_61100_011)	**99.9%**
Percentage of Customers Happy with Service at DOT Service Centers (645_61100_012)	**92%**
Average Information Center Phone Call Hold Time (645_61100_013)	**12 Minutes**

Program Description: County Issuance of Driver Licenses (645_61200) *Under Iowa Code 321M, the Iowa DOT is authorized to enter into 28E agreements with certain Iowa counties to allow counties to provide driver's license and identification card services on behalf of the state, including testing and issuance functions.*

Action Item(s) for FY26: *Revise standardized annual auditing protocols and deliver in-person training for all 83 county field offices to ensure consistent delivery of service, in compliance with various sections of Iowa Code 321. This will help reduce errors, improve customer experience, and maintain audit readiness across all locations.*

Program Measure(s):	Target FY26
Percentage of issuance transactions performed at an Iowa county.	**40%**

Program Description: Driver Licensing and Credential (645_61201) *Iowa Code 321.174 and related sections authorize the Iowa DOT to test applicants and issue Commercial Driver's Licenses (CDLs). The law also permits certain third parties to be authorized by the DOT to conduct CDL testing on its behalf. CDL testing and issuance is regulated by the Federal Motor Carrier Safety Administration.*

Action Item(s) for FY26: *Conduct an evaluation of CDL examiners in Iowa to determine future needs for examiner resourcing and certification between state and third-party examiners. Conduct re-certification of all examiners as determined necessary to expand access to commercial driver's license testing, help reduce errors, improve customer experience, and maintain audit readiness across all locations.*

Program Measure(s):	Target FY26
Total Number of Commercial Driver Licenses (CDL) Issued (645_61201_001)	**52,000**
Percent of active CDL Examiners evaluated and re-certified	**100%**

Program Description: Driver Licensing and Credential – Insurance and Certificates of Self-Insurance (645_61202) *Iowa Codes 321.20B and 321A require drivers and vehicle owners to maintain minimum liability insurance as one option of complying with these laws, Iowa Code 321A.34 allows the DOT to issue certificates of self-insurance to qualifying individuals or entities as an alternative to purchasing commercial vehicle insurance.*

Action Item(s) for FY26: *Review the self-insurance certificate application form and process to ensure efficiency and ease of use for entities that qualify.*

Program Measure(s):	Target FY26
Total Number of Self-Insurance Certificates Issued (645_61202_001)	**10**
Average number of business days to review and respond to self-insurance certificate applications	**10**

Program Description: Driver Licensing and Credential – Non-Commercial (645_61203) *Iowa Code sections 321.177, 321.186, and 321.186A authorize the Iowa DOT to test applicants and issue driver's licenses for the operation of noncommercial motor vehicles. This includes administering knowledge and skills tests and ensuring applicants meet the necessary qualifications to safely operate a vehicle.*

Action Item(s) for FY26: *Deliver training, job aids, and updated manuals to all driver's license field staff across the state to help reduce errors, improve customer experience, and maintain service readiness across all locations.*

Program Measure(s):	Target FY26
Total Number of Noncommercial Licenses Issued (645_61203_001)	**600,000**
Percentage of driver license field staff trained on updated manuals	**95%**
Percentage of documented licensing transactions successfully processed following training and audit roll out	**90%**
Field staff satisfaction with accessibility, clarity, and usefulness of updated manuals	**85%**
Percentage of certified driver examiners to complete the certification program requirements	**100%**

Program Description: Driver Licensing and Credential – Driver Fitness (645_61204) *The Driver Fitness program, authorized under Iowa Code sections 321.177, 321.186, and 321.186A, allows the Iowa DOT to review, suspend, revoke, or reinstate driving privileges for individuals whose ability to drive may be affected by medical or health conditions.*

Action Item(s) for FY26: *Initiate a best-practices peer assessment of Iowa's driver fitness program, conducted by the National Highway Traffic Safety Association. This will identify specific improvements needed in Iowa's program to support consistent, timely, and medically sound decisions that align with our commitment to roadway safety and access to driving privileges.*

Program Measure(s):	Target FY26
Total Number of Medical Reports Reviewed (645_61204_001)	**9,700**
Number of improvement recommendations identified by the peer assessment	**1**
Total Number of Vision Reports Reviewed (645_61204_002)	**7,400**
Number of improvement recommendations identified by the peer assessment	**1**

Program Description: Driver Licensing and Credential – Mobile ID (645_61205) *The Mobile ID program allows the Iowa DOT to issue a digital driver's license or ID that can be stored on a mobile device, carrying the same legal status and privileges as a physical card.*

Action Item(s) for FY26: *Partner with Iowa Alcohol Beverage Division (IABD) to enhance their commercially-available mobile ID (mID) reader app with Nearfield Communications (NFC) capability. Demonstrate mID use cases to relying parties in the state of Iowa to drive mobile ID adoption. Develop and roll out universal promotional materials for mobile ID (posters, social media, press releases).*

Program Measure(s):	Target FY26
Total Number of Residents that are Enrolled to Use Mobile ID (645_61205_001)	**150,000**
Number of mobile ID promotional materials developed and distributed	**5**

Program Description: Driver Licensing and Credential – Mobility Managers (645_61206) *Mobility Managers help soon-to-be-released inmates obtain driver's licenses or IDs and update their driving records before leaving Iowa correctional facilities, supported by Iowa DOT and the Iowa Department of Corrections.*

Action Item(s) for FY26: *Expand the Mobility Managers program by enhancing coordination within existing correctional facilities to include the administration of driving exams, while also improving pre-release scheduling and record update processes. This will ensure more individuals leave custody with valid identification and driving credentials, supporting safer roads and successful reintegration.*

Program Measure(s):	Target FY26
Total Number of Interactions with Incarcerated Individuals (645_61206_001)	**3,900**

Program Description: Driver Licensing and Credential – REAL ID (645_61207) *The REAL ID program is a federally mandated initiative overseen by the Department of Homeland Security and the Transportation Security Administration under the REAL ID Act of 2005 and 6 C.F.R. Part 37 that ensures individuals using a driver's license or ID for federal purposes—such as boarding commercial flights—meet strict identity verification standards.*

Action Item(s) for FY26: *Continue with press releases, social media posts, website updates, and media support to educate the public on the REAL ID requirements.*

Program Measure(s):	Target FY26
Percentage of Customers that have a REAL ID (645_61207_001)	**80%**

Program Description: Driver Licensing and Motor Vehicle Sanctions (645_61208) *Iowa Codes 321A, 321J and portions of 321 require Iowa DOT to restrict, suspend, revoke or bar an individual's privilege to hold driving credentials or register a vehicle in the state. The program includes collection of civil penalties for remittance to the victim compensation and general fund. These actions are designed to deter unsafe driving behavior, promote accountability, and encourage individuals to correct and improve their driving habits.*

Action Item(s) for FY26: *Review and update current sanction notices to improve clarity and provide self-help options, making it easier for customers to understand requirements and take action to regain their driving privileges. As part of the revision, promote the use of existing online payment tools and record lookup features to support compliance with mandatory reinstatement requirements and reduce the time between regaining eligibility and restoring driving privileges.*

Program Measure(s):	Target FY26
Total Number of Sanctions Created. (645_61208_001)	**125,500**

Program Description: Emergency Vehicle Authorization (645_61209) *Iowa Code 321.451 authorizes the department to issue a certificate of designation for privately owned vehicles to be operated as an emergency vehicle; typical examples are privately owned vehicles of fire department personnel.*

Action Item(s) for FY26: *Maintain up-to-date records to ensure timely and accurate issuance of emergency vehicle certificates in compliance with Iowa Code 321.451.*

Program Measure(s):	Target FY26
Total Number of Emergency Vehicle Certificates Issued (645_61209_001)	**130**
Average number of business days to process emergency vehicle certificate applications	**5**

Program Description: Motor Carrier – Intrastate Travel Authority (645_61210) *Iowa Code 325A requires the Iowa DOT to regulate and grant operating authority to commercial motor carriers who are operating solely in intrastate commerce (within Iowa), ensuring they meet all safety and financial responsibility standards under state and federal law.*

Action Item(s) for FY26: *Review the current intrastate operating authority application process to update and streamline procedures, conduct regular compliance reviews, and verify that commercial motor carriers operating within Iowa meet all safety and financial responsibility requirements in accordance with Iowa Code 325A.*

Program Measure(s):	Target FY26
Number of New Motor Carrier Certificates and New Permits Issued (645_61210_001)	**475**
Average number of business days to process intrastate authority applications	**10**
Percentage of intrastate motor carriers verified for safety and financial responsibility compliance	**100%**

Program Description: Motor Carrier – Interstate Registration (645_61211) *Iowa Code 326 requires the Iowa DOT to collect interstate registration from motor carriers under the International Registration Plan (IRP), distribute registration revenue to member jurisdictions.*

Action Item(s) for FY26: *Launch and stabilize deployment of a modernized electronic filing system, improving ease of use, timely revenue distribution to member jurisdictions, and timeliness of title issuance for commercial vehicles in accordance with Iowa Code 326.*

Program Measure(s):	Target FY26
Total International Registration Plan Supplements (645_61211_001)	**35,000**
Average number of business days to process interstate registration applications	**30**

Program Description: Motor Carrier – Oversize / Overweight Permitting (645_61212) *Iowa Code 321E allows the Iowa DOT and local authorities to issue special permits for vehicles that exceed statutory size and weight limits, enabling them to temporarily operate on Iowa's public roads and bridges. Statute authorized fees to be charged for the permits in order to offset the cost of additional wear and tear/damage to the infrastructure.*

Action Item(s) for FY26: *Revise educational materials for users of the all-systems overweight permit, which is one of the most highly-used permits by Iowans.*

Program Measure(s):	Target FY26
Total Travel Permits Issued – Oversize/Overweight (645_61212_001)	**120,000**
Number of Training materials for the all-systems overweight permits updated	**1**

Program Description: Motor Carrier – Audit (645_61213) *Iowa Code 326 and 452A permits the Iowa DOT to conduct regular audits of motor carrier filings for interstate fuel tax and registration to ensure carriers comply with state and federal requirements. Pursuant to the international agreements (International Fuel Tax Agreement, IFTA and International Registration Plan, IRP) Iowa must audit a minimum of 3% of all carriers or penalties will apply.*

Action Item(s) for FY26: *Cross-train all staff on both IFTA and IRP audits for better efficiency.*

Program Measure(s):	Target FY26
Total IFTA / International Registration Plan Audits (645_61213_001)	**425**

Program Description: Non-Driving Identification Cards (645_61214) *The Iowa DOT issues non-operator identification cards under Iowa Code section 321.190 to qualified Iowa residents.*

Action Item(s) for FY26: *Deliver training, job aids, and updated manuals to all driver's license field staff across the state to help reduce errors, improve customer experience, and maintain service readiness across all locations.*

Program Measure(s):	Target FY26
Total Number of Non-Driver Identification Cards Issued (645_61214_001)	**65,000**
Percentage of driver's license field staff trained on updated manuals	**95%**
Percentage of transactions successfully processed following training and audit rollout	**90%**
Field staff satisfaction with accessibility, clarity, and usefulness of updated manuals	**85%**

Program Description: Persons with Disability Parking Products (645_61215) *Iowa Code 321L directs the Iowa DOT to issue various products to person with disabilities to allow us of designated vehicle parking spots. These products include specially designated plates, stickers, and placards. Counties are also authorized to issue PWD products under Iowa Code chapter 321M.*

Action Item(s) for FY26: *Conduct training for all county treasurer staff on issuance of PWD stickers (which are currently centrally issued by MVD). Deliver sticker inventory to all county treasurer locations to public increase access to PWD stickers.*

Program Measure(s):	Target FY26
Total Number of Disability Parking Products Issued (645_61215_001)	**112,500**
Percentage of country treasurer staff trained to process PWD stickers	**100%**

Program Description: Transportation Network Company License (645_61216) *Iowa Code 321N authorizes the Iowa DOT to issue annual permits to transportation network companies (TNCs) to operate in the state of Iowa. These companies are commonly known as "ride-sharing" companies.*

Action Item(s) for FY26: *Conduct audit of each TNC company to verify adherence to operational and insurance standards outlined in Iowa Code 321N.*

Program Measure(s):	Target FY26
Number of Transportation Network Companies Licensed (645_61216_001)	**2**
Number of TNCs audited	**2**

Program Description: Vehicle – Special Plates (645_61217) *Iowa Code 321.34 and various other sections authorize the Iowa DOT to issue special and personalized plates in lieu of a county standard plate for county-registered vehicles.*

Action Item(s) for FY26: *Review the special and personalized plate issuance process to identify opportunities to reduce plate inventory and aluminum costs, while maintaining current plate design inventories, ensuring system accuracy for plate selection and renewal, and coordinating with county treasurers in alignment with Iowa Code 321.34.*

Program Measure(s):	Target FY26
Total "Initial" Specialty/Personalized Plates Issued (645_61217_001)	**850,000**

Program Description: Title & Registration: Bonded Titles (645_61218) *Iowa Code 321.24 requires a title and registration applicant to secure a surety bond for a vehicle if the applicant cannot provide adequate proof of ownership. Following approval, the applicant must complete the title/registration process at a county treasurer's office.*

Action Item(s) for FY26: *Conduct a LEAN review (or equivalent) of bonded title process to identify improvements in the multi-step process to improve turnaround times.*

Program Measure(s):	Target FY26
Total Title Bond Applications Completed and reviewed (645_61218_001)	**3,000**
Average number of business days to process Title Bond Applications	**30**

Program Description: Title & Registration: Dealer Temp Tags (645_61219) *Under Iowa Code 321.25, the Iowa DOT is required to issue free temporary "registration applied for" cards—commonly known as dealer temp tags—to licensed motor vehicle dealers. These tags are provided when a dealer submits a title and registration application on behalf of a customer, allowing the customer to legally operate the vehicle while the permanent registration is being processed. The program helps ensure smooth vehicle transactions and temporary legal operation during the processing period.*

Action Item(s) for FY26: *Implement standardized fulfillment timelines, provide staff training on updated procedures, and enhance recordkeeping practices to ensure accurate tracking and compliance with Iowa Code 321.25.*

Program Measure(s):	Target FY26
Total Number of Temporary Tags Issued (645_61219_001)	**Baseline to be established**
Percentage of staff provided with updated guidance/training on updated dealer temp tag procedures that include standardized fulfillment timeline and recordkeeping practices	**100%**

Program Description: Title & Registration: Electronic Lien and Title (645_61220) *Iowa Code 321.50 authorizes the Iowa DOT to create and maintain a system for lienholders to hold an electronic lien and title (ELT) for a vehicle in lieu of perfecting a lien on a paper title.*

Action Item(s) for FY26: *Strengthen the Electronic Lien and Title (ELT) system by monitoring system performance, providing support to lienholders, and ensuring timely electronic title updates to maintain secure and efficient lien processing in accordance with Iowa Code 321.50.*

Program Measure(s):	Target FY26
Total Number of Electronic Lien and Title Transactions (645_61220_001)	**160,000**
Average number of business days to resolve support request from lienholders	**2**

Program Description: Title & Registration: Electronic Registration and Title (645_61221) *Iowa Code 321.20 required the Iowa DOT to create and maintain a system for licensed dealers to submit title and registration application to the county treasurer on behalf of owners through electronic registration and title (ERT) submission.*

Action Item(s) for FY26: *Improve the responsiveness of the Electronic Registration and Title (ERT) system help desk email queue to increase dealer/user trust in and usage of the system.*

Program Measure(s):	Target FY26
Total Number of Electronic Registration and Title Transactions (645_61221_001)	**190,000**
Average number of business days to response to ERT email inquiries	**2**

Program Description: Title & Registration: In-Transit Titles (645_61222) *Iowa Code 321.109 authorized the county treasurers to use the statewide system to issue title-only to residents of other states who purchase vehicles in Iowa to remove them to their resident state.*

Action Item(s) for FY26: *Inventory, catalog and review internal processes to identify efficiencies and introduce more customer-friendly, self-help options. To support county treasurers, we are also prioritizing improved response times when assistance is needed, developing clear and accessible reference materials, and maintaining the accuracy and reliability of the statewide system in compliance with Iowa Code 321.109.*

Program Measure(s):	Target FY26
Total Number of In-Transit Titles for New & Used Vehicles (645_61222_001)	**6,100**
Average number of business days to respond to county treasurer's in-transit title support requests	**30**

Program Description: Title & Registration: Security Interests (645_61223) *Iowa Code 321.50 requires the Iowa DOT and county treasurers to perfect liens of security interest on the title of a vehicle.*

Action Item(s) for FY26: *Inventory, categorize, and review processes to identify operational efficiencies and introduce more customer-friendly, self-help options. To support county treasurers, we are also prioritizing improved response times when assistance is needed, developing clear and accessible reference materials, and maintaining the accuracy and reliability of the statewide system in compliance with Iowa Code 321.50.*

Program Measure(s):	Target FY26
Total Security Interests Recording Fees Collected (645_61223_001)	$2,300,000
Total State Security Interests Recording Fees Collected (645_61223_002)	$1,350,000
Total County Security Interests Recording Fees Collected (645_61223_003)	$950,000

Program Description: Title & Registration: Suspension / Revocation (645_61224) *Iowa Code 321.101 authorized the Iowa DOT to suspend, cancel or revoke title and registration on vehicle due to safety, fraud or other purposes.*

Action Item(s) for FY26: *Strengthen enforcement of title and registration integrity by inventorying, cataloging, and reviewing fraud detection protocols, streamlining internal review procedures, and taking timely action on suspensions, cancellations, and revocations in accordance with Iowa Code 321.101.*

Program Measure(s):	Target FY26
Total Titles and Registrations Suspended /Revoked / Cancelled (645_61224_001)	260

Program Description: Title & Registration: Vehicle Inspection (645_61225) *Various code section of Iowa Code 321 requires inspections of a vehicle prior to title and registration to verify the vehicle identification number, weight, or repair of prior damage/salvage. These inspections may be performed by Iowa DOT or local law enforcement.*

Action Item(s) for FY26: *Review and evaluate the content and number of Salvage Theft Exam training sessions offered to determine if they meet the certification needs of law enforcement agencies training new officers.*

Program Measure(s):	Target FY26
Total Salvage Theft Vehicle Inspections (645_61225_001)	13,500
Number of Salvage Theft Exam training sessions conducted for law enforcement	4
Percentage of participants reporting that training availability meets their needs	90%

Program Description: Title & Registration: Government Owned (645_61226) *Iowa Codes 321.18 and 321.19 authorize Iowa DOT to issue title and distinguishing license plates to vehicles owned by government agencies in Iowa, including federal, state, local and tribal. The codes also authorize the issuance of regular license plates to authorized law enforcement vehicles for the purposes of undercover operations.*

Action Item(s) for FY26: *Review the current process for issuing government and undercover vehicle plates to identify opportunities for improvement or increased efficiency. Maintain accurate agency records, coordinate with authorized entities, and verify eligibility in accordance with Iowa Code sections 321.18 and 321.19. Research the level of effort required to expand the Electronic Registration and Titling (ERT) system to include new vehicles purchased by government entities.*

Program Measure(s):	Target FY26
Total Transactions – Title & Plates Issued to Government Vehicles (645_61226_001)	**5,200**

Program Description: Title & Registration: Private (County) (645_61227) *Various sections of Iowa Code 321 authorize county treasurer offices to issue title, registration, and standard county plates to most privately owned and operated vehicles in Iowa under the auspices of a statewide system and rules maintained by the Iowa DOT.*

Action Item(s) for FY26: *Review processes to identify operational efficiencies and introduce more customer-friendly, self-help options. To support county treasurers, we are also prioritizing improved response times when assistance is needed, developing clear and accessible reference materials, maintaining the accuracy and reliability of the statewide system, and implementing better tracking of response times to ensure accountability and continuous improvement.*

Program Measure(s):	Target FY26
Total number of transactions for Title and Plates Issued at County Level	**800,000**
Total Amount ($) for Title and Plates Issued at County Level (645_61227_001)	**$656,000,000**

Program Description: Vehicle Dealer and Related Licensing (645_61228) *Iowa Codes 321F, 321H, 322, 322A, and 322C authorize Iowa DOT to issue licenses to entities for motor vehicle sales; towable recreational vehicle sales, leasing of vehicles; franchising of new motor vehicle dealers; vehicle manufacturers; final-stage manufacturers; and vehicle recyclers.*

Action Item(s) for FY26: *Enhance licensing oversight for motor vehicle businesses by streamlining application and renewal processes, provide clear and accessible regulatory guidance, and conduct regular compliance checks/audits to ensure adherence to Iowa Codes 321F, 321H, 322, 322A, and 322C.*

Program Measure(s):	Target FY26
Total Number of Active Licensed Dealers (645_61228_001)	**4,200**

Program Description: Fatality Analysis Reporting System (645_64101) *This is a cooperative agreement under 23 USC 403 and 49 USC 30182 between the National Highway Traffic Safety Administration (NHTSA) and state agencies to collect and report data on all fatal highway crashes in each state.*

Action Item(s) for FY26: *Reduce the number of fatalities resulting from a crash by providing more public awareness to the fatality count. Sharing statistics can raise public awareness about safety issues, encourage safer behaviors, and promote preventative measures.*

Program Measure(s):	Target FY26
Number of Accident reports with a Fatality Identified (645_64101_001)	**355**

Program Description: Interstate Record Transactions (645_64102) *Iowa Codes 321C, 321.205 and Federal laws, interstate compact agreements, and membership in the American Association of Motor Vehicle Administrators (AAMVA) State-to-State program require Iowa DOT to transmit and receive records pertaining to driver and vehicle records, including systems maintained by the Federal Motor Carrier Safety Administration (FMCSA) and the AAMVA.*

Action Item(s) for FY26: *Transmit and receive driver and vehicle records to be compliant with state and federal requirements. Maintain up-to-date records to ensure timely and accurate issuance of motor vehicle records to authorized requesters in compliance with Iowa Code 321.11.*

Program Measure(s):	Target FY26
Number of AAMVA's reported convictions and withdrawal transmitted electronically	**12,400**
Percentage of failed or rejected transactions resolved	**100%**

Program Description: Privacy and Records Oversight (645_64103) *Iowa Code 321.11 and the federal Driver Privacy Protection Act place specific requirements on the confidentiality of driver and motor vehicle records. The Iowa DOT ensures that data is protected but is also released under certain legally authorized uses.*

Action Item(s) for FY26: Review the current procedures to update and streamline the process, provide clear guidance to applicants, and maintain up-to-date records to ensure timely and accurate issuance of motor vehicle records to authorized requesters in compliance with Iowa Code 321.11.

Program Measure(s):	Target FY26
Total Number of Privacy Agreements Received (645_64103_001)	**5500**
Number of privacy procedure updates implemented as a result of the process review	**2**
Percentage of requesters provided with updated guidance on submitting proper legal requests	**100%**
Percentage of requests requiring denial or follow-up due to unclear or missing requirements	**10%**

Program Description: Motor Carrier – Interstate Fuel Tax (645_73100) *Iowa Code 452A authorizes the Iowa DOT to issue interstate fuel tax licenses and collect quarterly fuel tax returns from motor carriers under the International Fuel Tax Agreement. Also distributes & receives tax revenue to/from member jurisdictions. Issues identification decals for licensed vehicles.*

Action Item(s) for FY26: *Launch and stabilize deployment of a modernized electronic filing system, improving ease of use, timely revenue distribution to member jurisdictions in accordance with Iowa Code 452A.*

Program Measure(s):	Target FY26
Total IFTA Tax Returns (645_73100_001)	**30,800**

Program Description: Prorate Titles (New Program 645_xxxx) *Iowa Code 321.20A authorizes the department and county treasurer to issue titles to commercial vehicles subject to the apportioned registration provisions of chapter 326. The department shall collect fees and record any security interest, if applicable.*

Action Item(s) for FY26: *Review processes to identify operational efficiencies and introduce more customer-friendly, self-help options. To support county treasurers, we are also prioritizing improved response times when assistance is needed, developing clear and accessible reference materials, maintaining the accuracy and reliability of the statewide system, and implementing better tracking of response times to ensure accountability and continuous improvement.*

Program Measure(s):	Target FY26
Total number of prorate titles issued	**10,500**

Program Description: Driver License – Driver's Education, Motorcycle Rider Education, Moped Rider Education and Parent-Taught Driver Education (New Program 645_xxxx) *Iowa Code chapter 321 requires Iowa DOT to oversee driver's education in the state, including traditional and parent-taught driver's education for teens, motorcycle rider education, and moped rider education. In addition to providing program guidance for hundreds of different providers, DOT processes program certificates of completion, provides continuing education, approves course materials, and reviews and approves behind-the-wheel instructors.*

Action Item(s) for FY26: Implement a centralized process for behind the wheel (BTW) instructor management and course completion.

Program Measure(s):	Target FY26
Total completion rate (percentage) for required BTW instructor online curriculum	**100%**

Program Description: Driver License Sanctions– Appeals (New Program 645_xxxx) *Iowa Code chapters 17A and 321J require Iowa DOT to offer appeal rights for driver's license sanctions issued for OWI and non-OWI related driver's license violations. Steps in the appeal process can include an informal appeal, contested case hearing before an Administrative Law Judge and director review of the contested case decision. The work supporting the appeals processes is crucial to ensuring due process is met when a person's driver's license is suspended or revoked.*

Action Item(s) for FY26: *Conduct a LEAN review (or equivalent) of the appeal process to identify improvements in the multi-step process to improve turnaround times.*

Program Measure(s):	Target FY26
Total appeal requests processed	**6,125**
Average number of business days to review and respond to appeals	**7**

Program Description: Driver License – Motor Vehicle Responsibility (New Program 645_xxxx) *Iowa Code chapter 321A requires Iowa DOT to administer and enforce motor vehicle financial responsibility requirements. This includes: providing authorized requesters with abstracts of driving records and accident reports, receiving accident reports from all law enforcement agencies in the State and applying accident reports to the driving record, issuing driver's license sanctions and receiving security deposits for uninsured motorists who cause an accident and administering exceptions to the requirement to maintain security after an accident.*

Action Item(s) for FY26: *Review the current procedures to update and streamline the multi-step process, provide clear guidance to requestors, and maintain up-to-date records to ensure timely and accurate administration and enforcement in compliance with Iowa Code 321A.*

Program Measure(s):	Target FY26
Total responses to record requests	**15,000**
Average number of business days to review accident report exceptions and modifications	**5**

Program Description: Driver Record Convictions and Sanctions Reporting – (AAMVA) Compliance (New Program 645_xxxx) *Federal and state laws, interstate compact agreements, and membership in the AAMVA State-to-State program require Iowa DOT to receive and transmit driver's license convictions and withdrawals to other jurisdictions, including other US states and territories and other countries. Actions include receiving convictions from all Iowa courts and other states, applying convictions to the Iowa record and/or transmitting convictions to other jurisdictions and applying the correct driver's license sanction and/or transmitting the sanction information to other jurisdictions.*

Action Item(s) for FY26: *Conduct audits of all specialized reports received from AAMVA; samplings will include transmitted convictions and withdrawals, Major offenses, Serious Offenses, conviction and withdrawal codes, suspension actions and disqualification action required for commercial drivers. The audit of these reports will pinpoint errors made in the electronic exchange of driver license record information between Iowa and all other states and will ensure that conviction and withdrawal transactions are making an accurate and timely appearance on drivers' records and that appropriate sanctions are being applied consistent with Federal requirements.*

Program Measure(s):	Target FY26
Percentage of AAMVA's reported convictions and withdrawal transactions audited	10%

SYSTEM OPERATIONS DIVISION

PROGRAMS

Program Description: Towing Recovery Program (TRIP) (645_13120) *Construction funds are used to incentivize towing services to more quickly remove disabled vehicles from critical work zones.*

Action Item(s) for FY26: *Continue to work with the TMC to update data collection and to build a process that the TMC can process through EIN's.*

Program Measure(s):	Target FY26
Number of Towing Recovery Incentive Program (TRIP) Incidents (645_13120_001)	**22**

Program Description: Traffic Safety Improvement Program (645_13121) *Grant program distributing funds for roadway safety improvements, traffic control devices, studies, and outreach intended to reduce fatal and serious injury crashes.*

Action Item(s) for FY26: *Increase outreach, Improve Application.*

Program Measure(s):	Target FY26
Number of Grants Awarded – Traffic Safety Improvement Program (645_13121_001)	**20 awards**

Program Description: Federal Highway Administration (FHWA) Emergency Relief (ER) Program
(645_28100) *Administer FHWA-ER program to support recovery funding applicable to federal aid routes damaged due to disasters.*

Action Item(s) for FY26: *Continue to process site and documentation details related to open events (IA-24-02 and IA-23-01) to ensure deadlines are met. Receive outstanding balances related to ER events (open and closed) to allow timey closeout.*

Program Measure(s):	Target FY26
Percentage of Detailed Damage Inspection Reports (DDIR's) submitted that receive FHWA approval (645_28100_001)	**90%**

Program Description: Traffic Engineering Assistance Program (645_43100) *Free engineering assistance to all counties and those cities without the benefit of a traffic engineer. Program funds up to 150 hours of consultant time to study and make recommendations to address existing traffic or safety concerns.*

Action Item(s) for FY26: *No specific focus as program is request-based. Conduct Traffic Engineering studies as requested.*

Program Measure(s):	Target FY26
Number of Traffic Engineering Studies Completed (645_43100_001)	**10**

Program Description: Roundabout Design Reviews (645_43101) *Free engineering assistance to any city or county to have their proposed roundabout design reviewed by a nationally recognized roundabout engineering consultant.*

Action Item(s) for FY26: *No specific focus as program is request-based. Conduct roundabout reviews as requested.*

Program Measure(s):	Target FY26
Number of Roundabout Design Reviews started (645_43101_001)	**10**

Program Description: Traffic Pavement Markings (645_52206) *Provides all support to field operations for pavement marking materials, specifications, data tracking and analytics, retro reflectivity measurements, grooving, research, and training. Note: Labor and equipment costs is responsibility of Districts/Field Operations.*

Action Item(s) for FY26: *This program will refresh selected pavement markings throughout the Primary Highway System to ensure the safety of the highway system by providing motorists positive roadway and traffic control guidance.*

Program Measure(s):	Target FY26
Percentage of qualifying pavement marking test samples that meet/exceed MUTCD Section 3A.05 retro reflectivity standards (645_52206_001) in accordance with Iowa Administrative rule 761-13	**100%**

Program Description: Rock to Road (645_52207) *Provides material and in some cases labor to supplement maintenance of rock shoulders. Rock shoulders to provide a safety benefit for run off road crashes and stranded motorists. DOT staff maintain the shoulders within compliance as needed basis.*

Action Item(s) for FY26: *To ensure that all primary system shoulders meet safety compliance and prevent erosion to shoulders.*

Program Measure(s):	Target FY26
Number of tons of rock added to shoulders (645_52207_001)	**130,000**

Program Description: Weed Spraying (645_52208) *Provides material and labor to supplement spraying of weeds in ROW.*

Action Item(s) for FY26: *To provide proper noxious weed control on IADOT ROW utilizing contractor services and DOT maintenance staff.*

Program Measure(s):	Target FY26
Initial Noxious Weed Kill Rate (645_52208_001) in accordance with Iowa code Ch 317, 21-58.4 and Iowa Administrative Rule Ch 48,58	**75%**

Program Description: Environmental (645_52209) *Provides all support to field operations for garage pit cleanouts, fuel tanks, tire, oil, and hazardous waste disposal, lead paint mold and asbestos testing and abatement, roadway debris disposal, and spill mitigation.*

Action Item(s) for FY26: *Continue to keep the DOT facilities and property in compliance with EPA and DNR regulations.*

Program Measure(s):	Target FY26
Percentage of contracts that meet and follow the Resource Conservation and Recovery Act requirements. Federal statue RCRA (645_52209_001)	**100%**
Keep Spill Prevention Control and Countermeasure (SPCC) in compliance. The SPCC rule requires facilities to develop, maintain, and implement an oil spill prevention plan, called an SPCC Plan. Completed through maintenance staff inspections. Percentage for facilities with SPCC plans in place. (645_52209_002)	**100%**

Program Description: Rest Area Buildings (645_52210) *Provides all support for rest area rehabilitation and new construction building projects.*

Action Item(s) for FY26: *Continue to work on rehabilitation of the buildings to ensure a clean, functional, and safe environment for all travelers on the system.*

Program Measure(s):	Target FY26
Percentage of Modernized Buildings that have Adult Changing Tables (645_52210_001)	**100%**

Program Description: Logo Signing (645_52211) *Blue Motorist Service Signs [GAS, FOOD, LODGING, CAMPING, ATTRACTIONS] placed by the Department within the right of way of the interstate system.*

Action Item(s) for FY26: *Enter new applications into Applications Database within two working days. Conduct in office field reviews within seven business days and external field reviews within ten business days. Field review write-up and Approval/Denial Letters to the applicant within twenty working days.*

Program Measure(s):	Target FY26
Average number of business days to approve or deny applications (645_52211_001)	**20**

Program Description: Tourist-Oriented Directional Signs (645_52212) *Blue directional signs for motorist services and other attractions placed by the Department within the right of way of the primary highway system.*

Action Item(s) for FY26: *Follow all requirements contained in the Manual on Uniform Traffic Control Devices (MUTCD) for each request.*

Program Measure(s):	Target FY26
Percentage of TODS Placements that Conform to MUTCD (645_52212_001)	**100%**

Program Description: Speed Feedback Sign Program (645_52213) *Procuring and installing Speed Feedback Signs for towns on the Primary Highway system. InTrans is studying this currently. Preliminary studies show speeds are lowered after sign installations.*

Action Item(s) for FY26: *Install speed feedback signs for towns with the population under 15,000. Action item is the same as FY25 since there are more towns requesting signs than we had funds and resources to complete in FY25. The program was always going to be a multi-year program. In FY26 we will making slight adjustments in the installation of signs based on the lessons learned in FY25.*

Program Measure(s):	Target FY26
The average decrease in speeds of traffic entering towns. (645_52213_001)	**4 MPH**

Program Description: Sign Replacement Program (645_52214) *Effort that replaces signs on the primary and Interstate highway system that have reached the end of their useful life.*

Action Item(s) for FY26: *Replace multiple-post exit gore signs with a single-post system to minimize impact frequency.*

Program Measure(s):	Target FY26
Number of signs replaced. (645_52214_001)	**11,000 signs**

Program Description: Outdoor Advertising Control (645_61229) *Regulation of billboards on private property as per Federal & State laws.*

Action Item(s) for FY26: *Conduct site reviews well within the 30-day window so that the office reviewer has time to review the submitted work and issue an approval or denial to the applicant.*

Program Measure(s):	Target FY26
Average number of business days to approve/deny applications for billboards (645_61229_001)	**30 days**

Program Description: Junkyard Control (645_61230) *Pertains to screening requirements of junkyards in non-industrial areas along the National Highway System.*

Action Item(s) for FY26: *This is complaint-driven, and the program is mainly dormant. However, if a complaint is received, it is investigated, the site may be reviewed and the resulting determination is provided to the person who made the complaint. This response is delivered within 30 days of the complaint.*

Program Measure(s):	Target FY26
Average number of business days to respond to complaints (645_61230_001)	**30 days**

Program Description: Access Management (645_61231) *Guidance for permitting accesses, also called entrances, to the primary highway system. There is a safety benefit to access control on primary highways.*

Action Item(s) for FY26: *Develop training for processing permits and completing permit reviews.*

Program Measure(s):	Target FY26
Average Number of Business Days to First Contact – Access Management (645_61231_001)	**7 days**

Program Description: Weather (645_64104) *Provides real-time weather forecasting and road surface temperature information across the state, utilized by central maintenance and field maintenance staff to manage storms and determine treatment strategies.*

Action Item(s) for FY26: *Continue to ensure proper winter weather support. Improve weather station connectivity so that they are at peak health going into the busy winter season.*

Program Measure(s):	Target FY26
Percentage of Winter Weather Season Days a Forecast Video was Provided (645_64104_001)	**100%**
Percentage of Roadway Weather Information System (RWIS) cameras operational by November 15, 2025 (645_64104_002)	**95%**

Program Description: Traffic Management Center (645_64105) *Located in Ankeny and staffed 24/7, they monitor traffic cameras, receive calls and requests, dispatch Highway Helper, notify affected agencies, populate information that goes to the public via 511ia.org, data feeds, dynamic message signs, etc. (budget includes staffing and software). TMC uses cameras, proactive measures, and other tools to manage incidents on the DOT roadways.*

Action Item(s) for FY26: *Increase number of incidents managed by TMC.*

Program Measure(s):	Target FY26
Percentage increase of outreach to law enforcement and dispatch centers to spread awareness of the TMC and resources available. (645_64105_001)	**5%**

Program Description: Traveler Information (645_64106) *The system that is used to share roadway information such as road closures, construction, incidents, and winter road conditions, with the traveling public. Includes 511 phone system, 511ia.org website, 511 mobile app, and data feeds used by third parties.*

Action Item(s) for FY26: *Increase 511 awareness through social media (Facebook and Twitter/X).*

Program Measure(s):	Target FY26
Percentage increase of new My511 accounts from when the social media campaign started (645_64106_001)	**10%**
Increase the number (by percentage) of visits to the 511 website and app using social media (645_64106_002)	**5% increase**

Program Description: Intelligent Transportation Systems (645_64107) *Installation and maintenance of cameras, sensors, dynamic messages signs and similar technologies, as well as the communications network required to make them operate. (Includes projects in the 5-year Program as well as ITS maintenance and PDMS rentals.)*

Action Item(s) for FY26: *Obtain an ITS Asset Management System and complete the RFP process for a new ITS Maintenance vendor.*

Program Measure(s):	Target FY26
The percentage completion of the RFP process to secure a new ITS Maintenance vendor. (645_64107_001)	**100%**

Program Description: Intelligent Work Zone Systems (645_64108) *Deployment and operation of temporary intelligent work zone systems, including portable cameras, sensors, dynamic message signs, and queue warning systems on critical work zones across the state.*

Action Item(s) for FY26: *Complete the RFP process for a new IWZ vendor.*

Program Measure(s):	Target FY26
The Percentage completion of the RFP Process to secure a new IWZ vendor. (645_64108_001)	**100%**

Program Description: Transportation Systems Management & Operations (645_64109) *A wide range of efforts and initiatives working toward optimizing the safety and operational efficiency of the transportation system. (budget includes data, analytics, consultant support, etc.)*

Action Item(s) for FY26: *Complete TSMO Capability Maturity Model Self-Assessment and identify and initiate new initiatives.*

Program Measure(s):	Target FY26
Number of New TSMO Action Items initiated (645_64109_001)	**5**

Program Description: Traffic and Criminal Software (TraCS) (645_64110) *Traffic and Criminal Software (TraCS). TraCS is a robust data collection tool and records management system for collecting and transmitting data by law enforcement. This includes crash data, citation data, charging data, incident data, and much more.*

Action Item(s) for FY26: *Statewide upgrade of the TraCS software to include updated maps.*

Program Measure(s):	Target FY26
Percentage of Crash Reports Submissions Collected Electronically (645_64110_001)	**99.8%**

Program Description: Mobile Architecture for Communication Handling (MACH) Program
(645_64111) *Mobile Architecture for Communication Handling (MACH) is an automated vehicle location (AVL), communications tool, NCIC, and Computer Aided Dispatch software in use at 416 public safety entities across the state.*

Action Item(s) for FY26: *Statewide upgrade of the MACH application and MACH database to the latest versions.*

Program Measure(s):	Target FY26
Increase in the Number of new Agencies Utilizing MACH. (645_64111_001)	**10**

Program Description: National Model Program (645_64112) *Consortium of 14 states, 1 Canadian Province, and 1 U.S. Territory that license TraCS and/or MACH from the Iowa DOT for use in their jurisdictions. www.nationalmodel.us*

Action Item(s) for FY26: *Host 2 National Model Steering Committee meetings. 1 in person and 1 virtual meeting. Steering committee meetings allow attendees from member jurisdictions to share information and have input into the direction of the National Model and applications supported.*

Program Measure(s):	Target FY26
Number of steering committee meetings. (645_64112_001)	**2**

Program Description: Crash Data Curation & Analysis (645_64113) *Management of all reported crash data and analysis tools used in developing projects and programs aimed at reducing traffic fatalities and serious injuries. The automated download process supports daily updates to Iowa Crash Analysis Tool (ICAT) and several dashboards, including the General Crash Data, Injury Trends, and Emphasis Area Dashboards. Additionally, this process supports dashboards InTrans has created for Traffic Operations Bureau and Department of Public Safety.*

Action Item(s) for FY26: *Improve the online, publicly available Iowa Crash Analysis Tool timeliness and accuracy.*

Program Measure(s):	Target FY26
Percentage of days with successful completion of automated download process. (645_64113_001)	**95%**

Program Description: Training (645_67503) *Provides all support to field operations for all maintenance-based field operations training including entry level driver, flagger/traffic control, equipment and equipment rodeo, intro to maintenance activities, hydraulics, welding, and bridge crew.*

Action Item(s) for FY26: *To provide up to date training for all maintenance activities in accordance with Federal, State, OSHA, DNR, Federal Motor Carrier guidelines.*

Program Measure(s):	Target FY26
Percentage of New Maintenance Employees that Complete Intro to Maintenance Training Series (645_67503_001) Iowa Administrative Rule 455B.481	**100%**

Program Description: Technical Training and Certification Program (TTCP) (645_67504) *Required by FHWA as per 23 CFR 637 for Iowa's receipt and stewardship of over $500M in federal transportation funds annually. Ensures DOT, County, City, Consultant, and Contractor personnel are trained and certified to sample, test, and evaluate aggregates, soils used in fills and embankments, erosion control measures, structural concrete, prestressed concrete beams, precast products such as box culverts, pipes, and intakes, and Hot Mix Asphalt and Portland Cement Concrete pavements. The TTCP covers approximately 4,300 technicians holding a total of about 12,000 certifications, with the goal of optimizing the durability and longevity of Iowa's transportation infrastructure/system.*

Action Item(s) for FY26: *Complete annual updates to course content, training manuals, and exam question banks to be current with semi-annual revisions to Iowa DOT Standard Specifications, Materials Instructional Memoranda (IMs) and other contract documents; evaluate and implement clarifications and improvements to the program considering feedback from student exit surveys; continue curriculum development for new precast/prestress certification course; prepare and publish online 2025-2026 course catalog in early October; schedule additional certification and recertification courses as needed throughout the training season to meet enrollment demand.*

Program Measure(s):	Target FY26
Percentage of training needs met (645_67504_001)	**100%**

Program Description: Rest Areas Operations (645_79305) *Provides all support for operation of rest areas including general trade repairs, materials, and janitorial supplies.*

Action Item(s) for FY26: *To ensure that all general and preventative maintenance to keep facilities operating in a safe and efficient way, through continuous evaluation followed by the proper preventive maintenance and repairs.*

Program Measure(s):	Target FY26
Percentage of Time that Rest Areas are Open & Available to the Public (645_79305_001) Iowa Administrative Rule 106:121 &124	**100%**

Program Description: Rest Area Contracts (645_79306) *Provides all support for mowing and attendant service contracts.*

Action Item(s) for FY26: *To ensure the contracted services are in compliance for the Rest Area services provided to the travelers. DOT staff work with vendors to ensure work is completed per contract.*

Program Measure(s):	Target FY26
Ratio of Compliments per Complaints Received from the Public (645_79306_001) Iowa Code 321.369, 455B.307A	**1 to 1 ratio**

Program Description: Highway Helper (645_79307) *Roadside motorist assist services provided in Council Bluffs, Des Moines, Cedar Rapids/Iowa City, Quad Cities and Sioux City.*

Action Item(s) for FY26: *Continue outreach and education about what Highway Helper is and services they can provide.*

Program Measure(s):	Target FY26
Percentage increase in the number of incidents Highway Helper responds to (645_79307_001)	**5%**

Program Description: Traffic Incident Management (645_79308) *Preparing and maintaining TIM plans to address emergency lane closures on critical roadways; Hosting statewide TIM meetings; Providing TIM training to roadside workers, law enforcement, and emergency responders.*

Action Item(s) for FY26: *Working with state responders developing TIM quarterly meetings to develop better communication and networking. Continue edits/changes to the plans when needed.*

Program Measure(s):	Target FY26
Percentage of DOT quarterly District TIM meetings and Semiannually Statewide TIM meetings held. (645_79308_001)	**100%**

Program Description: Highway Safety Improvement Program (645_79309) *Grant program funding low-cost, systemic improvements on the primary system intended to reduce fatal and serious injury crashes.*

Action Item(s) for FY26: *Update the guidance for utilizing HSIP funds.*

Program Measure(s):	Target FY26
Number of dollars in grants provided to be spent on safety specific projects. (645_79309_001)	**$34 Million**

TRANSPORTATION DEVELOPMENT DIVISION

<u>PROGRAMS</u>

Program Description: American with Disabilities Act (ADA & Section 504 of the Rehabilitation Act of 1973) (645_04100) *This program ensures that new or altered transportation facilities are compliant with ADA requirements.*

Action Item(s) for FY26: *Install or modify curb ramps to make them ADA compliant in accordance with the Department's ADA Transition plan. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of ADA Projects Let (645_04100_001)	9
Amount ($) of Contracts Awarded – ADA Contracts (645_04100_002)	$5.4 million

Program Description: Federal Recreational Trails Program (645_13100) *Annual application-based program to award federal Recreational Trails program funding to support the construction and improvement of motorized and non-motorized trails.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Transportation Commission, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded – Federal Recreation (645_13100_001)	4

Program Description: State Recreational Trails Program (645_13101) *Annual application-based program to award State Recreational Trails program funding to support the construction and improvement of trails.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Transportation Commission, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded – State Recreation (645_13101_001)	9

Program Description: Statewide Transportation Alternatives Program (645_13102) *Annual application-based program to award federal Transportation Alternatives Program funding that is allocated for statewide projects. These funds support the construction and improvement of eligible projects which typically include trail and safe-routes-to-school projects.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Transportation Commission, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded – Statewide Transportation Alternatives (645_13102_001)	**7**

Program Description: Iowa's Clean Air Attainment Program (645_13103) *Annual application-based program to award federal funding allocated to the Iowa's Clean Air Attainment Program. These projects include highway and public transit projects that reduce single occupant vehicle travel and/or reduce transportation-related emissions.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Transportation Commission, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded – Iowa's Clean Air Attainment Program (645_13103_001)	**6**

Program Description: Diesel Exhaust Reduction Act Program (645_13104) *Annual application-based program to award federal Diesel Exhaust Reduction Act (DERA) funding allocated to the state of Iowa. These projects achieve significant reductions in diesel emissions through the use of certified engine configurations or verified emission control technologies.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Iowa DOT Director, implement awards, and support project development. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded – Diesel Exhaust Reduction Act Program (645_13104_001)	**8**

Program Description: Railroad Revolving Loan and Grant Program (645_13105) *Annual application-based program to award state funding for rail economic development, rail network development, and/or rail port planning.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Transportation Commission, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded – Railroad Revolving Loan & Grant Program (645_13105_001)	5

Program Description: Rail-Highway Crossing Safety Program (645_13106) *Annual application-based program to award federal funding allocated to the state of Iowa for this program. Projects enhance safety at crossings, typically through the installation of flashing lights and gates.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Transportation Commission, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded – Rail-Highway Crossing Safety (645_13106_001)	12

Program Description: Rail-Highway Crossing Surface Program (645_13107) *Annual application-based program to award state funding appropriated to the Program. These projects improve the roadway crossing surface at at-grade railroad crossings.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Transportation Commission, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded – Rail-Highway Crossing Surface (645_13107_001)	8

Program Description: Commercial Service Vertical Infrastructure Program (645_13108) *Annual program to award state funding appropriated to the program. These projects support the improvement and construction of vertical infrastructure at Iowa's eight commercial service airports. Funds are allocated by formula to each airport and the airport submits applications for eligible projects to use those funds.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Transportation Commission, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded – Commercial Service Vertical Infrastructure (645_13108_001)	**8**

Program Description: General Aviation Vertical Infrastructure Program (645_13109) *Annual application-based program to award state funding appropriated to the program. These projects support the improvement and construction of vertical infrastructure at Iowa's general aviation airports.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Transportation Commission, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded – General Aviation Vertical Infrastructure (645_13109_001)	**10**

Program Description: Airport Improvement Program (645_13110) *Annual application-based program to award state aviation funds to eligible projects. Eligible projects include safety projects along with airfield and security projects to support land acquisition; runway, apron, and taxiway preservation and construction; access control; planning studies; airport lighting; fuel facilities; and installation of visual navigational and communication aids.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Transportation Commission, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Percentage of Airport Pavements with Overall Pavement Condition index of 71+ (645_13110_001)	**80**

Program Description: State Transit Assistance Program (645_13111) *Administer the use of State Transit Assistance Funding which is a Statutory Allocation Fund off-the-top allocation. The majority of funds are allocated by formula to Iowa's 35 public transit agencies. A portion is set-aside for special project funding available through an annual application-based program. All funds support the operations at Iowa's public transit agencies. .*

Action Item(s) for FY26: *Allocate and administer formula allocations. Receive applications, review applications, develop funding recommendation for the Transportation Commission, implement awards, and support project development of special project funding. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Transit Passengers in Millions (645_13111_001)	**21.3**

Program Description: Public Transit Infrastructure Grant Program (645_13112) *Annual application-based program to award state funding appropriated to the program. These projects support the improvement and construction of vertical infrastructure at Iowa's public transit agencies.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Transportation Commission, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded – Public Transit Infrastructure Grant (645_13112_001)	**5**

Program Description: Intercity Bus Grant Program (645_13113) *Annual application-based program to award federal funding appropriated to the program. These projects support intercity bus services that include stops at non-urbanized locations and make meaningful connection to the nationwide network.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Transportation Commission, implement awards, and support project implementation. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded – Intercity Bus Grant (645_13113_001)	**4**

Program Description: City Bridge Construction Fund (645_13114) *Annual application-based program to award state funding allocated to the program, in order to fund bridge replacement or rehabilitation.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Percentage of City Bridges in Good or Fair Condition (645_13114_001)	**90**

Program Description: County Bridge Construction Fund (645_13115) *Annual application-based program to award state funding allocated to the program, in order to fund bridge replacement or rehabilitation.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Percentage of County Bridges in Good or Fair Condition (645_13115_001)	**80**

Program Description: Highway Safety Improvement Program - Local (645_13116) *Federal-aid Swap (State) funding for city/county safety projects through an annual application process.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded - Highway Safety Improvement Program (645_13116_001)	**13**

Program Description: Living Roadway Trust Fund (645_13117) *State funding available through an annual application process to support roadside vegetation initiatives and roadside beautification projects.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Iowa DOT Director, implement awards, and support project implementation. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded – Living Roadway Trust Fund (645_13117_001)	**25**

Program Description: Park & Institutional Road Fund (645_13118) *State funding for state park and institutional road projects. Funding is from an off-the-top allocation of the Road Use Tax Fund and allocated by Iowa Code formula to state agencies and each state agency selects their projects.*

Action Item(s) for FY26: *Receive and compile project programs from state agencies, allocate funding, and administer the funding. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded – Park & Institutional Road Fund (645_13118_001)	**10**

Program Description: Revitalize Iowa's Sound Economy Program (645_19103) *State fuel tax funding for city and county roads to support economic development. Available through an application program.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Transportation Commission, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Average RISE Wage Rate Compared to Average Laborshed Wage Rates (645_19103_001)	**120%**

Program Description: Linking Iowa's Freight Transportation System Program (645_19104) *Federal funding for projects that support intermodal and freight rail projects. Available through an annual application process.*

Action Item(s) for FY26: *Receive applications, review applications, develop funding recommendation for the Transportation Commission, implement awards, and support project construction. Review the Program for effectiveness and identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Projects Funded – Linking Iowa's Freight Transportation (645_19104_001)	**3**

Program Description: Research and Analytics (645_64100) *Administer state transportation research activities; manage, analyze, and coordinate transportation data.*

Action Item(s) for FY26: *Effectively administer and manage functions. Identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of New Federal Transportation Research Dollars Secured (645_64100_001)	**$1.2 million**

Program Description: Highway Management (645_79100) *Develop, design, construct and maintain roadways and bridges.*

Action Item(s) for FY26: *Effectively administer and manage functions. Identify opportunities to improve.*

Program Measure(s):	Target FY26
Ratio of Annual Prog Cost vs Annual Program Cost Est. (645_79100_004)	1:1
% of Total $ Pd to the Total Awarded Amt. for all Contracts (645_79100_006)	102
Value of Excess Right of Way Parcels Returned (645_79100_021)	$1 million
% of Interstate Lane Miles Below PCI Cutoff (645_79100_022)	5
% of NHS (non-Interstate) Lane Miles Below PCI Cutoff (645_79100_023)	8
% of non-NHS Lane Miles Below PCI cutoff. (645_79100_024)	10

Program Description: Modal / Planning Functions Management (645_79200) *Manage transportation grant programs and develop long-range and 5-year transportation plans.*

Action Item(s) for FY26: *Effectively administer and manage functions. Identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Truck Miles Traveled (645_79200_005)	3.5 billion
Number of Miles of Bicycle Facilities (645_79200_007)	3,040
Aviation Cargo Tons (645_79200_008)	66,000
# of Tons of Water Freight Originated and Terminated in Iowa (645_79200_010)	6.5 million
Number of AMTRAK Passengers (645_79200_012)	42,000
Total Transit Revenue Mileage (645_79200_14)	25.7 million
Percentage of Transit Fleet Exceeding Fed Useful Life Standards (645_79200_016)	50

Program Description: Highway Project Delivery and Oversight (645_79300) *Development of the 5-year highway program, including project management, design, environmental reviews, right of way acquisition, and contract letting. Also includes bridge inspections and local program administration and oversight.*

Action Item(s) for FY26: *Effectively administer and manage functions. Identify opportunities to improve.*

Program Measure(s):	Target FY26
Percentage of Projects that are Delivered on Time (645_79300_001)	90

Program Description: Modal Transportation Support (645_79301) *Administer federal/state funding, assure compliance, provide support for aviation, public transit, and rail modes of transportation.*

Action Item(s) for FY26: *Effectively administer and manage functions. Identify opportunities to improve.*

Program Measure(s):	Target FY26
Number of Aircraft Registered with the Iowa DOT (645_79200_021)	**3,400**
Number of Tons of Rail Freight Originating and Terminating in Iowa (645_79200_009)	**92 million**

Program Description: Program Development and Administration (645_79302) *Develop Five-Year Program, develop federal Statewide Transportation Improvement Program, manage federal highway funding, and administer Park and Institutional Program.*

Action Item(s) for FY26: *Effectively administer and manage functions. Identify opportunities to improve.*

Program Measure(s):	Target FY26
Percentage of Program Awarded Cost vs. Program Cost Estimate (645_79302_001)	**100**

Program Description: Systems Planning (645_79303) *Transportation planning, mapping / GIS, traffic data collection, and forecasting.*

Action Item(s) for FY26: *Effectively administer and manage functions. Identify opportunities to improve.*

Program Measure(s):	Target FY26
Billions of Miles of Automobile Vehicle Miles Traveled (645_79303_001)	**28.2**

Program Description: Five-Year Highway Program (645_79304) *Iowa Code Required Program of all state and federal funds allocated to Iowa DOT for highway/bridge projects. The Five-Year Highway Program lists the highway and bridge construction projects that are schedule to be constructed on the state highway system (Interstate, U.S., and Iowa routes) in the coming five years. The Program is updated and approved annually by the Iowa Transportation Commission. The Program provides direction to the department on which projects to plan, develop, and construct.*

Action Item(s) for FY26: *Effectively administer and manage functions. Identify opportunities to improve.*

Program Measure(s):	Target FY26
Percentage of Interstate Pavements in Good or Fair Condition (645_79304_001)	**97**

Program Description: Iowa Transportation Commission (New Program 645_xxxx) *The Iowa Transportation Commission is established in Iowa Code Chapter 307A and is responsible for developing the state's long-range transportation plan and the state's five-year transportation improvement program (645_79304).*

Action Item(s) for FY26: *Develop and approve the 2027-2031 Iowa Transportation Improvement Program.*

Program Measure(s):	Target FY26
Iowa Transportation Commission meetings held throughout the year.	**12**

Program Description: Mississippi River Parkway Commission (New Program 645_xxxx) *The Mississippi River Parkway Commission is established in Iowa Code Chapter 308 and is responsible for planning, development, and promotion of the parkway known as the Great River Road and coordinates with other states and the federal government regarding the road.*

Action Item(s) for FY26: *Effectively administer and manage required functions.*

Program Measure(s):	Target FY26
Mississippi River Parkway Commission meetings held throughout the year.	**5**

Program Description: Iowa Highway Research Board (New Program 645_xxxx) *The Iowa Highway Research Board was established in 1949 in order to assist Iowa Counties, Iowa Cities, and Iowa DOT in the development and continuation of an effective program of research and development in highway transportation. They provide guidance and oversight on the use of dedicated research funds allocated as off-the-tops from the Road Use Tax Funding in Iowa Code.*

Action Item(s) for FY26: *Effectively administer and manage required functions. Publish an annual report.*

Program Measure(s):	Target FY26
Iowa Highway Research Board meetings held throughout the year.	**6**